

## 2014 KAISER PERMANENTE MEMBER HEALTH SURVEY

CONFIDENTIAL

	Do we have your correct information? Please <u>print</u> any CHANGES below.
	Address:
	Daytime phone: ()
	Email address:
Study ID:	

We are doing this survey to learn about our adult membership's health-related needs and preferred methods of communication with Kaiser Permanente about their health and health care.

## **IMPORTANT:**

- **YOUR** information is very important even if you are healthy, rarely use Kaiser Permanente services, or are not totally happy with the services you have received.
- YOU will be entered into a drawing for one of 100 \$100 gift cards when we receive your completed questionnaire.
- So This questionnaire should be filled out only by or for YOU (the person named above).
- To complete this online, go to www.mhs2014.kaiser.org/f or email me at nancy.gordon@kp.org and I will email you a link to the online questionnaire.
- Mark the box with an X or ✓ to indicate your answer. If none of the answers in a list applies to you, leave that question blank.

Your answers are absolutely confidential. They will not become part of your health records or shared with your doctors or anyone outside the Division of Research in a way that identifies you. Your name and Study ID are on the questionnaire so we can note that you returned it and contact you if needed. If you have any questions about the survey, please call toll-free: (800) 723-8055 (choose Member Health Surveys) or email me at nancy.gordon@kp.org.

Please return your completed survey in the enclosed postage-paid envelope to: Kaiser Permanente Division of Research, 2000 Broadway, Oakland, CA 94612 attn: NPG

Thank you for you taking the time to do this!

Dr. Nancy Gordon Member Health Survey Director

## **Your Health and Health-Related Habits**

1.	☐ Excellent ☐ Very good ☐	_	Fair □	Poor			
2.	Health can be thought of as having emotional well-being or mental health general, how would you rate:	alth (such as	whether	ou feel dep	ressed o	anxiou	
		Excellent	Very God		Fair	Poor	
	a. Your physical health						
	b. Your emotional/mental health						
3.	How much does your health interfe	•	work or c	other regular A Little Bit	daily act		ite a Bit
	a. Your physical health (including	pain)					
	b. Your emotional/mental health						
4.	During the past 12 months, which were you treated for? (Check ALL						
	<ul> <li>☐ High blood pressure (diagnosed b)</li> <li>☐ Heart disease (e.g., heart attack, a artery, atrial fibrillation, congestive</li> <li>☐ Diabetes (other than only during p)</li> <li>☐ Prediabetes</li> <li>☐ High cholesterol (diagnosed by a diagnosed by</li></ul>	angina, blocke heart failure) regnancy) clinician) ni-stroke") onchitis or food allergie ones) nritis)	d   Chr	blems with he quent probler quent probler quent probler	least once pressure ing, lifting with or with barns with mans falling ms with farms with	e a weel to urinat, exercis thout glad door deaf alance or emory or stayin tigue/dayery low stayingery low stay	k: te ing, etc. sses/lenses) ness walking g asleep ytime tiredness spirits veeks
5.	Have you <u>EVER</u> had: (Check ALL to Heart disease, heart surgery, or a local Cancer (specify type):			t depression onic (ongoing	•		veeks
6.	□ A Stroke □ A TIA (Trans Ischemic Attack or "m □ High blood pressure (hypertension □ Diabetes (other than only during pr  Are you past menopause "the cl	) regnancy) hange of life"	□ A hy □ An u □ Non meanii	nplanned pre e of these	s <i>urgery to</i> egnancy	•	womb/uterus)
	had a menstrual period for at least	t 12 months?			[	□ Yes	□ No

7. During the <u>past 12 months</u> , did you use any of the a prescription) medicines <u>at least twice a week</u> ?	
☐ Asthma medicine or spray	☐ Prescription or OTC sleep medicine
☐ Heart medicine (not including aspirin)	☐ Prescription or OTC quit smoking medicine
☐ Aspirin (low dose) to prevent stroke/heart attack	☐ Prescription or OTC weight loss medicine
☐ High blood pressure medicine	□ Prescription pain medicine
☐ Insulin or other diabetes medicine	□ OTC pain medicine
☐ Cholesterol/lipid lowering medicine	☐ Anti-inflammatory medicine for joint/muscle
☐ Osteoporosis medicine	or arthritis pain (Advil, ibuprofen, etc.)
☐ Heartburn/acid reflux medicine (Pepcid, etc.)	☐ Prescription medicine for depression
☐ Antacids for upset stomach	□ Prescription medicine for anxiety or panic
8. How many <u>prescription</u> medicines do you regularly	y take? Prescription medicines
9. During the <u>past 12 months</u> , did you use any of the ☐ Birth control pills ☐ Contraceptive patch ☐ Vagin	
10. During the <u>past 12 months</u> , did you use any herba remedies <u>to treat or prevent your own health prob</u>	lems? (Check ALL that apply and list others)
☐ Daily multivitamin	☐ Glucosamine
☐ Calcium with or without Vitamin D included	☐ Melatonin or sleep formula containing melatonin
☐ Vitamin D (separate from calcium or multivitamin)	☐ Other supplements (List):
☐ Vitamin C (separate from in a multivitamin)	
$\square$ Fish oil, flaxseed oil, other Omega-3 fatty acids	
11. During the past 12 months, did you use any of the your own health problems? (Check ALL that apply)	
☐ Chiropractic	☐ Hypnosis or self-hypnosis
☐ Acupuncture	☐ Any herbal medicines/remedies/supplements
□ Acupressure	☐ Any homeopathic medicines
☐ Massage therapy	· · · · · · · · · · · · · · · · · · ·
	□ Vegetarian or vegan diet
☐ Yoga or Pilates	
<ul><li>☐ Yoga or Pilates</li><li>☐ Tai Chi, Chi Gong</li></ul>	□ Other special diet:
□ Tai Chi, Chi Gong	☐ Other special diet: ☐ Prayer or spiritual practice you do yourself
•	□ Other special diet:
<ul><li>□ Tai Chi, Chi Gong</li><li>□ Deep breathing, mindfulness, or other</li></ul>	<ul><li>□ Other special diet:</li><li>□ Prayer or spiritual practice you do yourself</li><li>□ Religious or spiritual healing by others</li></ul>
<ul> <li>□ Tai Chi, Chi Gong</li> <li>□ Deep breathing, mindfulness, or other relaxation/meditation technique</li> </ul>	<ul> <li>□ Other special diet:</li> <li>□ Prayer or spiritual practice you do yourself</li> <li>□ Religious or spiritual healing by others</li> <li>□ Psychological counseling or therapy</li> <li>□ 12-Step program or other self-help/support group</li> </ul>
<ul> <li>□ Tai Chi, Chi Gong</li> <li>□ Deep breathing, mindfulness, or other relaxation/meditation technique</li> <li>□ Guided imagery/visualization techniques</li> </ul>	<ul> <li>□ Other special diet:</li> <li>□ Prayer or spiritual practice you do yourself</li> <li>□ Religious or spiritual healing by others</li> <li>□ Psychological counseling or therapy</li> <li>□ 12-Step program or other self-help/support group</li> <li>Inches</li> </ul>
☐ Tai Chi, Chi Gong ☐ Deep breathing, mindfulness, or other relaxation/meditation technique ☐ Guided imagery/visualization techniques  12. How tall are you without shoes? Feet	☐ Other special diet: ☐ Prayer or spiritual practice you do yourself ☐ Religious or spiritual healing by others ☐ Psychological counseling or therapy ☐ 12-Step program or other self-help/support group  Inches Clothes? Pounds (Skip if pregnant) of fruits and vegetables
□ Tai Chi, Chi Gong □ Deep breathing, mindfulness, or other relaxation/meditation technique □ Guided imagery/visualization techniques  12. How tall are you without shoes? Feet  13. How much do you weigh without your shoes and the shoet of t	□ Other special diet: □ Prayer or spiritual practice you do yourself □ Religious or spiritual healing by others □ Psychological counseling or therapy □ 12-Step program or other self-help/support group  Inches clothes? Pounds (Skip if pregnant) of fruits and vegetables lium piece) Servings per day
<ul> <li>□ Tai Chi, Chi Gong</li> <li>□ Deep breathing, mindfulness, or other relaxation/meditation technique</li> <li>□ Guided imagery/visualization techniques</li> <li>12. How tall are you without shoes? Feet</li> <li>13. How much do you weigh without your shoes and the shoet of the shoet</li></ul>	□ Other special diet: □ Prayer or spiritual practice you do yourself □ Religious or spiritual healing by others □ Psychological counseling or therapy □ 12-Step program or other self-help/support group  Inches clothes? Pounds (Skip if pregnant) of fruits and vegetables fium piece) Servings per day non-fat) foods? ime □ A little of the time □ Never e high in salt or sodium (like most

17.	swimming, tenni □ 7 days/week		ing, dancing, yoga □ 3 days/week	ercise (such as walking, a, exercise class, etc.)? 1 day/week  Less than once a weel	□ Never → If NEVER, go
	17a. On days you	ı exercise, how m	any <u>total minutes</u>	do you usually exercise	? Minutes per Day
	□ Light (ba □ Moderat	arely increasing you e (noticeably increa	ur breathing and he asing your breathin	you usually get? (Chec art rate, like an easy walk g and heart rate, like walk athing and heart rate, like	or swim)
	□ Yes □ No	☐ I have neve	er smoked cigarette	smoked daily for at leas es → <i>If Never, go to Que</i>	
19.	Do you smoke c	igarettes now, eve	en occasionally?		
	□ YES →  Please  answer <u>a-d</u>	b. How many cig c. How many tota	arettes do you us al years have you	e? □ Every day □ Some ually smoke per day? □ smoked? □ Yea pt to quit in the past 12 □	Cigarettes
	□ NO →  Please  answer <u>e-q</u>	f. How many tota	l years did you sr last smoke?  □	cually smoke per day? _ noke? Years Less than 6 months ago 6-12 months ago	
20.	☐ Almost every ☐ 5 to 6 times a ☐ 3 to 4 times a ☐ 1 to 2 times a	day	-4 times a month time a month or le lever in the past 12 lever in the past 12	ally had a drink contain  ss months (used to drink) months (never drank as a ks did you usually have	If NEVER, go to Question 21
				a 1 oz. shot of hard liquor)	
21.	In a typical week	day, how many to	tal hours of sleep	do you usually get, incl	luding naps? Hours
22.	usually <u>sitting or</u> and riding in a ve	r lying down? Incl ehicle; sitting or ly	ude time when yo ying down while r	urs (out of 24 hours) are u are sitting at work, ea eading, talking, watching g down when you nap o	ting, g TV, and
23.		12 months, how of ttle of the time $\Box$	•	very stressed, tense or  ☐ Much of the time ☐ M	
24.	In general, how s  ☐ Very satisfied	satisfied are you v □ Satisfied	vith your life? ☐ Dissatisfied	□ Very dissatisfied	
25.	Taken all togethe  ☐ Very happy	er, how would you □ Pretty happy	say things are th □ Not very happy	ese days – would you s □ Not at all happy	ay you are:
26.	(Check ALL that  ☐ Getting mode  ☐ Taking walks  ☐ Taking steps  ☐ Taking steps	apply) rate or vigorous ex for at least 30 minu to quit smoking or s to lose weight or m	ercise most days ites most days stay off cigarettes aintain weight loss	☐ Trying to manage stre ☐ Trying to get enough	nealthy foods drink a day or none at all ess effectively sleep to feel well-rested
	□ Learning wha	t is in food by readi	ng labels/recipes	□ Doing enjoyable active	vities at least once a week

can affect your health?	itestyle (such as	exercise, what you	ı eat, and	your v	veign	t)	
□ Not at all □ A little bit	☐ Moderately	□ Quite a bit	□ Extrem	nely			
28. How much do you think stress a can affect your health?	and emotional tr	oubles (such as de <sub>l</sub>	pression (	or anxi	ety)		
□ Not at all □ A little bit	☐ Moderately	□ Quite a bit	□ Extrem	nely			
29. During the past 12 months, did	any of these situ	ations or problems	occur?	(Check	ALL	that ap	ply)
☐ You were physically hurt, ab	used or feared fo	or your safety becau	use of ang	er or th	ıreats	of a cu	ırrent
or former spouse/partner or b	oyfriend/girlfriend	→ Did you get help	from Ka	iser? [	□ Yes	□ No	,
☐ You felt harassed or discrime	inated against						
☐ You worried about your or you	r family's <b>safety</b>	due to neighborhoo	d violenc	e, robb	eries	, etc.	
☐ You worried a great deal abou	it your or your fan	nily's <b>financial secu</b> i	rity				
☐ Other major life stress such	as loss of a job, s	separation/divorce, de	eath of a lo	oved or	ne, eta	C.	
30. During the <u>past 12 months</u> , did y or was seriously ill or physically (Helping with personal needs, m	, developmenta	lly, mentally, or emo	otionally	disable	ed?	□ Yes	□ No
31. Do you have an Advance Directi able to make medical and end-o						⊒ Yes	□No
Health Services You've Rec	eived In and	Outside Kaiser	Perma	nente	•		
32. In the past 12 months, have you doctor, nurse, health educator, was (Check ALL that apply)  ☐ Your diet (salt, fats, fiber, etc.) ☐ Losing weight ☐ Getting enough exercise ☐ Getting enough sleep	wellness coach, □ Qu □ Str □ He		care professions (like recommen	ession e depre	ession r you	out: ´	
33. Did you get a flu (influenza) sho and March 31, 2014?	t or intranasal F	luMist immunizatio	n betweer	1 <u>Septe</u>	<u>embe</u>	<u>r 2013</u>	
	□ Yes, outside	Kaiser Permanente	□ No				
34. How would you rate Kaiser Perr	manonto on:			Very			
34. How would you rate Kaiser Fell	nanente on.	ı	Excellent		Good	l Fair P	oor,
a. Medical care you've received	l when sick or in	jured					
b. Preventive medicine services	s (screening tests	s, immunizations, etc.	.) 🗆				
c. The information and advice y how to improve your health a		about					
35. When did you last have your tee ☐ Less than 7 months ago ☐ 7							
36. Do you have insurance that cov	ers the cost of d	lental check-ups an	d cleanin	g?		□ Yes	□ No
37. <u>During the past 12 months</u> , how (doctor, chiropractor, etc.) did y						nals ——	Visits
38. Do you have insurance that cov	ers the cost of <u>n</u>	on-Kaiser Permane	nte medi	cal visi	its?	□ Yes	□ No
39. <u>During the past 12 months</u> , how at <u>non</u> -Kaiser Permanente (KP)						Presci	riptions

a. Start to take a medicine in sm or decide not to fill a prescrip	aller doses or less frequently than prescribed, tion because of the cost?	□ Yes □ No
	you thought you needed <u>because of the cost?</u>	□ Yes □ No
c. Eat less fruit and vegetables t	than you wanted to <u>because of the cost</u> ?	□ Yes □ No
Section 3: Your Communication	ation Tools and Preferences	
41. Do you have a mobile phone?		
☐ Yes → a. What type do you	have?   Cell phone   Smartphone (e.g., iPhone	, Android)
□ No b. On your phone, a	re you able to: ☐ Get text messages ☐ Use apps	
-	p, laptop, or tablet computer if you want to use one ☐ Yes, at another location (library, neighbor, etc.) ☐	
43. Do you use the Internet, e.g., to	get information from websites? If so, how and whe	re do you use it?
<ul><li>☐ Yes, I use it by myself</li><li>☐ Yes, but someone else helps or uses it for me</li></ul>	a. What do you/your helper usually use to get on to Desktop or laptop computer □ Tablet (e.g., iPa □ Cell phone □ Smartphone □ Other:	
$\square$ No, I do not use the Internet	b. Where do you use the Internet? ☐ Home ☐ Wor	rk □ Other:
44. Are you able to send and receive	e/check email. and if so. how?	
<ul><li>☐ Yes, I do this myself</li><li>☐ Someone does this for me</li><li>☐ No, I do not use email</li></ul>	What do you/your helper usually use to send/che  □ Desktop or laptop computer □ Cell phone □ Si □ Tablet (e.g., iPad) □ Other:	•
	a you done any of the following? (Check ALL that or	
<u> </u>	e you done any of the following? (Check ALL that ap nanente group or individual health education progran	
·	am/service (health coach, group, phone quit line, web	
, , , , , ,	thy Eating, Active Living program/service (health co	•
<b>□</b>	ente patient educator or health coach with changing	•
` •	) or <b>managing a chronic health condition</b> like diabete : <b>health education materials</b> (handouts, pamphlets, e	
<u>-</u>	te's member or patient newsletters	10.)
	ice from kp.org or other Internet websites	
	n Encyclopedia or Drug Encyclopedia	
. •	ur <b>doctor's home page</b> on the kp.org website <b>(kp.org</b> )	/my doctor)
	n education programs (preparing for a procedure, hean nutrition, weight, stress, physical activity, etc.)	alth calculator, or
☐ Listened to a <b>kp.org podcast</b>		
$\square$ Used any <b>health app</b> to help w	with diet, exercise, sleep, monitoring a health condition,	etc.
☐ Used the <b>kp.org website</b> to <b>vi</b>	ew lab results, refill prescriptions, or email doctors/	other staff
☐ Used a Kaiser Permanente ap	<b>op</b> to use kp.org secure features or get reminders	
☐ Participated in an <b>online chat</b>	room or online community to get advice/support for a	a health condition

40. During the past 12 months, did you:

46.	conditions and make changes in			
	☐ Telephone sessions with a hea	alth coach	☐ Health <b>newsl</b>	etters/information <u>by email</u>
	☐ In-person counseling with a pa	atient educator	□ Get information	on from Internet websites
	□ Video/Skype session with a pa	atient educator	□ Get information	on from <b>your doctor's home page</b>
	☐ Communications using <b>kp.org</b> s	secure email	☐ Listen to <b>pod</b>	casts or online audio programs
	□ One-session class, workshop of	or group <b>program</b>	□ One-session	online interactive program
	☐ Multi-session class or group p	rogram	☐ Multi-sessio	n online interactive program
	☐ Watch <b>DVDs at home</b>		☐ Watch online	videos on kp.org, YouTube, etc.
	☐ Interactive computer program	ıs	□ Watch live we	ebinars or talks on kp.org
	□ Print materials (e.g., brochures	s, tip sheets)	□ Use a health	<b>app</b> on your tablet or smartphone
☐ Health newsletters/information by mail			□ Join an <b>onlin</b> e	e chat room/online community
	ection 4: Information Desc			_
47.	What is your sex? ☐ Male ☐ F	Female □ Transg	jender <i>(describe</i> ): _	
48.	What is your date of birth? (Year	should <b>not</b> be 201	14) / MONTH DAY	/ YEAR
49.	What describes your race and et	hnicity? (Check A	LL that apply)	
	☐ White or of European descent		☐ Filipino	
	☐ African-American		□ Japanese	
	☐ Other Black (specify):		□ Korean	
	☐ Mexican or Central American and	cestry	□ Southeast Asian	(specify):
	☐ Other Hispanic/Latino (specify): _			
	☐ Middle Eastern, North African, or		□ Native Hawaiian	
	☐ South Asian (Indian, Pakistani, A	(fghan, etc.)	□ Native American	Indian or Alaska Native
	☐ Chinese		☐ Other (specify):	
<b>50</b> .	What is the <u>highest</u> level of scho	ol you <u>completed</u>	? (Check only ON	E answer)
	$\square$ 8th grade or less (primary or mid	dle school)	☐ Some college (n	o degree)
	□ 9th - 11th grade (some high scho	ool)	□ Associate's Deg	ree <i>(e.g., AA, AS)</i>
	☐ 12th grade (high school graduate	∍ or G.E.D.)	☐ Bachelor's Degre	ee (e.g., BA), teaching credential
	☐ Technical/trade school certificate	<b>;</b>	☐ Graduate or prof	fessional degree (e.g., MA, MD)
51.	What is your current work status	? Do you do unpa	aid volunteer wor	k on a regular basis?
	□ Working for pay → How many h	ours/week?	☐ Full-time homem	naker or unpaid caregiver
	☐ Self-employed → How many h	ours/week?	☐ Part-time or full-	time student
	☐ Unemployed or laid off		□ Volunteer → Ho	w often?
	$\hfill\square$ Retired or unable to work due to	health/disability	☐ Other (specify):	
52.	Are you currently: (Check only O  ☐ Married ☐ In a committee	•	Widowed □ S	ingle, divorced, or separated
53.	(Optional) Are you lesbian or bise	•		·
	Which of the following best desc			
J4.	in 2013, before taxes? (Check of		iousenoiu (iaiiiily)	income nom an sources
		□ \$35,001 - \$50,00	00	□ \$80,001 - \$100,000
		□ \$50,001 - \$65,00		□ \$100,001 - \$150,000
	□ \$25,001 - \$35,000			□ More than \$150,000

<b>5</b> 5.	Permanente currently provides or that you would like Kaiser Permanente to consider offering?

Thank you for your help!