# Characteristics of Older Adults in the Kaiser Permanente Northern California Region: Estimates for Adults aged 65-90 from the 2017 KPNC Member Health Survey 

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This report based on data from the 2017 Kaiser Permanente Member Health Survey provides information about the sociodemographic characteristics, health characteristics, and social circumstances of older adults in the Kaiser Permanente (KPNC) membership prior to the COVID-19 pandemic. It also provides information about use of digital technology, sources used to obtain health information, and preferred methods for obtaining health information.

List of tables and topic covered (in order):

- Social Determinants of Health and Financial Strains
- Emotional Health and Non-Financial Psychosocial Stressors
- Overall Rating of Health
- Functional Health Issues and Availability of Help
- Health-Related Behaviors
- Use of Digital Technologies
- Sources of Health Information Used in Prior 12 Months
- Preferred Methods for Getting Health Information and Advice


## What is the KPNC Member Health Survey?

The Member Health Survey is a self-administered (print and online) survey that has been conducted every 3 years since 1993 with stratified random samples of adults who are current members of the Kaiser Permanente Medical Care Program in Northern California and are able to answer an Englishlanguage questionnaire. The primary purposes of the survey are:

- To learn about the health-related needs and interests of the culturally diverse Kaiser Permanente Northern California adult membership, and by extension, members of the communities we serve;
- To provide information for health services planners to make evidence-based decisions about health information and health care service delivery; and
- To support research to improve the health of our members and the communities we serve.

The Member Health Surveys project is funded by Kaiser Permanente's Northern California Community Benefit (CB) Program through a direct allocation to the Division of Research. Reports and statistics based on previous surveys, survey questionnaires, and more information about survey methodology in prior cycles can be found at www.memberhealthsurvey.kaiser.org. Note that because of the differences in sample design and final respondent sample weighting, the results of the MHS2017 are not directly comparable to previous survey cycles.

## 2017 Member Health Survey sample

The MHS2017 sample was conducted with an age-sex stratified random sample of White, AfricanAmerican/Black, Latinx, and Asian adults who were identified from a 2016 Demographically Enriched Cohort of Kaiser Adults (DECKA2016) race/ethnicity study cohort ${ }^{1}$ ( $\mathrm{N}=$ approximately 2.5 million members). After eliminating adults whose preferred spoken and written language in the electronic health record was not English (since the survey materials were only created in English) from this cohort, we randomly selected set numbers of men and women in 4 age groups ( $25-44,45-64,65-74,75-90$ ) for

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${ }^{1}$ Gordon NP, Lin TY, Rau JL, Lo JC. Aggregation of Asian-American subgroups masks meaningful differences in health and health risks among Asian ethnicities: An electronic health record based cohort study. BMC Public Health 19, 1551 (2019) doi:10.1186/s12889-019-7683-3.
each race/ethnic group for the starting survey sample. Some re-assignment of respondents to race/ethnic groups was done based on self-reported race/ethnicity ascertained from the survey. Table 1 shows the final counts of men and women of White, African-American/Black, Latinx, Asian, and Other race/ethnicity aged 65-90 in the final sample, prior to weighting.
Survey respondents were assigned weighting factors derived from the DECKA2016 cohort so that estimates based on weighted survey data would reflect the age-sex-racial/ethnic composition of the adult KPNC membership in calendar year 2016. All prevalence estimates are based on respondent data weighted to the age-sex-race/ethnic composition of the KPNC adult membership. In this report, prevalence estimates are provided for ages 65-74 yr, 75-90 yr, and 65-90 yr, overall and by sex.

More about the methodology used for the 2017 Member Health Survey (MHS2017), including response rates and an overview of the changes to the sampling strategy and creation of survey respondent weighting factors to optimize the survey data for studying racial/ethnic differences, can be found in Appendix 1 at the end of this report.

Table 1. Counts of members aged 65-90 in the final MHS2017 respondent sample prior to weighting to the 2016 KPNC membership

|  | White | African- <br> American/ <br> Black | Latinx | Asian | Other | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| All |  |  |  |  |  |  |
| $65-74 \mathrm{yr}$ | 333 | 150 | 151 | 171 | 11 | 816 |
| $75-90 \mathrm{yr}$ | 402 | 159 | 189 | 215 | 14 | 979 |
| Total 65-90 yr | 735 | 309 | 340 | 386 | 25 | 1795 |
| Men |  |  |  |  |  |  |
| $65-74 \mathrm{yr}$ | 162 | 61 | 72 | 85 | 7 | 387 |
| $75-90 \mathrm{yr}$ | 193 | 79 | 94 | 112 | 8 | 486 |
| Total 65-90 yr | 355 | 140 | 166 | 197 | 15 | 873 |
| Women |  |  |  |  |  |  |
| $65-74 \mathrm{yr}$ | 171 | 89 | 79 | 86 | 4 | 429 |
| $75-90 \mathrm{yr}$ | 209 | 80 | 95 | 103 | 6 | 493 |
| Total 65-90 yr | 380 | 169 | 174 | 189 | 10 | 922 |

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Table 2. Social Determinants of Health and Financial Strains, KPNC Members Aged 65-90 yrs, 2017

\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|}
\hline \& \multicolumn{3}{|c|}{65-74 yrs} \& \multicolumn{3}{|c|}{75-90 yrs} \& \multicolumn{3}{|c|}{65-90 yrs} \\
\hline \& Women \& Men \& All \& Women \& Men \& All \& Women \& Men \& All \\
\hline Educational attainment < High school graduate High school graduate/GED Some college/AA degree College graduate \& \[
\begin{array}{r}
1.7 \% \\
21.1 \% \\
34.1 \% \\
43.1 \%
\end{array}
\] \& \[
\begin{array}{r}
3.6 \% \\
12.0 \% \\
30.7 \% \\
53.6 \%
\end{array}
\] \& \[
\begin{array}{r}
2.6 \% \\
17.0 \% \\
32.7 \% \\
47.7 \%
\end{array}
\] \& \[
\begin{array}{r}
8.0 \% \\
28.8 \% \\
34.5 \% \\
28.7 \%
\end{array}
\] \& \[
\begin{array}{r}
7.5 \% \\
21.4 \% \\
25.7 \% \\
45.4 \%
\end{array}
\] \& \[
\begin{array}{r}
7.8 \% \\
25.4 \% \\
30.5 \% \\
36.3 \%
\end{array}
\] \& \[
\begin{array}{r}
4.0 \% \\
23.8 \% \\
34.3 \% \\
37.9 \%
\end{array}
\] \& \[
\begin{array}{r}
5.0 \% \\
15.4 \% \\
28.9 \% \\
50.6 \%
\end{array}
\] \& \[
\begin{array}{|r|}
\hline 4.5 \% \\
20.0 \% \\
31.9 \% \\
43.6 \%
\end{array}
\] \\
\hline Household income in 2016
\[
\begin{aligned}
\& <\$ 25,000 \\
\& <\$ 35,000 \\
\& >\$ 65,000
\end{aligned}
\] \& \[
\begin{aligned}
\& 12.7 \% \\
\& 18.9 \% \\
\& 43.9 \%
\end{aligned}
\] \& \[
\begin{array}{r}
9.7 \% \\
17.3 \% \\
49.7 \%
\end{array}
\] \& \[
\begin{aligned}
\& 11.3 \% \\
\& 18.1 \% \\
\& 46.4 \%
\end{aligned}
\] \& \[
\begin{aligned}
\& 23.3 \% \\
\& 40.8 \% \\
\& 21.0 \%
\end{aligned}
\] \& \[
\begin{aligned}
\& 11.5 \% \\
\& 21.0 \% \\
\& 43.1 \%
\end{aligned}
\] \& \[
\begin{aligned}
\& 17.8 \% \\
\& 31.5 \% \\
\& 31.3 \%
\end{aligned}
\] \& \[
\begin{aligned}
\& 16.3 \% \\
\& 26.4 \% \\
\& 36.0 \%
\end{aligned}
\] \& \[
\begin{aligned}
\& 10.3 \% \\
\& 18.7 \% \\
\& 47.3 \%
\end{aligned}
\] \& \[
\begin{aligned}
\& 13.6 \% \\
\& 22.8 \% \\
\& 41.1 \%
\end{aligned}
\] \\
\hline \begin{tabular}{l}
Financial strains in past 12 mos. \\
Had problems making ends meet \\
Worried food would run out before had money to buy more \\
Worried might not be able to pay for needed medical care or medicines/medical supplies \\
Because of cost: \\
Delayed/did not get needed medical care \\
Reduced/did not use an Rx medicine \\
Delayed/did not get needed dental care \\
Ate less fruits and vegetables than wanted \\
Experienced any of the above financial strains in past 12 mos.* \\
Worried a great deal about own/family's financial security \\
Experienced financial strains* and/or was worried about own/family's financial security
\end{tabular} \& \begin{tabular}{c}
\(6.6 \%\) \\
\(0.6 \%\) \\
\\
\(5.3 \%\) \\
\\
2.7\% \\
\\
\(1.7 \%\) \\
\(17.6 \%\) \\
\(2.5 \%\) \\
\hline \(22.6 \%\) \\
\hline \(13.9 \%\) \\
\hline \(28.5 \%\)
\end{tabular} \& \[
\begin{gathered}
5.7 \% \\
1.5 \% \\
6.2 \% \\
\\
3.6 \% \\
2.4 \% \\
16.9 \% \\
2.9 \% \\
20.4 \% \\
12.8 \% \\
25.8 \% \\
\hline
\end{gathered}
\] \& \[
\begin{gathered}
6.2 \% \\
1.0 \% \\
5.7 \% \\
\\
3.1 \% \\
2.0 \% \\
17.2 \% \\
2.7 \% \\
21.6 \% \\
13.4 \% \\
27.2 \%
\end{gathered}
\] \& \[
\begin{array}{r}
4.5 \% \\
1.9 \% \\
4.9 \% \\
\\
\\
1.9 \% \\
\\
3.6 \% \\
13.2 \% \\
3.0 \% \\
19.7 \% \\
10.2 \% \\
\hline 24.4 \%
\end{array}
\] \& \[
\begin{gathered}
3.7 \% \\
0.2 \% \\
5.5 \% \\
\\
2.0 \% \\
\\
3.9 \% \\
11.3 \% \\
1.8 \% \\
18.4 \% \\
8.3 \% \\
22.6 \%
\end{gathered}
\] \& \[
\begin{array}{|c|}
\hline 4.1 \% \\
1.1 \% \\
5.2 \% \\
\\
1.9 \% \\
\\
3.7 \% \\
12.3 \% \\
2.5 \% \\
19.1 \% \\
9.4 \% \\
23.6 \% \\
\hline
\end{array}
\] \& \(\begin{array}{r}5.8 \% \\ 1.0 \% \\ \\ 5.1 \% \\ \\ 2.4 \% \\ \\ 2.4 \% \\ 16.0 \% \\ 2.7 \% \\ \hline 21.5 \% \\ \hline 12.6 \%\end{array}\) \&  \& \[
\begin{array}{|c}
5.4 \% \\
1.0 \% \\
5.5 \% \\
2.7 \% \\
2.6 \% \\
15.5 \% \\
2.6 \% \\
20.7 \% \\
11.9 \% \\
25.9 \% \\
\hline
\end{array}
\] \\
\hline \begin{tabular}{l}
Living Situation \\
Lives alone \\
Lives with others \\
Lives in a residence/community where meals, help and social activities are available Temporarily living with friend or relative
\end{tabular} \& \[
\begin{gathered}
25.0 \% \\
73.1 \% \\
\\
0.9 \% \\
1.0 \%
\end{gathered}
\] \& \[
\begin{gathered}
12.2 \% \\
85.4 \% \\
1.6 \% \\
0.7 \%
\end{gathered}
\] \& \[
\begin{gathered}
19.2 \% \\
78.7 \% \\
\\
1.2 \% \\
0.9 \%
\end{gathered}
\] \& \[
\begin{gathered}
39.1 \% \\
57.2 \% \\
\\
2.9 \% \\
0.8 \%
\end{gathered}
\] \& \[
\begin{gathered}
13.6 \% \\
84.2 \% \\
1.6 \% \\
0.5 \%
\end{gathered}
\] \& \[
\begin{gathered}
27.5 \% \\
69.5 \% \\
\\
2.3 \% \\
\\
0.7 \%
\end{gathered}
\] \& \(30.1 \%\)
\(67.4 \%\)

1.6\% \& $12.7 \%$
$85.0 \%$

$1.6 \%$

$0.7 \%$ \& $$
\begin{array}{|c}
\hline 22.2 \% \\
75.4 \% \\
\\
1.6 \% \\
\\
0.8 \%
\end{array}
$$ <br>

\hline In a committed relationship Married \& | 65.4\% |
| :--- |
| 60.8\% | \& \[

$$
\begin{aligned}
& 82.0 \% \\
& 77.2 \%
\end{aligned}
$$

\] \& \[

$$
\begin{aligned}
& 72.9 \% \\
& 68.2 \%
\end{aligned}
$$

\] \& \[

$$
\begin{aligned}
& 40.9 \% \\
& 38.9 \%
\end{aligned}
$$

\] \& \[

$$
\begin{aligned}
& 80.9 \% \\
& 78.9 \%
\end{aligned}
$$

\] \& \[

$$
\begin{aligned}
& 59.0 \% \\
& 57.1 \%
\end{aligned}
$$

\] \& \[

$$
\begin{aligned}
& 56.6 \% \\
& 52.9 \%
\end{aligned}
$$

\] \& \[

$$
\begin{aligned}
& 81.6 \% \\
& 77.8 \%
\end{aligned}
$$

\] \& \[

$$
\begin{aligned}
& 67.9 \% \\
& 64.2 \%
\end{aligned}
$$
\] <br>

\hline
\end{tabular}

[^0]Table 3. Emotional Health and Non-Financial Psychosocial Stressors, KPNC Members Aged 65-90 yrs, 2017

\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|}
\hline \& \multicolumn{3}{|c|}{65-74 yrs} \& \multicolumn{3}{|c|}{75-90 yrs} \& \multicolumn{3}{|c|}{65-90 yrs} \\
\hline \& Women \& Men \& All \& Women \& Men \& All \& Women \& Men \& All \\
\hline \begin{tabular}{l}
Overall rating of emotional health \\
Excellent/very good \\
Good \\
Fair/poor
\end{tabular} \& \[
\begin{aligned}
\& 63.0 \% \\
\& 25.4 \% \\
\& 11.6 \%
\end{aligned}
\] \& \[
\begin{array}{r}
61.2 \% \\
30.4 \% \\
8.4 \%
\end{array}
\] \& \[
\begin{gathered}
62.3 \% \\
27.5 \% \\
1.2 \%
\end{gathered}
\] \& \[
\begin{aligned}
\& 59.5 \% \\
\& 28.1 \% \\
\& 12.4 \%
\end{aligned}
\] \& \[
\begin{array}{r}
64.3 \% \\
29.3 \% \\
6.4 \%
\end{array}
\] \& \[
\begin{array}{r}
61.7 \% \\
28.7 \% \\
9.7 \%
\end{array}
\] \& \[
\begin{aligned}
\& 61.8 \% \\
\& 26.3 \% \\
\& 11.9 \%
\end{aligned}
\] \& \[
\begin{array}{r}
62.3 \% \\
30.0 \% \\
7.7 \%
\end{array}
\] \& \[
\begin{array}{|c|}
\hline 62.1 \% \\
27.9 \% \\
10.0 \%
\end{array}
\] \\
\hline \begin{tabular}{l}
Extent to which emotional/mental problems interfere with daily activities \\
Not at all/a little bit Moderately/quite a bit
\end{tabular} \& 89.6\%
10.4\% \& 86.7\%
\(13.3 \%\) \& \[
\begin{aligned}
\& 88.3 \% \\
\& 11.7 \% \\
\& \hline
\end{aligned}
\] \& 86.8\%
13.2\% \& 85.9\%
\(14.2 \%\) \& \[
\begin{aligned}
\& 86.4 \% \\
\& 13.6 \% \\
\& \hline
\end{aligned}
\] \& 88.6\%
11.4\% \& \[
\begin{gathered}
86.4 \% \\
13.6 \%
\end{gathered}
\] \& \[
\begin{aligned}
\& 87.6 \% \\
\& 12.4 \%
\end{aligned}
\] \\
\hline Has felt very stressed, tense, or anxious much of the time \& 10.2\% \& 2.6\% \& 8.7\% \& 8.3\% \& 6.8\% \& 5.7\% \& 9.5\% \& 5.3\% \& 7.6\% \\
\hline \begin{tabular}{l}
Frequency bothered by emotional problems (anxiety, irritability, depression, sadness) in past 4 wks Not at all/a little \\
Somewhat \\
Quite a bit/extremely
\end{tabular} \& \[
\begin{aligned}
\& 74.6 \% \\
\& 14.4 \% \\
\& 11.0 \%
\end{aligned}
\] \& \[
\begin{array}{r}
83.6 \% \\
10.3 \% \\
6.1 \%
\end{array}
\] \& \[
\begin{array}{r}
78.7 \% \\
12.5 \% \\
8.8 \%
\end{array}
\] \& \[
\begin{array}{r}
76.0 \% \\
15.4 \% \\
8.6 \%
\end{array}
\] \& \[
\begin{array}{r}
80.4 \% \\
15.0 \% \\
4.5 \%
\end{array}
\] \& \[
\begin{array}{r}
78.0 \% \\
15.2 \% \\
6.7 \%
\end{array}
\] \& \[
\begin{aligned}
\& 75.1 \% \\
\& 14.7 \% \\
\& 10.1 \%
\end{aligned}
\] \& \[
\begin{array}{r}
82.4 \% \\
12.0 \% \\
5.5 \% \\
\hline
\end{array}
\] \& \[
\begin{array}{|r|}
\hline 78.5 \% \\
13.5 \% \\
8.0 \% \\
\hline
\end{array}
\] \\
\hline \begin{tabular}{l}
Frequency feels lonely/isolated \\
Never/rarely \\
Sometimes \\
Often/always
\end{tabular} \& \[
\begin{gathered}
77.7 \% \\
17.5 \% \\
4.8 \%
\end{gathered}
\] \& \[
\begin{array}{r}
81.9 \% \\
14.2 \% \\
3.9 \%
\end{array}
\] \& \[
\begin{array}{r}
79.6 \% \\
16.0 \% \\
4.4 \%
\end{array}
\] \& \[
\begin{array}{r}
72.3 \% \\
23.0 \% \\
4.7 \% \\
\hline
\end{array}
\] \& \[
\begin{array}{r}
85.6 \% \\
12.3 \% \\
2.1 \%
\end{array}
\] \& \[
\begin{array}{r}
78.3 \% \\
18.1 \% \\
3.5 \%
\end{array}
\] \& \[
\begin{array}{r}
75.8 \% \\
19.5 \% \\
4.8 \%
\end{array}
\] \& \[
\begin{array}{r}
83.2 \% \\
13.5 \% \\
3.3 \%
\end{array}
\] \& \[
\begin{array}{|r}
79.1 \% \\
16.8 \% \\
4.1 \%
\end{array}
\] \\
\hline Feels satisfied with life Very satisfied with life \& \& \& \& \& \[
\begin{aligned}
\& 97.4 \% \\
\& 43.2 \%
\end{aligned}
\] \& \[
\begin{aligned}
\& 95.0 \% \\
\& 39.6 \% \\
\& \hline
\end{aligned}
\] \& \& \[
\begin{aligned}
\& 95.3 \% \\
\& 39.9 \%
\end{aligned}
\] \& \[
\begin{array}{|l|}
\hline 95.0 \% \\
38.8 \% \\
\hline
\end{array}
\] \\
\hline \begin{tabular}{l}
In past 12 months: \\
Was worried about personal/family safety due to neighborhood violence \\
Felt harassed/discriminated against \\
Was physically or emotionally hurt or felt threatened by current/former spouse/partner or someone else they knew \\
Experienced loss of a job, separation/divorce, death of a loved one, or other major life stress
\end{tabular} \& \(5.4 \%\)
\(4.9 \%\)

$5.5 \%$

$18.3 \%$ \& $2.9 \%$
$1.1 \%$

$1.8 \%$

$11.1 \%$ \& | 4.8\% |
| :--- |
| 4.1\% |
| 5.0\% |
| 14.3\% | \& $3.3 \%$

$2.7 \%$

2.5\%

$12.4 \%$ \& $4.1 \%$
$3.2 \%$

$4.4 \%$

$9.5 \%$ \& $$
\begin{gathered}
3.1 \% \\
2.0 \% \\
\\
2.2 \% \\
\\
11.9 \%
\end{gathered}
$$ \& $4.6 \%$

$4.1 \%$

$4.4 \%$

$16.2 \%$ \& $3.7 \%$
$2.4 \%$

$3.4 \%$

$10.1 \%$ \& $4.2 \%$
$3.4 \%$

$4.0 \%$

$13.4 \%$ <br>
\hline
\end{tabular}

Estimated from the 2017 Kaiser Permanente Northern California Member Health Survey.

Table 4. Overall Rating of Health, KPNC Members Aged 65-90 yrs, 2017

|  | 65-74 yrs |  |  | 75-90 yrs |  |  | 65-90 yrs |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Women | Men | All | Women | Men | All | Women | Men | All |
| Overall health |  |  |  |  |  |  |  |  |  |
| Excellent | 12.3\% | 10.7\% | 11.6\% | 6.0\% | 5.6\% | 5.8\% | 10.0\% | 8.8\% | 9.5\% |
| Very good | 35.5\% | 31.8\% | 33.8\% | 29.3\% | 32.0\% | 30.5\% | 33.3\% | 31.8\% | 32.6\% |
| Good | 39.0\% | 40.4\% | 39.6\% | 45.6\% | 43.4\% | 44.6\% | 41.4\% | 41.5\% | 41.4\% |
| Fair | 12.2\% | 15.3\% | 13.6\% | 17.0\% | 17.0\% | 17.0\% | 13.9\% | 15.9\% | 14.8\% |
| Poor | 1.0\% | 2.0\% | 1.5\% | 2.0\% | 2.1\% | 2.0\% | 1.4\% | 2.0\% | 1.7\% |
| Physical health |  |  |  |  |  |  |  |  |  |
| Excellent | 10.8\% | 10.4\% | 10.6\% | 6.4\% | 6.0\% | 6.2\% | 9.2\% | 8.8\% | 9.0\% |
| Very good | 37.5\% | 32.6\% | 35.3\% | 31.9\% | 29.6\% | 30.9\% | 35.5\% | 31.5\% | 33.7\% |
| Good | 37.7\% | 39.0\% | 38.3\% | 41.3\% | 44.8\% | 42.8\% | 39.0\% | 41.1\% | 39.9\% |
| Fair | 13.0\% | 16.2\% | 14.5\% | 18.3\% | 17.4\% | 17.9\% | 14.9\% | 16.7\% | 15.7\% |
| Poor | 1.1\% | 1.7\% | 1.4\% | 2.2\% | 2.2\% | 2.2\% | 1.5\% | 1.9\% | 1.7\% |
| Emotional health |  |  |  |  |  |  |  |  |  |
| Excellent | 20.3\% | 24.9\% | 22.4\% | 22.9\% | 24.5\% | 23.6\% | 21.2\% | 24.8\% | 22.8\% |
| Very good | 42.8\% | 36.3\% | 39.8\% | 36.5\% | 39.8\% | 38.0\% | 40.6\% | 37.5\% | 39.2\% |
| Good | 25.4\% | 30.4\% | 27.6\% | 28.1\% | 29.3\% | 28.7\% | 26.3\% | 30.0\% | 28.0\% |
| Fair | 11.1\% | 5.9\% | 8.8\% | 11.3\% | 6.3\% | 9.0\% | 11.1\% | 6.1\% | 8.9\% |
| Poor | 0.6\% | 2.5\% | 1.4\% | 1.1\% | 0.1\% | 0.6\% | 0.7\% | 1.7\% | 1.2\% |
| Extent to which physical health interferes with work/daily activities |  |  |  |  |  |  |  |  |  |
| Not at all | 35.4\% | 34.2\% | 34.9\% | 37.5\% | 27.2\% | 32.8\% | 36.2\% | 31.7\% | 34.1\% |
| A little bit | 40.3\% | 36.2\% | 38.4\% | 29.9\% | 38.4\% | 33.8\% | 36.5\% | 37.0\% | 36.7\% |
| Moderately | 14.5\% | 17.8\% | 16.0\% | 23.4\% | 20.6\% | 22.1\% | 17.7\% | 18.8\% | 18.2\% |
| Quite a bit | 9.8\% | 11.8\% | 10.7\% | 9.3\% | 13.8\% | 11.3\% | 9.6\% | 12.5\% | 10.9\% |
| Extent to which emotional/mental health interferes with work/daily activities |  |  |  |  |  |  |  |  |  |
| Not at all | 65.1\% | 63.2\% | 64.3\% | 64.4\% | 61.9\% | 63.3\% | 64.9\% | 62.7\% | 63.9\% |
| A little bit | 24.5\% | 23.5\% | 24.0\% | 22.5\% | 24.0\% | 23.1\% | 23.8\% | 23.7\% | 23.7\% |
| Moderately | 8.1\% | 10.7\% | 9.2\% | 9.5\% | 11.7\% | 10.5\% | 8.6\% | 11.0\% | 9.7\% |
| Quite a bit | 2.3\% | 2.6\% | 2.5\% | 3.7\% | 2.5\% | 3.1\% | 2.8\% | 2.6\% | 2.7\% |

Estimated from the 2017 Kaiser Permanente Northern California Member Health Survey.

Table 5. Functional Health Issues and Availability of Help, KPNC Members Aged 65-90 yrs, 2017


Table 5. Functional Health Issues and Availability of Help, KPNC Members Aged 65-90 yrs, 2017


Table 5. Functional Health Issues and Availability of Help, KPNC Members Aged 65-90 yrs, 2017

|  | 65-74 yrs |  |  | 75-90 yrs |  |  | 65-90 yrs |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Women | Men | All | Women | Men | All | Women | Men | All |
| Gets enough help with ADLS/IADLs |  |  |  |  |  |  |  |  |  |
| Doesn't need help | 89.6\% | 91.2\% | 90.4\% | 76.1\% | 82.4\% | 79.0\% | 84.7\% | 87.9\% | 86.2\% |
| Gets enough help | 7.0\% | 7.0\% | 7.0\% | 16.5\% | 13.9\% | 15.2\% | 10.4\% | 9.5\% | 10.0\% |
| Could use a little more help | 3.2\% | 1.7\% | 2.5\% | 6.6\% | 3.7\% | 5.2\% | 4.4\% | 2.4\% | 3.5\% |
| Could use a lot more help | 0.2\% | 0.1\% | 0.2\% | 0.9\% | 0.1\% | 0.5\% | 0.5\% | 0.1\% | 0.3\% |
| If became unable to take care of themselves, has someone living nearby who would help them or arrange for help/care they needed |  |  |  |  |  |  |  |  |  |
| No | 6.1\% | 3.1\% | 4.7\% | 7.3\% | 3.2\% | 5.5\% | 6.5\% | 3.1\% | 5.0\% |
| Yes | 93.9\% | 96.9\% | 95.3\% | 92.7\% | 96.8\% | 94.5\% | 93.5\% | 96.9\% | 95.0\% |
| If yes: Spouse | 63.5\% | 80.5\% | 71.4\% | 39.4\% | 76.3\% | 56.6\% | 55.0\% | 79.0\% | 66.1\% |
| If yes: Relative | 40.2\% | 22.5\% | 32.0\% | 62.8\% | 28.6\% | 46.9\% | 48.2\% | 24.7\% | 37.3\% |
| If yes: Friend | 13.0\% | 10.8\% | 12.0\% | 12.4\% | 11.0\% | 11.8\% | 12.8\% | 10.9\% | 11.9\% |
| If yes: Other | 0.8\% | 2.4\% | 1.5\% | 2.7\% | 2.9\% | 2.8\% | 1.5\% | 2.6\% | 2.0\% |
| Has an Advanced Directive for Health Care and/or someone who will legally be able to make medical and end-of-life health care decisions for you if need arises | 64.1\% | 63.7\% | 64.0\% | 81.4\% | 76.5\% | 79.2\% | 70.2\% | 68.3\% | 69.4\% |
| Supportive services used in past 12 months: |  |  |  |  |  |  |  |  |  |
| Housekeeper/house cleaner | 26.3\% | 18.3\% | 22.6\% | 30.0\% | 23.1\% | 26.9\% | 27.6\% | 20.0\% | 24.2\% |
| Home-delivered meals | 1.5\% | 0.0\% | 0.8\% | 0.9\% | 1.6\% | 1.2\% | 1.3\% | 0.6\% | 1.0\% |
| Shopping/food delivery service | 3.9\% | 1.5\% | 2.8\% | 2.8\% | 1.2\% | 2.1\% | 3.5\% | 1.4\% | 2.5\% |
| Transportation service (e.g., paratransit) | 1.7\% | 0.2\% | 1.0\% | 1.8\% | 1.2\% | 1.5\% | 1.7\% | 0.6\% | 1.2\% |
| Paid caregiver/attendant | 0.8\% | 0.9\% | 0.8\% | 3.6\% | 1.6\% | 2.7\% | 1.8\% | 1.1\% | 1.5\% |
| Unpaid caregiver (e.g., relative or friend) | 3.2\% | 1.7\% | 2.5\% | 7.5\% | 6.7\% | 7.1\% | 4.8\% | 3.5\% | 4.2\% |

Estimated from the 2017 Kaiser Permanente Northern California Member Health Survey.

Table 6. Health-Related Behaviors, KPNC Members Aged 65-90 yrs, 2017

|  | 65-74 yrs |  |  | 75-90 yrs |  |  | 65-90 yrs |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Women | Men | All | Women | Men | All | Women | Men | All |
| Dietary practices |  |  |  |  |  |  |  |  |  |
| Usual number of servings fruits/vegetables eaten per day: |  |  |  |  |  |  |  |  |  |
| $\geq 3$ servings day | 52.8\% | 36.8\% | 45.6\% | 51.2\% | 27.9\% | 40.7\% | 52.3\% | 33.6\% | 43.8\% |
| $\geq 5$ servings per day | 16.7\% | 10.2\% | 13.8\% | 14.2\% | 10.7\% | 12.7\% | 15.8\% | 10.4\% | 13.4\% |
| Usually tries to avoid foods high in sodium or salt | 65.6\% | 57.2\% | 61.7\% | 57.7\% | 60.2\% | 58.9\% | 62.8\% | 58.3\% | 60.7\% |
| Frequency usually drinks one or more sugar or corn syrup- <br> sweetened beverages in a week |  |  |  |  |  |  |  |  |  |
| $\geq 5$ days/week | 18.7\% | 24.0\% | 21.0\% | 20.6\% | 29.0\% | 24.4\% | 19.4\% | 25.8\% | 22.2\% |
| $\leq 2$ days/week | 74.2\% | 66.7\% | 70.9\% | 73.1\% | 63.4\% | 68.7\% | 73.8\% | 65.5\% | 70.1\% |
| < 1 day/week or never | 64.7\% | 56.8\% | 61.2\% | 65.5\% | 52.9\% | 59.8\% | 65.0\% | 55.4\% | 60.7\% |
| Exercise |  |  |  |  |  |  |  |  |  |
| Frequency of exercise/physical activity |  |  |  |  |  |  |  |  |  |
| $\geq 5$ days/week | 43.4\% | 53.1\% | 47.6\% | 44.2\% | 49.5\% | 46.7\% | 43.7\% | 51.8\% | 47.3\% |
| $\geq 3$ days/week | 75.2\% | 78.7\% | 76.6\% | 70.4\% | 75.0\% | 72.5\% | 73.5\% | 77.3\% | 75.1\% |
| < 1 day/week or never | 11.2\% | 7.0\% | 9.5\% | 17.2\% | 11.2\% | 14.4\% | 13.3\% | 8.5\% | 11.3\% |
| Usual exercise intensity if gets exercise $\geq 1$ day a week: |  |  |  |  |  |  |  |  |  |
| Light | 42.6\% | 39.7\% | 41.3\% | 56.2\% | 48.6\% | 52.7\% | 47.2\% | 42.8\% | 45.2\% |
| Moderate or vigorous | 57.4\% | 60.3\% | 58.7\% | 43.8\% | 51.4\% | 47.3\% | 52.8\% | 57.2\% | 54.8\% |
| Usual amount of sleep per day |  |  |  |  |  |  |  |  |  |
| $<6 \mathrm{hrs}$ (considered too little) | 7.1\% | 6.7\% | 6.9\% | 11.9\% | 5.4\% | 8.9\% | 8.8\% | 6.2\% | 7.6\% |
| 6-7 hrs (< recommended amount) | 21.4\% | 21.7\% | 21.5\% | 16.0\% | 17.5\% | 16.7\% | 19.5\% | 20.1\% | 19.8\% |
| 7- < 9 hrs. (recommended amount for adults aged 65 and over) | 58.9\% | 61.3\% | 60.0\% | 57.1\% | 55.7\% | 56.5\% | 58.3\% | 59.3\% | 58.7\% |
| > 9 hrs (considered too much) | 12.6\% | 10.4\% | 11.6\% | 15.0\% | 21.4\% | 17.9\% | 13.4\% | 14.4\% | 13.9\% |
| Had teeth checked and cleaned within past 12 months | 79.5\% | 77.2\% | 78.5\% | 78.5\% | 76.9\% | 77.7\% | 79.2\% | 77.1\% | 78.2\% |
| Currently doing following to improve/maintain health |  |  |  |  |  |  |  |  |  |
| Getting moderate or vigorous exercise most days | 41.0\% | 42.4\% | 41.6\% | 33.6\% | 40.1\% | 36.5\% | 38.3\% | 41.6\% | 39.8\% |
| Walking $\geq 30$ minutes most days | 41.9\% | 47.8\% | 44.4\% | 30.6\% | 35.1\% | 32.7\% | 37.8\% | 43.1\% | 40.2\% |
| Getting any exercise (walking or moderate/vigorous) most days | 61.3\% | 65.6\% | 63.1\% | 50.3\% | 58.0\% | 53.8\% | 57.4\% | 62.8\% | 59.7\% |
| Taking steps to lose weight or maintain weight loss | 48.9\% | 44.2\% | 46.9\% | 31.0\% | 26.7\% | 29.0\% | 42.5\% | 37.8\% | 40.4\% |
| Reading labels/recipes to learn content of foods | 61.0\% | 43.7\% | 53.3\% | 54.9\% | 44.0\% | 49.9\% | 58.8\% | 43.8\% | 52.1\% |
| Trying to eat mostly healthy foods | 79.0\% | 71.1\% | 75.5\% | 73.2\% | 67.1\% | 70.4\% | 76.9\% | 69.6\% | 73.7\% |

Table 6. Health-Related Behaviors, KPNC Members Aged 65-90 yrs, 2017

|  | 65-74 yrs |  |  | 75-90 yrs |  |  | 65-90 yrs |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Women | Men | All | Women | Men | All | Women | Men | All |
| Currently doing following to improve/maintain health (contd.) |  |  |  |  |  |  |  |  |  |
| Limiting alcohol to 1 drink or none | 31.1\% | 37.2\% | 33.8\% | 35.2\% | 36.1\% | 35.6\% | 32.6\% | 36.8\% | 34.4\% |
| Trying to manage stress effectively | 48.1\% | 31.0\% | 40.3\% | 31.7\% | 24.1\% | 28.3\% | 42.2\% | 28.5\% | 36.0\% |
| Trying to get enough sleep to feel well-rested | 76.5\% | 63.7\% | 70.6\% | 68.3\% | 63.4\% | 66.1\% | 73.6\% | 63.6\% | 69.0\% |
| Doing enjoyable activities Zonce/wk | 74.8\% | 62.8\% | 69.3\% | 66.2\% | 60.2\% | 63.5\% | 71.7\% | 61.8\% | 67.2\% |
| Doing activities to keep brain stimulated | 79.7\% | 66.6\% | 73.8\% | 75.6\% | 67.2\% | 71.8\% | 78.2\% | 66.8\% | 73.1\% |
| Visiting with people $\geq$ once/wk | 71.5\% | 52.4\% | 63.0\% | 69.0\% | 56.2\% | 63.2\% | 70.6\% | 53.8\% | 63.1\% |
| Taking all medicines as prescribed | 73.9\% | 70.5\% | 72.4\% | 84.0\% | 83.9\% | 83.9\% | 77.5\% | 75.4\% | 76.6\% |
| Taking actions to reduce risk of falling | 39.1\% | 23.6\% | 32.1\% | 58.1\% | 36.8\% | 48.4\% | 45.9\% | 28.4\% | 38.0\% |
| If had a fall in past year or has balance/walking problem | 49.1\% | 39.8\% | 45.7\% | 68.2\% | 56.9\% | 63.7\% | 57.8\% | 48.3\% | 54.1\% |

Estimated from the 2017 Kaiser Permanente Northern California Member Health Survey.

Table 7. Use of Digital Technologies, KPNC Members Aged 65-90 yrs, 2017

|  | 65-74 yrs |  |  | 75-90 yrs |  |  | 65-90 yrs |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Women | Men | All | Women | Men | All | Women | Men | All |
| Access to digital devices |  |  |  |  |  |  |  |  |  |
| Has access to an internet-enabled desktop, laptop or tablet computer | 95.9\% | 93.4\% | 94.8\% | 75.1\% | 82.8\% | 78.6\% | 88.5\% | 89.6\% | 89.0\% |
| Has a wi-fi enabled tablet | 46.3\% | 35.2\% | 41.5\% | 30.9\% | 29.5\% | 30.3\% | 40.8\% | 33.2\% | 37.5\% |
| Has a mobile phone (cell, smart) | 97.9\% | 94.5\% | 96.4\% | 83.5\% | 86.4\% | 84.8\% | 92.8\% | 91.6\% | 92.2\% |
| Has a smartphone (All*) | 66.3\% | 63.4\% | 65.1\% | 28.9\% | 36.2\% | 32.2\% | 53.0\% | 53.6\% | 53.3\% |
| Has a smartphone (if has a mobile phone) | 67.8\% | 67.1\% | 67.4\% | 34.6\% | 41.9\% | 38.0\% | 57.1\% | 58.5\% | 57.7\% |
| Has a smartphone or wi-fi enabled tablet | 74.7\% | 68.6\% | 72.0\% | 44.4\% | 47.2\% | 45.7\% | 63.9\% | 60.9\% | 62.6\% |
| Has a smartphone, wi-fi enabled tablet or a computer | 96.5\% | 94.8\% | 95.8\% | 77.6\% | 84.5\% | 80.7\% | 89.8\% | 91.1\% | 90.3\% |
| Can easily print information or forms from the internet (All, whether uses internet or not) | 77.7\% | 79.6\% | 78.6\% | 52.4\% | 68.4\% | 59.7\% | 68.1\% | 75.4\% | 71.5\% |
| Internet use |  |  |  |  |  |  |  |  |  |
| Goes online by self or with someone else's help (All*) | 94.3\% | 90.4\% | 92.5\% | 72.2\% | 81.0\% | 76.2\% | 86.4\% | 87.0\% | 86.6\% |
| Goes online by self (All*) | 87.9\% | 84.4\% | 86.3\% | 60.3\% | 65.7\% | 62.8\% | 78.0\% | 77.5\% | 77.8\% |
| Goes online by self (internet users) | 93.2\% | 93.3\% | 93.3\% | 83.5\% | 81.1\% | 82.4\% | 90.3\% | 89.2\% | 89.8\% |
| Internet users only: |  |  |  |  |  |  |  |  |  |
| Where uses the internet |  |  |  |  |  |  |  |  |  |
| At home | 97.9\% | 99.0\% | 98.3\% | 96.9\% | 94.1\% | 95.5\% | 97.6\% | 97.3\% | 97.5\% |
| At work | 16.1\% | 22.9\% | 19.0\% | 3.1\% | 4.4\% | 3.8\% | 12.4\% | 16.7\% | 14.3\% |
| At other location | 40.6\% | 53.9\% | 48.0\% | 32.2\% | 33.7\% | 32.9\% | 38.1\% | 47.1\% | 43.3\% |
| Device used to go online |  |  |  |  |  |  |  |  |  |
| Computer | 87.0\% | 92.2\% | 89.3\% | 84.1\% | 93.8\% | 88.8\% | 86.1\% | 92.8\% | 89.2\% |
| Tablet | 41.7\% | 34.1\% | 38.5\% | 41.7\% | 30.1\% | 36.0\% | 41.7\% | 32.7\% | 37.7\% |
| Cell phone | 18.1\% | 14.1\% | 16.3\% | 18.1\% | 17.5\% | 17.8\% | 18.1\% | 15.3\% | 16.8\% |
| Smartphone | 52.3\% | 51.3\% | 52.0\% | 29.8\% | 32.1\% | 31.0\% | 45.5\% | 44.7\% | 45.2\% |
| E-reader | 5.7\% | 1.2\% | 3.7\% | 5.2\% | 3.5\% | 4.3\% | 5.6\% | 2.0\% | 3.9\% |
| Can easily print from internet | 77.7\% | 79.6\% | 78.6\% | 52.4\% | 68.4\% | 59.7\% | 68.1\% | 75.4\% | 71.5\% |
| Email use |  |  |  |  |  |  |  |  |  |
| Able to use email (All*) | 94.6\% | 90.0\% | 92.5\% | 73.8\% | 82.9\% | 77.9\% | 87.2\% | 87.5\% | 87.3\% |
| Uses email by self (All*) | 89.3\% | 84.2\% | 87.0\% | 65.5\% | 66.8\% | 66.1\% | 80.8\% | 78.0\% | 79.6\% |
| Uses email by self (email users) | 94.4\% | 93.6\% | 94.0\% | 88.8\% | 80.6\% | 84.8\% | 92.7\% | 89.2\% | 91.1\% |
| If uses email, device used: |  |  |  |  |  |  |  |  |  |
| Computer | 85.0\% | 91.4\% | 87.8\% | 83.9\% | 90.5\% | 87.2\% | 84.7\% | 91.1\% | 87.6\% |
| Cell phone | 15.8\% | 16.1\% | 16.1\% | 13.4\% | 15.3\% | 14.3\% | 15.1\% | 15.8\% | 15.5\% |
| Smartphone | 51.1\% | 51.6\% | 51.4\% | 29.7\% | 31.0\% | 30.3\% | 44.8\% | 44.5\% | 44.7\% |
| Tablet | 37.7\% | 30.6\% | 34.8\% | 42.4\% | 27.9\% | 35.3\% | 39.1\% | 29.7\% | 34.9\% |

Table 7. Use of Digital Technologies, KPNC Members Aged 65-90 yrs, 2017

|  | 65-74 yrs |  |  | 75-90 yrs |  |  | 65-90 yrs |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Women | Men | All | Women | Men | All | Women | Men | All |
| Use of other digital technologies |  |  |  |  |  |  |  |  |  |
| Able to send/receive text messages (All) | 88.1\% | 84.0\% | 86.3\% | 53.6\% | 59.3\% | 56.2\% | 75.9\% | 75.1\% | 75.6\% |
| Able to send/receive text messages (if has a mobile device**) | 89.1\% | 85.9\% | 87.8\% | 59.1\% | 64.6\% | 61.7\% | 79.4\% | 78.7\% | 79.1\% |
| Able to use apps (All) | 51.6\% | 49.1\% | 50.6\% | 25.2\% | 28.0\% | 26.5\% | 42.3\% | 41.5\% | 42.0\% |
| Able to use apps (if has a smartphone or tablet) | 52.1\% | 51.2\% | 51.8\% | 29.0\% | 31.3\% | 30.0\% | 44.7\% | 44.4\% | 44.6\% |
| Would be willing to complete a questionnaire/form on kp.org if sent a link by email or secure message |  |  |  |  |  |  |  |  |  |
| Yes | 59.4\% | 62.6\% | 60.9\% | 38.0\% | 47.5\% | 42.5\% | 52.2\% | 57.3\% | 54.6\% |
| No | 16.2\% | 19.6\% | 17.7\% | 37.4\% | 26.7\% | 32.4\% | 23.4\% | 22.1\% | 22.8\% |
| Not sure | 24.4\% | 17.8\% | 21.4\% | 24.5\% | 25.7\% | 25.1\% | 24.5\% | 20.6\% | 22.7\% |

Estimated from the 2017 Kaiser Permanente Northern California Member Health Survey.

* All = Everyone, whether has a digital device or not

Table 8. Sources of Health Information Used in Prior 12 Months, KPNC Members Aged 65-90 yrs, 2017

|  | 65-74 yrs |  |  | 75-90 yrs |  |  | 65-90 yrs |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Women | Men | All | Women | Men | All | Women | Men | All |
| Any KP group or individual health education program/service | 10.7\% | 15.4\% | 13.0\% | 13.0\% | 10.6\% | 11.9\% | 11.5\% | 13.7\% | 12.6\% |
| Health educator or wellness coach | 7.6\% | 8.2\% | 7.9\% | 7.0\% | 7.0\% | 7.0\% | 7.4\% | 7.8\% | 7.6\% |
| Print health education materials | 16.7\% | 17.0\% | 17.0\% | 18.3\% | 17.6\% | 18.0\% | 17.3\% | 17.2\% | 17.3\% |
| Information from kp.org or another website | 43.9\% | 41.4\% | 42.7\% | 31.7\% | 37.0\% | 34.1\% | 39.6\% | 39.8\% | 39.7\% |
| Information from KP website | 28.4\% | 26.7\% | 27.6\% | 15.2\% | 25.1\% | 19.7\% | 23.8\% | 26.1\% | 24.8\% |
| Information from kp.org MD home page | 19.3\% | 21.6\% | 20.3\% | 14.8\% | 22.4\% | 18.3\% | 17.7\% | 21.9\% | 19.6\% |
| Online education videos on KP website | 10.0\% | 10.5\% | 10.2\% | 5.8\% | 7.2\% | 6.4\% | 8.5\% | 9.3\% | 8.8\% |
| Information from another website | 19.1\% | 19.0\% | 19.0\% | 14.3\% | 14.4\% | 14.3\% | 17.4\% | 17.3\% | 17.4\% |
| Listen | 2.2\% | 3.1\% | 2.6\% | 0.4\% | 1.8\% | 1.0\% | 1.6\% | 2.6\% | 2.1\% |
| Used a health app to help with diet, exercise, sleep, self-monitoring, etc. | 9.5\% | 9.1\% | 9.3\% | 3.6\% | 4.2\% | 3.9\% | 7.4\% | 7.4\% | 7.4\% |
| Used kp.org secure features |  |  |  |  |  |  |  |  |  |
| Emailed doctors/other staff, viewed lab results, or refilled prescriptions | 74.6\% | 61.6\% | 68.6\% | 52.2\% | 54.5\% | 53.2\% | 66.7\% | 59.0\% | 63.1\% |
| Used the KP app to use kp.org secure features | 30.1\% | 22.4\% | 26.6\% | 14.1\% | 17.5\% | 15.7\% | 24.5\% | 20.7\% | 22.7\% |

Estimated from the 2017 Kaiser Permanente Northern California Member Health Survey.

Table 9. Preferred Methods for Getting Health Information and Advice, KPNC Members Aged 65-90 yrs, 2017

|  | 65-74 yrs |  |  | 75-90 yrs |  |  | 65-90 yrs |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Women | Men | All | Women | Men | All | Women | Men | All |
| Indicated a preference for any of the listed health information/health education modalities* | 91.2\% | 88.4\% | 89.9\% | 86.5\% | 87.3\% | 86.9\% | 89.6\% | 88.0\% | 88.9\% |
| If indicated a preference for at least one modality, interested in: |  |  |  |  |  |  |  |  |  |
| Individual counseling (by phone or in-person) | 45.3\% | 40.7\% | 43.4\% | 41.5\% | 41.8\% | 41.6\% | 44.0\% | 41.1\% | 42.8\% |
| Telephone wellness coach sessions | 23.6\% | 20.4\% | 22.1\% | 21.3\% | 19.9\% | 20.6\% | 22.8\% | 20.2\% | 21.6\% |
| In-person counseling with a patient educator | 34.6\% | 33.3\% | 34.2\% | 33.8\% | 32.5\% | 33.2\% | 34.3\% | 33.0\% | 33.8\% |
| Video visit with patient educator or doctor | 13.0\% | 13.0\% | 13.0\% | 5.3\% | 9.8\% | 7.4\% | 10.4\% | 11.8\% | 11.0\% |
| Video visit with a patient educator | 11.2\% | 8.3\% | 9.9\% | 2.0\% | 5.9\% | 3.8\% | 8.0\% | 7.4\% | 7.8\% |
| Video visit with a doctor | 11.3\% | 11.2\% | 11.3\% | 4.6\% | 9.6\% | 6.9\% | 9.1\% | 10.6\% | 9.8\% |
| Group in-person program | 33.4\% | 20.0\% | 27.4\% | 25.0\% | 14.3\% | 20.0\% | 30.5\% | 18.0\% | 24.9\% |
| One-session workshop/group p | 29.1\% | 16.7\% | 23.6\% | 22.4\% | 12.3\% | 17.7\% | 26.8\% | 15.1\% | 21.5\% |
| Multi-session class/group prg. | 21.5\% | 13.3\% | 17.8\% | 17.2\% | 9.1\% | 13.4\% | 20.1\% | 11.8\% | 16.3\% |
| Text message | 24.9\% | 22.4\% | 24.0\% | 12.9\% | 15.2\% | 13.9\% | 20.8\% | 19.8\% | 20.5\% |
| Secure email message | 45.3\% | 45.3\% | 45.4\% | 27.4\% | 31.5\% | 29.3\% | 39.3\% | 40.4\% | 39.8\% |
| Information from a website | 29.1\% | 34.0\% | 31.4\% | 16.8\% | 21.6\% | 19.0\% | 25.0\% | 29.5\% | 27.1\% |
| Information from MD home page on kp.org | 31.3\% | 38.1\% | 34.4\% | 26.1\% | 31.3\% | 28.5\% | 29.5\% | 35.6\% | 32.4\% |
| Online videos about health topics | 25.8\% | 20.7\% | 23.5\% | 11.4\% | 15.5\% | 13.3\% | 20.9\% | 18.9\% | 20.0\% |
| Webinar | 13.2\% | 8.8\% | 11.2\% | 2.3\% | 3.8\% | 3.0\% | 9.5\% | 7.0\% | 8.4\% |
| Online interactive program | 12.5\% | 10.9\% | 11.8\% | 3.3\% | 3.6\% | 3.4\% | 9.4\% | 8.3\% | 8.9\% |
| Health app on tablet/smartphone | 21.0\% | 14.2\% | 18.0\% | 4.6\% | 5.4\% | 5.0\% | 15.4\% | 11.1\% | 13.4\% |
| Podcast/online audio program | 11.5\% | 6.2\% | 9.1\% | 0.6\% | 3.7\% | 2.0\% | 7.8\% | 5.3\% | 6.7\% |
| Chatroom/online community | 3.2\% | 3.2\% | 3.2\% | 1.2\% | 1.5\% | 1.3\% | 2.5\% | 2.6\% | 2.5\% |
| Information from any website, including kp.org MD home page | 47.1\% | 53.3\% | 49.9\% | 31.8\% | 41.8\% | 36.4\% | 41.9\% | 49.2\% | 45.3\% |
| Information from a website, online video, online interactive program, webinar, or podcast | 57.5\% | 58.5\% | 58.0\% | 35.5\% | 46.3\% | 40.5\% | 50.0\% | 54.1\% | 51.9\% |
| Health information/newsletters by mail or email | 58.7\% | 53.0\% | 56.0\% | 59.3\% | 59.7\% | 59.5\% | 58.9\% | 55.4\% | 57.2\% |
| Mailed information/newsletter | 29.8\% | 27.4\% | 28.6\% | 41.6\% | 36.8\% | 39.4\% | 33.8\% | 30.7\% | 32.4\% |
| Emailed information/newsletter | 39.9\% | 35.5\% | 37.9\% | 26.1\% | 35.5\% | 30.4\% | 35.2\% | 35.5\% | 35.3\% |
| Print materials | 37.1\% | 32.1\% | 34.8\% | 38.8\% | 40.2\% | 39.4\% | 37.7\% | 35.0\% | 36.4\% |
| DVD at home | 11.0\% | 11.6\% | 11.2\% | 6.4\% | 11.4\% | 8.7\% | 9.5\% | 11.5\% | 10.4\% |

[^1]
## Appendix 1. MHS2017 Methodology and Response Rates

In the 2017 survey cycle, we mailed questionnaires and emailed links to the online version of the questionnaire to a stratified random sample of approximately 22,000 adult Health Plan members ages $25-90$ in the KPNC region. Because the 2017 survey sample was only going to be half as large as was used for previous cycles due to budgetary constraints, we employed a different sampling strategy than was used for previous survey cycles that we hoped would yield adequate numbers of White, Black, Latinx, and Asian men and women in three age groups (25-44, 45-64, 65-90) to enable comparisons of characteristics by race/ethnicity. This was done with the knowledge that the survey response rate would be lower due to oversampling of demographic subgroups (i.e., younger adults, Blacks, and Latinx adults) that traditionally are less likely to participate in surveys like this. The survey sample was restricted to members whose electronic health records (EHR) indicated English as a preferred written and spoken language because in the prior attempts to survey Spanish speakers we had extremely low participation rates and we could not afford to translate, print, and mail survey materials in multiple languages. Members were sent print survey materials and companion email links up to two times to try to boost the response rate. Survey participants were told that they would automatically be enrolled in a drawing for one of $100 \times \$ 100$ gift cards.

As expected, the overall response rate (23\%) was considerably lower than was achieved in the 2014/2015 survey cycle, varying by race/ethnicity and sex, and increasing with age. However, the response rates by race/ethnicity $x$ age group $x$ sex were in line with what we had expected based on response rates for these demographic groups in the 2014/2015 survey cycle. Survey respondents were assigned post-stratification weights based on the age ( 5 -year intervals) distributions for men and women in their race/ethnic group derived from a 2016 Demographically Enriched Cohort of Kaiser Adults (DECKA2016) that had been created for another study. ${ }^{1}$ Analyses based on the final weighted respondent sample thus approximately reflects the age x sex x race/ethnic composition in 2016 of KPNC members aged 25-90 whose primary language was English. Because of differences in the method used to select the sample (sampling from 4 race/ethnic groups at the regional level vs. from 19 medical center service populations) and to create the survey weighting factors (based on age-sex composition of each race/ethnic group vs. age-sex composition of each medical center service population), the 2017 survey results are not directly comparable with those from other survey cycles.

MHS2017 response rates by age group, race/ethnicity and sex, ages 25-90 yr

|  | White | African- <br> American/Black | Latinx | Asian | All |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Men |  |  |  |  |  |
| $\mathbf{2 5 - 4 4} \mathbf{~ y r ~}$ | 12.8 | 7.4 | 7.4 | 13.5 | 9.7 |
| $\mathbf{4 5 - 6 4} \mathbf{~ y r}$ | 26,5 | 15.7 | 19.9 | 23.3 | 21.4 |
| $\mathbf{6 5 - 9 0} \mathbf{~ y r}$ | 59.5 | 34.1 | 44.8 | 50.1 | 48.5 |
| Women |  |  |  |  |  |
| $\mathbf{2 5 - 4 4} \mathbf{~ y r ~}$ | 23.5 | 16.5 | 17.2 | 21.2 | 19.5 |
| $\mathbf{4 5 - 6 4} \mathbf{~ y r}$ | 37.0 | 28.0 | 28.7 | 30.5 | 31.3 |
| $\mathbf{6 5 - 9 0} \mathbf{~ y r}$ | 64.0 | 41.6 | 44.2 | 50.0 | 51.4 |
| All 25-90 yr | 30.2 | 17.1 | 18.7 | 26.1 | 22.8 |

[^2]
[^0]:    Estimated from the 2017 Kaiser Permanente Northern California Member Health Survey.

    * In past 12 months, worried about having enough money for food, worried about having enough money to pay for medical expenses, had difficulty "making ends meet", delayed/did not get medical care or dental care due to cost, reduced prescription medication use due to cost, ate less fruits and vegetables due to cost.

[^1]:    Estimated from the 2017 Kaiser Permanente Northern California Member Health Survey.

    * Some people may not have been interested in any health education modalities, but others may not have answered this question. For this reason, estimates were restricted to people who indicated interest in at least one modality in the checklist.

[^2]:    ${ }^{1}$ Gordon NP, Lin TY, Rau JL, Lo JC. Aggregation of Asian-American subgroups masks meaningful differences in health and health risks among Asian ethnicities: An electronic health record based cohort study. BMC Public Health 19, 1551 (2019) doi:10.1186/s12889-019-7683-3.

