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Characteristics of Members Aged 20 and Over in the Northern California Region Kaiser Permanente Membership as estimated from the 2002 Adult Member Health Survey

Report prepared by:

Nancy P. Gordon, ScD Member Health Survey Study Director Kaiser Permanente Division of Research February 2004

This project was funded by Kaiser Permanente's Northern California Region Community Benefit (CB) Program. This information is being made available to community practitioners and other interested external parties as part of Kaiser Permanente's commitment to share our research findings with our community partners. However, it cannot be used as the basis for any professional publication or presentation without the permission of Dr. Gordon.

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Background

The Kaiser Permanente Adult Member Health Survey is a mailed survey that was conducted during Spring 2002. The primary purpose of the survey was to give health planners, administrators, and researchers in the Kaiser Permanente Medical Care Program (KPMCP) detailed information about the sociodemographic and health characteristics of the adult (ages 20 and over) Health Plan membership in the Northern California Region overall and in different medical center Service Areas. Statistics based on the survey data are also shared with external organizations and researchers. Similar surveys of the membership were conducted in 1990, 1993, 1996, and 1999.

From a strategic perspective, the process of identifying high priority health problems and health practices/lifestyle factors known to increase the risk of chronic or acute illness and targeting effective interventions at those persons in the population who are most at risk should lead to improved health status and more cost-effective use of health care dollars. The identification of age-specific prevalence rates for these health problems and lifestyle risks can also be used for forecasting the resources that will be required to provide health services in the future.

Similar to state and national health surveys, the Adult Member Health Survey captures health risk and health status data on a relatively small proportion of the adult population for which information is desired. However, the survey results will provide administrators and program planners with a profile of the membership that can be used to identify areas for new or expanded health promotion/health maintenance interventions, social support services, and more efficient medical care delivery; study patterns and costs of care for particular types of patients by linking survey data to computerized and medical record information; and compare the health-related characteristics of their service population across medical center service populations and local service areas (LSAs), as well as with the general population.

Survey Sample

In April 2002, questionnaires were mailed to a stratified random sample of 40,000 adult Northern California Region Health Plan members.¹ Only current members who had been continuously enrolled during the three months prior to the survey were eligible for sampling. A reminder postcard and two subsequent survey packet mailings were sent over the next several weeks to nonrespondents, with the final wave of questionnaires mailed in mid-July. Telephone interviews were completed with people who called in requiring help with the survey. Non-eligibles (deceaseds, non-current members, out of area) and members for whom Kaiser Permanente nor the U.S. Postal Service had forwarding addresses were dropped from the initial sample and replaced with other randomly selected members of the same age, gender, and service population. The overall survey response rate was 47.3% (n=18,604 /39,307), after we excluded from the denominator people who were deceased, no longer members, or for whom no current address was available through Kaiser Permanente records nor the post office. The age-sex specific response rates (after exclusions) were as follows:

¹ 2,140 adults were sampled from each of 14 medical center service populations and 2,510 members from 4 medical center service populations. Details about the sample selection are available on request.

Final Response Rates to the 2002 DOR Member Health Survey by Age-Gender Group, Members Aged 20 and Over Sampled from the Northern California Region Membership

| | 20-44 years | 45-64 years | 65 years or over | <u>Total</u> |
|-------|-------------|-------------|------------------|--------------|
| Women | 3467/9092 | 3159/5965 | 3461/4655 | 10087/19712 |
| | (38.1%) | (53.0%) | (74.4%) | (51.2%) |
| Men | 2350/8960 | 2731/5965 | 3436/4670 | 8517/19595 |
| | (26.2%) | (45.8%) | (73.6%) | (43.5%) |

Respondent data have been weighted so that the final sample used to create the profiles of sociodemographic and health characteristics reported herein better reflects the actual age, gender, and geographic distribution of the adult Northern California Region Health Plan membership as of April 2002, rather than that of the respondent sample. However, since the questionnaire only went out in English, non-English speaking members and members with very poor reading ability are probably under-represented in this survey. Results of a study conducted by the Division of Research in conjunction with the 1993 Member Health Survey also suggest that African-Americans and Hispanics were less likely to respond to the survey than Whites and Asian/Pacific Islanders. Finally, results of other surveys suggest that among older people, the very sick and frail, and those in skilled nursing facilities, are unlikely to have responded.

Description of Tables

For the 2002 survey, men aged 20-64 were sent a slightly shorter questionnaire than women aged 20-64 and seniors. In the tables, a -- signifies that men, women, or people in this age group were either not asked those questions or that the items were not considered relevant to the age group or gender.

Table 1 presents data describing the sociodemographic characteristics of adult Health Plan members.

Table 2 presents estimated rates of selected chronic diseases and health problems experienced during the previous twelve months among adult Health Plan members, based on self-report, unverified by medical record review or physician report. Also included in this table are estimates of the proportions of members who consider their overall, physical, and emotional/mental health to be excellent, good, fair, or poor, and the extent to which these components of health affect their activities.

Table 3 presents estimated rates of selected health and lifestyle risks, including tobacco and alcohol use, exercise, diet, obesity, stress, adequacy of sleep, belief about the extent to which health habits/ lifestyle and emotional condition impact on health, and stressful life events during the previous year.

Table 4 presents estimates of use of complementary and alternative therapies by members during the previous 12 months and ever.

Table 5 presents estimated rates of use of different Kaiser Permanente and non-Kaiser Permanente health information sources during the previous 12 months.

Table 6 presents data on members' preferred methods of receiving health information and advice.

Members aged 65 and over were asked to complete a supplemental page of questions to learn more about issues primarily relevant to the older age group. The following tables provide information collected only from seniors.

Table S1 presents data about current living situations and health-related arrangements (e.g., having an Advance Health Care Directive, having an identified emergency caregiver, etc.) of seniors.

Table S2 estimates the prevalence of selected health problems and potential health risks among seniors (this table should be used as a supplement to Tables 2 and 3 for the overall adult population).

Table S3 estimates the proportion of seniors who receive or need help with different activities of daily living because of a disability, health problem, or frailty due to age.

Table S4 estimates use of selected health care and home support services in the previous 12 months.

Table S5 presents data about medication-related issues.

This project was funded by Northern California Region Community Benefit (CB) Program. Kaiser Foundation Health Plan allocates CB funds to the Division of Research for health services research and evaluation projects within the KPMCP. This information is being made available to community practitioners and other interested external parties as part of Kaiser Permanente's commitment to share our research findings with our community partners. However, this information should not be used as the basis for any professional publication or presentation without the permission of Dr. Gordon and should always credit Kaiser Permanente as its source.

For additional technical information about the survey or survey results, information not presented here, or to use this information in a publication, contact the survey director, Nancy P. Gordon, ScD, at the Division of Research, 2000 Broadway, Oakland, CA 94612. (phone: (510) 891-3587; fax: (510) 891-3606; internal KP tieline: 8-481; KP Lotus Notes: Nancy Gordon; e-mail: nancy.gordon@dor.kaiser.org).

We suggest that data from this report be referenced as follows:

For table footnotes or text references:

Data from the 2002 Kaiser Permanente Member Health Survey conducted by the Division of Research.

In a reference list:

Gordon NP. Characteristics of Adult Kaiser Permanente Health Plan Members in the Northern California Region, as Estimated from the 2002 Member Health Survey. Internal report, Division of Research, Kaiser Permanente Medical Care Program, Oakland, CA, February 2004.

Table 1.Selected Sociodemographic Characteristics of Members Aged 20 and Over in the Northern California Kaiser Foundation Health Plan
Membership, Spring 20021

| | <u>Aç</u> | <u>jes 20-44</u> | <u> </u> | Ag | es 45-64 | | <u>Ages</u> | 65 and O [,] | ver | Ages | 20 and (| <u>Dver</u> |
|---|-----------|------------------|----------|--------|----------|------|-------------|-----------------------|------|--------|----------|-------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Race/ethnicity | | | | | | | | | | | | |
| Everyone assigned to only one race/ethnicity by algorithm used in previous MHS reports ² | | | | | | | | | | | | |
| White, non-Hispanic | 54.9 | 52.2 | 53.6 | 70.5 | 75.8 | 73.0 | 78.8 | 80.8 | 79.7 | 64.5 | 64.9 | 64.7 |
| African-American/Black | 7.1 | 4.9 | 6.0 | 6.7 | 6.1 | 6.4 | 5.1 | 4.8 | 5.0 | 6.6 | 5.3 | 6.0 |
| Latino/Hispanic | 15.7 | 16.4 | 16.0 | 8.0 | 4.1 | 6.1 | 7.0 | 5.5 | 6.3 | 11.5 | 10.4 | 11.0 |
| Asian, non-Hispanic ³ | 19.4 | 22.8 | 21.1 | 13.2 | 10.5 | 11.9 | 7.9 | 6.8 | 7.4 | 15.2 | 16.0 | 15.6 |
| Chinese | 5.8 | 6.5 | 6.2 | 3.4 | 1.4 | 2.4 | 2.1 | 1.4 | 1.8 | 4.3 | 4.0 | 4.1 |
| Japanese | 1.6 | 1.4 | 1.5 | 1.4 | 1.5 | 1.4 | 2.2 | 1.4 | 1.9 | 1.7 | 1.5 | 1.6 |
| Korean | 0.9 | 0.6 | 0.7 | 0.3 | 0.3 | 0.3 | 0.3 | 0.1 | 0.2 | 0.6 | 0.4 | 0.5 |
| Filipino | 5.9 | 5.7 | 5.8 | 5.9 | 4.3 | 5.1 | 2.5 | 2.8 | 2.7 | 5.3 | 4.8 | 5.1 |
| Southeast Asian | 1.8 | 3.6 | 2.7 | 0.7 | 1.0 | 0.9 | 0.3 | 0.2 | 0.3 | 1.2 | 2.2 | 1.6 |
| South Asian | 2.7 | 4.2 | 3.4 | 1.2 | 1.6 | 1.4 | 0.3 | 0.6 | 0.5 | 1.7 | 2.7 | 2.2 |
| Other Asian | 0.7 | 0.7 | 0.7 | 0.2 | 0.4 | 0.3 | 0.1 | 0.1 | 0.1 | 0.5 | 0.5 | 0.5 |
| Hawaiian or Pacific Islander, non-Hispanic | 0.6 | 0.4 | 0.5 | 0.3 | 0.6 | 0.4 | 0.1 | 0.3 | 0.2 | 0.4 | 0.4 | 0.4 |
| Native American/Alaskan native, non-Hispanic | 1.3 | 1.4 | 1.4 | 0.8 | 1.7 | 1.3 | 0.8 | 1.4 | 1.0 | 1.1 | 1.5 | 1.3 |
| Other, non-Hispanic | 1.0 | 1.8 | 1.4 | 0.5 | 1.3 | 0.9 | 0.3 | 0.4 | 0.3 | 0.7 | 1.4 | 1.1 |

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| | <u>Aç</u> | ges 20-44 | <u>4</u> | <u>Ag</u> | es 45-64 | <u>.</u> | <u>Ages</u> | 65 and O | ver | <u>Ages</u> | 20 and (| <u> Over</u> |
|---|-----------|-----------|-------------|-----------|----------|----------|-------------|-------------|-------------|-------------|----------|--------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Race/Ethnicity - NIH | | | | | | | | | | | | |
| Hispanic/Latino ethnicity | | | | | | | | | | | | |
| Yes | 15.9 | 16.5 | 16.2 | 8.0 | 4.2 | 6.2 | 7.1 | 5.5 | 6.4 | 11.6 | 10.5 | 11.1 |
| No | 84.1 | 83.5 | 83.8 | 92.0 | 95.8 | 93.8 | 92.9 | 94.5 | 93.6 | 88.4 | 89.5 | 88.9 |
| Native Amer./Alaska Native ⁴ | 1.8 | 1.6 | 1.7 | 1.0 | 1.8 | 1.4 | 0.9 | 1.6 | 1.2 | 1.3 | 1.7 | 1.5 |
| Asian ⁴ | 20.3 | 23.5 | 21.9 | 13.4 | 10.6 | 12.1 | 8.0 | 6.9 | 7.5 | 15.8 | 16.4 | 16.1 |
| Hawaiian/Pacific Islander ⁴ | 0.7 | 0.4 | 0.6 | 0.5 | 0.6 | 0.5 | 0.1 | 0.3 | 0.2 | 0.5 | 0.5 | 0.5 |
| African-American/Black ⁴ | 7.1 | 4.9 | 6.0 | 6.7 | 6.1 | 6.4 | 5.1 | 4.8 | 5.0 | 6.6 | 5.3 | 6.0 |
| White ⁴ | 57.2 | 54.3 | 55.8 | 71.9 | 76.7 | 74.2 | 79.6 | 81.4 | 80.4 | 66.2 | 66.3 | 66.3 |
| Other race/ethnicity ⁴ | 13.0 | 15.2 | 14.1 | 6.4 | 4.3 | 5.4 | 6.3 | 5.1 | 5.7 | 9.5 | 9.8 | 9.7 |
| Hispanic/Latino | 12.1 | 13.6 | 12.8 | 6.0 | 3.1 | 4.6 | 6.1 | 4.7 | 5.5 | 8.9 | 8.6 | 8.8 |
| Other | 1.0 | 1.6 | 1.3 | 0.4 | 1.1 | 0.7 | 0.2 | 0.4 | 0.3 | 0.6 | 1.2 | 0.9 |
| <u>Race/Ethnicity - Calif. Dept. of</u> <u>Finance</u> | | | | | | | | | | | | |
| Hispanic/Latino | 15.9 | 16.5 | 16.2 | 8.0 | 4.2 | 6.2 | 7.1 | 5.5 | 6.4 | 11.6 | 10.5 | 11.1 |
| Native Amer./Alaska Native, non-Hispanic | 1.3 | 1.4 | 1.4 | 0.8 | 1.7 | 1.3 | 0.8 | 1.4 | 1.0 | 1.1 | 1.5 | 1.3 |
| Asian, non-Hispanic | 19.4 | 22.8 | 21.1 | 13.2 | 10.5 | 11.9 | 7.9 | 6.8 | 7.4 | 15.2 | 16.0 | 15.6 |
| Black, non-Hispanic | 6.9 | 4.8 | 5.9 | 6.7 | 6.0 | 6.4 | 5.0 | 4.8 | 4.9 | 6.5 | 5.2 | 5.9 |
| White, non-Hispanic | 54.9 | 52.2 | 53.6 | 70.5 | 75.8 | 73.0 | 78.8 | 80.8 | 4.5 79.7 | 64.5 | 64.9 | 64.7 |
| · • | 1.6 | 2.3 | 53.0 1.9 | 0.8 | 1.9 | 1.3 | 70.0 0.4 | 00.0 0.7 | 0.5 | 1.1 | 1.9 | 1.5 |
| Other, non-Hispanic | 1.0 | 2.3 | 1.9 | 0.8 | 1.9 | 1.3 | 0.4 | 0.7 | 0.5 | 1.1 | 1.9 | 1.5 |

| | <u>Ag</u> | ges 20-44 | <u>4</u> | Ag | es 45-64 | | Ages | 65 and O | ver | Ages | 20 and (| <u> Over</u> |
|--|-----------|-----------|----------|--------|----------|------|--------|----------|------|--------|----------|--------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| One race/ethnicity or multiple race/ethnicity | | | | | | | | | | | | |
| White, non-Hispanic only | 54.9 | 52.2 | 53.6 | 70.5 | 75.8 | 73.0 | 78.8 | 80.8 | 79.7 | 64.5 | 64.9 | 64.7 |
| African-American/Black only | 6.2 | 4.2 | 5.2 | 6.2 | 5.7 | 5.9 | 4.6 | 4.7 | 4.7 | 5.9 | 4.8 | 5.4 |
| Latino/Hispanic only | 12.0 | 13.6 | 12.8 | 6.0 | 3.1 | 4.6 | 6.1 | 4.6 | 5.5 | 8.9 | 8.6 | 8.7 |
| Asian only | 17.6 | 21.4 | 19.5 | 12.5 | 9.2 | 10.9 | 7.4 | 6.7 | 7.1 | 14.0 | 14.9 | 14.4 |
| Chinese only | 5.3 | 5.8 | 5.5 | 3.1 | 1.3 | 2.2 | 1.8 | 1.4 | 1.7 | 3.9 | 3.5 | 3.7 |
| Japanese only | 1.0 | 1.0 | 1.0 | 1.2 | 1.1 | 1.2 | 2.2 | 1.4 | 1.9 | 1.3 | 1.1 | 1.2 |
| Korean only | 0.8 | 0.6 | 0.7 | 0.3 | 0.3 | 0.3 | 0.3 | 0.1 | 0.2 | 0.5 | 0.4 | 0.5 |
| Filipino only | 5.3 | 5.3 | 5.3 | 5.7 | 4.1 | 5.0 | 2.5 | 2.8 | 2.6 | 4.9 | 4.5 | 4.7 |
| Southeast Asian only | 1.7 | 3.3 | 2.4 | 0.7 | 0.5 | 0.6 | 0.3 | 0.2 | 0.2 | 1.1 | 1.8 | 1.4 |
| South Asian only | 2.6 | 4.2 | 3.4 | 1.1 | 1.5 | 1.3 | 0.3 | 0.6 | 0.4 | 1.7 | 2.7 | 2.2 |
| Other Asian only | 0.6 | 0.7 | 0.7 | 0.1 | 0.2 | 0.2 | 0.1 | 0.1 | 0.1 | 0.3 | 0.5 | 0.4 |
| Mixed Asian only | 0.4 | 0.6 | 0.5 | 0.2 | 0.1 | 0.2 | <0.1 | <0.1 | <0.1 | 0.3 | 0.4 | 0.3 |
| Hawaiian or Pacific Islander only | 0.5 | 0.4 | 0.5 | 0.3 | 0.4 | 0.4 | 0.1 | 0.2 | 0.2 | 0.3 | 0.4 | 0.4 |
| Nat. Amer./Alaska native only | 0.3 | 0.6 | 0.5 | 0.2 | 0.5 | 0.3 | 0.3 | 0.2 | 0.2 | 0.3 | 0.5 | 0.4 |
| Other only | 1.0 | 1.6 | 1.3 | 0.4 | 1.1 | 0.7 | 0.2 | 0.4 | 0.3 | 0.6 | 1.2 | 0.9 |
| Middle Eastern only | 0.8 | 1.8 | 1.3 | 0.4 | 1.1 | 0.7 | 0.1 | 0.4 | 0.3 | 0.5 | 1.3 | 0.9 |
| Two race/ethnicities | 6.2 | 5.1 | 5.7 | 3.6 | 3.8 | 3.7 | 2.2 | 2.2 | 2.2 | 4.6 | 4.2 | 4.4 |
| Three or more race/ethnicities | 1.2 | 0.8 | 1.0 | 0.5 | 0.3 | 0.4 | 0.2 | 0.1 | 0.2 | 0.8 | 0.6 | 0.7 |

| | <u>Ac</u> | ges 20-44 | <u>1</u> | Ag | es 45-64 | <u>.</u> | Ages | 65 and O | ver | Ages | 20 and C | <u> Over</u> |
|--|-----------|-----------|----------|--------|----------|----------|--------|----------|------|--------|----------|--------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| This race/ethnicity, alone or in combination with other race/ethnic categories | | | | | | | | | | | | |
| White | 61.0 | 57.0 | 59.1 | 73.6 | 79.5 | 76.4 | 80.8 | 82.8 | 81.7 | 68.9 | 68.8 | 68.9 |
| African-American/Black | 7.1 | 4.9 | 6.0 | 6.7 | 6.1 | 6.4 | 5.1 | 4.8 | 5.0 | 6.6 | 5.3 | 6.0 |
| Latino/Hispanic | 15.9 | 16.5 | 16.2 | 8.0 | 4.2 | 6.2 | 7.1 | 5.5 | 6.4 | 11.6 | 10.5 | 11.1 |
| Asian | 20.6 | 23.7 | 22.1 | 13.5 | 10.7 | 12.2 | 8.0 | 6.9 | 7.5 | 16.0 | 16.5 | 16.2 |
| Chinese | 6.1 | 6.7 | 6.4 | 3.5 | 1.5 | 2.5 | 2.1 | 1.4 | 1.8 | 4.5 | 4.0 | 4.3 |
| Japanese | 1.8 | 1.9 | 1.8 | 1.5 | 1.5 | 1.5 | 2.4 | 1.4 | 1.9 | 1.8 | 1.7 | 1.7 |
| Korean | 0.9 | 0.6 | 0.8 | 0.4 | 0.3 | 0.4 | 0.3 | 0.1 | 0.2 | 0.6 | 0.4 | 0.5 |
| Filipino | 6.8 | 6.4 | 6.6 | 6.2 | 4.5 | 5.4 | 2.6 | 3.0 | 2.7 | 5.8 | 5.2 | 5.5 |
| Southeast Asian | 1.9 | 3.9 | 2.8 | 0.8 | 1.1 | 1.0 | 0.3 | 0.2 | 0.3 | 1.2 | 2.4 | 1.8 |
| South Asian | 2.8 | 4.2 | 3.5 | 1.2 | 1.6 | 1.4 | 0.3 | 0.6 | 0.5 | 1.8 | 2.8 | 2.3 |
| Other Asian | 1.0 | 0.9 | 1.0 | 0.3 | 0.4 | 0.3 | 0.1 | 0.1 | 0.1 | 0.6 | 0.6 | 0.6 |
| Hawaiian or Pacific Islander | 1.0 | 0.9 | 0.9 | 0.6 | 0.7 | 0.7 | 0.1 | 0.3 | 0.2 | 0.7 | 0.7 | 0.7 |
| Nat. Amer./Alaska native | 2.2 | 2.1 | 2.2 | 1.5 | 2.1 | 1.8 | 1.2 | 1.7 | 1.4 | 1.8 | 2.1 | 1.9 |
| Other | 1.2 | 2.0 | 1.6 | 0.6 | 1.3 | 0.9 | 0.3 | 0.5 | 0.4 | 0.8 | 1.5 | 1.2 |
| Middle Eastern | 0.8 | 1.8 | 1.3 | 0.4 | 1.1 | 0.7 | 0.1 | 0.4 | 0.3 | 0.6 | 1.3 | 0.9 |
| Education Level | | | | | | | | | | | | |
| 11 years or less | 2.2 | 5.3 | 3.7 | 3.3 | 3.9 | 3.6 | 13.6 | 13.4 | 13.5 | 4.6 | 6.1 | 5.3 |
| 12 years (H.S. graduate) | 11.8 | 16.0 | 13.9 | 13.7 | 11.6 | 12.7 | 31.1 | 17.7 | 25.2 | 15.8 | 14.7 | 15.3 |
| Some college/technical school | 42.4 | 38.4 | 40.5 | 43.1 | 38.4 | 40.9 | 34.2 | 34.5 | 34.3 | 41.2 | 37.8 | 39.6 |
| College graduate | 43.6 | 40.2 | 41.9 | 39.9 | 46.1 | 42.9 | 21.1 | 34.3 | 27.0 | 38.4 | 41.4 | 39.8 |

| | <u>A</u> | ges 20-44 | <u>4</u> | Ag | <u>es 45-64</u> | <u>.</u> | <u>Ages</u> | <u>65 and O</u> | ver | Ages | 20 and (| <u> Over</u> |
|---|----------|-----------|----------|--------|-----------------|----------|-------------|-----------------|------|--------|----------|--------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Household Income in 2001 | | | | | | | | | | | | |
| \$15,000 or less | 5.5 | 4.7 | 5.1 | 4.2 | 2.9 | 3.5 | 21.1 | 8.2 | 15.1 | 7.5 | 4.6 | 6.1 |
| \$15,001-\$25,000 | 7.3 | 8.0 | 7.7 | 6.8 | 5.0 | 5.9 | 24.6 | 17.7 | 21.4 | 9.9 | 8.4 | 9.2 |
| \$25,001-\$35,000 | 11.5 | 10.7 | 11.1 | 8.8 | 7.2 | 8.0 | 18.7 | 18.2 | 18.4 | 11.7 | 10.6 | 11.1 |
| \$35,001-\$50,000 | 18.5 | 18.4 | 18.4 | 18.4 | 13.1 | 15.8 | 16.0 | 20.7 | 18.2 | 18.0 | 16.9 | 17.5 |
| \$50,001-\$65,000 | 14.5 | 13.4 | 14.0 | 13.2 | 12.2 | 12.7 | 7.3 | 12.3 | 9.6 | 12.9 | 12.8 | 12.9 |
| \$65,001-\$80,000 | 13.1 | 15.4 | 14.2 | 13.2 | 16.2 | 14.6 | 5.6 | 8.8 | 7.1 | 11.9 | 14.7 | 13.3 |
| \$80,001-\$100,000 | 12.1 | 11.9 | 12.0 | 14.4 | 16.1 | 15.2 | 3.3 | 7.4 | 5.2 | 11.5 | 12.7 | 12.1 |
| Over \$100,000 | 17.6 | 17.5 | 17.6 | 21.1 | 27.4 | 24.1 | 3.5 | 6.6 | 4.9 | 16.6 | 19.3 | 17.9 |
| Marital Status | | | | | | | | | | | | |
| Married/living as part of a couple | 76.2 | 69.7 | 73.0 | 73.2 | 82.1 | 77.4 | 47.6 | 79.2 | 61.6 | 70.1 | 75.5 | 72.7 |
| Current Employment Status | | | | | | | | | | | | |
| Working for pay | 77.4 | 89.1 | 83.1 | 72.4 | 78.5 | 75.4 | 9.6 | 12.7 | 11.0 | 63.8 | 73.7 | 68.5 |
| Unemployed, laid off, or on strike | 3.5 | 3.5 | 3.5 | 2.4 | 3.8 | 3.1 | <0.1 | <0.1 | <0.1 | 2.5 | 3.1 | 2.8 |
| Full-time homemaker/parent/ caregiver | 12.8 | 0.4 | 6.7 | 7.9 | 0.5 | 4.4 | <0.1 | <0.1 | <0.1 | 8.9 | 0.4 | 4.8 |
| Full-time or almost full-time student | 4.3 | 4.3 | 4.3 | 0.6 | 0.2 | 0.4 | <0.1 | <0.1 | <0.1 | 2.3 | 2.2 | 2.2 |
| Retired ⁵ or unable to work due to health/disability | 1.6 | 2.5 | 2.1 | 16.2 | 16.8 | 16.5 | 89.3 | 86.9 | 88.2 | 22.1 | 20.5 | 21.3 |
| Other | 0.5 | 0.1 | 0.3 | 0.3 | 0.2 | 0.3 | 1.1 | 0.4 | 0.8 | 0.5 | 0.2 | 0.4 |

| | <u>Ac</u> | ges 20-44 | <u> </u> | <u>Ag</u> | es 45-64 | | <u>Ages</u> | 65 and O | <u>ver</u> | <u>Ages</u> | 20 and (| <u>Dver</u> |
|-------------------------------------|-----------|-----------|----------|-----------|----------|------|-------------|----------|------------|-------------|----------|-------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Computer Access | | | | | | | | | | | | |
| PC at any location | 94.0 | 90.0 | 92.1 | 86.1 | 86.8 | 86.5 | 44.0 | 55.5 | 49.1 | 82.7 | 83.7 | 83.2 |
| PC at home | 83.7 | 80.1 | 81.9 | 78.6 | 80.7 | 79.6 | 39.7 | 52.1 | 45.2 | 74.2 | 76.0 | 75.1 |
| PC at other location | 28.8 | 29.5 | 29.1 | 27.9 | 29.4 | 28.6 | 5.0 | 5.4 | 5.2 | 24.3 | 25.8 | 25.0 |
| Has access to Internet ⁶ | 92.4 | 89.1 | 90.8 | 83.8 | 84.2 | 84.0 | 39.9 | 51.9 | 45.2 | 80.5 | 81.8 | 81.1 |
| At home | 79.4 | 76.8 | 78.1 | 74.5 | 76.3 | 75.4 | 35.0 | 47.9 | 40.7 | 70.0 | 72.2 | 71.0 |
| At other location | 30.1 | 30.4 | 30.3 | 27.5 | 28.4 | 27.9 | 4.8 | 5.5 | 5.1 | 24.8 | 25.9 | 25.3 |
| Can receive e-mail ⁶ | 87.6 | 83.2 | 85.5 | 80.1 | 80.6 | 80.3 | 38.0 | 49.9 | 43.3 | 76.5 | 77.3 | 76.9 |
| At home | 76.3 | 72.9 | 74.7 | 71.4 | 73.1 | 72.2 | 34.4 | 46.7 | 39.9 | 67.3 | 69.0 | 68.1 |
| At other location | 26.4 | 26.5 | 26.4 | 24.3 | 25.0 | 24.7 | 3.4 | 4.1 | 3.7 | 21.7 | 22.5 | 22.1 |

Table 1.Selected Sociodemographic Characteristics of Members Aged 20 and Over in the Northern California Kaiser Foundation Health Plan
Membership, Spring 20021

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 18604 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in April 2002.

² Algorithm for assigning individuals to one race/ethnicity for purposes of estimation was as follows: White if only White/Euro-American indicated; African-American/Black if African-American or Other Black indicated alone or with any other race/ethnicity; Latino/Hispanic if that category indicated alone or in combination with any other race/ethnicity except for African-American/Black; Asian if one or more of Chinese, Japanese, Korean, Filipino, Southeast Asian, Indian/Pakistani, or Other Asian category indicated and African-American/Black and Latino/Hispanic not indicated; Hawaiian or Pacific Islander if ethnicities in this group were indicated but not African-American/Black, Latino/Hispanic, or Asian race/ethnic categories. Native American/Alaska Native if this category was the only one indicated; and Other if Middle Eastern or Other indicated, but not African-American/Black, Latino/Hispanic, or Asian race/ethnic categories. The sum across these broad categories should be approximately 100%. More detailed race/ethnicity information and estimated percentages of members of different race/ethnicities based on only one category indicated (all others put into "multi-racial/ethnic category") and based on people assigned to more than one category (sum of percentages exceeds 100%) follow. See "Latino/Hispanic alone or in combination with other race/ethnic categories" for overall percentage of members of Hispanic/Latino origin.

- ³ Asian race/ethnic category includes Chinese, Japanese, Korean, Filipino, Southeast Asian, South Asian (e.g., Indian/Pakistani), or other Asian subgroup.
- ⁴ Includes persons who consider themselves Hispanic/Latino.
- ⁵ People aged \geq 65 who reported working less than 10 hours per week are also included in this category.
- ⁶ Makes no assumptions that person has computer access.

| | ۵ <u>A</u> و | ges 20-44 | <u> </u> | Ag | es 45-64 | <u>.</u> | <u>Ages</u> | <u>65 and O</u> | ver | Ages | 20 and (| <u>Dver</u> |
|---|-----------------|-----------|----------|--------|----------|----------|-------------|-----------------|------|--------|----------|-------------|
| History of Health Problems During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Overall Rating of Health Now | | | | | | | | | | | | |
| Excellent | 20.0 | 23.3 | 21.6 | 14.3 | 15.7 | 15.0 | 7.3 | 7.4 | 7.3 | 15.8 | 18.3 | 17.0 |
| Very Good | 40.4 | 40.9 | 40.6 | 38.8 | 37.8 | 38.3 | 27.8 | 30.2 | 28.9 | 37.6 | 38.3 | 37.9 |
| Good | 31.7 | 30.8 | 31.3 | 34.5 | 34.7 | 34.6 | 41.6 | 42.4 | 41.9 | 34.4 | 33.9 | 34.1 |
| Fair | 7.3 | 4.6 | 6.0 | 10.9 | 10.4 | 10.7 | 20.1 | 17.3 | 18.9 | 10.8 | 8.5 | 9.7 |
| Poor | 0.6 | 0.5 | 0.5 | 1.6 | 1.4 | 1.5 | 3.1 | 2.7 | 3.0 | 1.4 | 1.1 | 1.3 |
| Rating of Physical Health (including pain) | | | | | | | | | | | | |
| Excellent | 17.4 | 23.8 | 20.5 | 14.4 | 16.6 | 15.5 | 9.5 | 10.1 | 9.8 | 15.0 | 19.3 | 17.0 |
| Very Good | 39.9 | 41.2 | 40.5 | 37.6 | 37.0 | 37.3 | 28.3 | 30.7 | 29.3 | 37.1 | 38.2 | 37.6 |
| Good | 31.6 | 29.3 | 30.5 | 32.6 | 34.4 | 33.5 | 40.0 | 40.3 | 40.1 | 33.4 | 32.7 | 33.1 |
| Fair | 10.0 | 5.1 | 7.6 | 13.1 | 10.4 | 11.8 | 18.9 | 16.0 | 17.6 | 12.6 | 8.5 | 10.7 |
| Poor | 1.2 | 0.6 | 0.9 | 2.3 | 1.6 | 1.9 | 3.3 | 2.9 | 3.2 | 1.9 | 1.3 | 1.6 |
| Rating of Emotional/Mental Health | | | | | | | | | | | | |
| Excellent | 20.1 | 27.4 | 23.7 | 20.4 | 24.5 | 22.3 | 17.2 | 21.0 | 18.9 | 19.7 | 25.5 | 22.5 |
| Very Good | 34.3 | 37.6 | 35.9 | 35.8 | 39.7 | 37.7 | 32.7 | 36.8 | 34.5 | 34.6 | 38.2 | 36.3 |
| Good | 30.3 | 25.6 | 28.0 | 29.4 | 25.6 | 27.6 | 33.7 | 30.3 | 32.2 | 30.6 | 26.3 | 28.5 |
| Fair | 13.3 | 8.4 | 10.9 | 12.2 | 9.2 | 10.8 | 14.4 | 10.6 | 12.8 | 13.1 | 9.0 | 11.2 |
| Poor | 2.0 | 1.1 | 1.5 | 2.1 | 1.1 | 1.6 | 1.9 | 1.2 | 1.6 | 2.0 | 1.1 | 1.6 |

Table 2.Prevalence of Selected Chronic Health Problems Among Members Aged 20 and Over in the Northern California Kaiser Foundation Health
Plan Membership, Spring 20021

| | ۵ <u>A</u> و | ges 20-44 | <u>1</u> | Ag | es 45-64 | | <u>Ages</u> | 65 and O | ver | Ages | 20 and (| <u>Dver</u> |
|--|-----------------|-----------|----------|--------|----------|------|-------------|----------|------|--------|----------|-------------|
| History of Health Problems During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| <u>Health Conditions During Past 12</u> <u>Months</u> | | | | | | | | | | | | |
| Diabetes ³ | 2.2 | 2.3 | 2.2 | 6.7 | 10.3 | 8.4 | 12.5 | 17.0 | 14.5 | 5.6 | 7.3 | 6.4 |
| Heart problems, incl. angina, MI ³ | 0.8 | 0.9 | 0.8 | 3.7 | 8.0 | 5.8 | 17.5 | 26.9 | 21.7 | 4.7 | 7.3 | 6.0 |
| Stroke | 0.1 | 0.1 | 0.1 | 0.7 | 0.9 | 0.8 | 3.8 | 4.4 | 4.0 | 1.0 | 1.1 | 1.0 |
| Cancer | 0.3 | 0.3 | 0.3 | 2.3 | 1.7 | 2.0 | 4.7 | 6.9 | 5.7 | 1.8 | 1.8 | 1.8 |
| High blood pressure (MD dx) 3 | 3.7 | 3.9 | 3.7 | 23.9 | 26.2 | 25.0 | 53.3 | 49.8 | 51.7 | 19.4 | 18.7 | 19.1 |
| High cholesterol (MD dx) ³ | 2.1 | 3.9 | 3.0 | 11.8 | 21.1 | 16.2 | 29.2 | 37.0 | 32.6 | 10.2 | 14.9 | 12.5 |
| Asthma ³ | 12.6 | 9.0 | 10.8 | 14.1 | 8.5 | 11.4 | 13.2 | 8.0 | 10.9 | 13.2 | 8.7 | 11.0 |
| Emphysema/COPD | 0.2 | 0.1 | 0.2 | 1.1 | 0.6 | 0.8 | 3.8 | 3.2 | 3.5 | 1.1 | 0.8 | 1.0 |
| Chronic bronchitis | 0.8 | 0.6 | 0.7 | 2.4 | 0.7 | 1.6 | 3.6 | 2.6 | 3.2 | 1.8 | 0.9 | 1.4 |
| Environmental allergy | 14.3 | 11.5 | 12.9 | 16.3 | 9.8 | 13.2 | 10.4 | 7.6 | 9.2 | 14.3 | 10.3 | 12.4 |
| Enlarged prostate (men only) | | 0.4 | | | 3.6 | | | 15.2 | | | 3.7 | |
| Urinary incontinence | 2.9 | 0.3 | 1.6 | 9.4 | 1.0 | 5.4 | 18.6 | 8.0 | 13.9 | 7.9 | 1.7 | 4.9 |
| Premenstrual syndrome (women ages 20-49 only) | 13.6 | | | 9.9 | | | | | | 12.9 | | |
| Parkinson's disease | 0.1 | <0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.7 | 1.2 | 0.9 | 0.2 | 0.2 | 0.2 |
| Osteoporosis | 0.1 | 0.2 | 0.2 | 3.6 | 0.2 | 2.0 | 10.5 | 0.9 | 6.3 | 3.2 | 0.3 | 1.8 |
| Arthritis/rheumatoid arthritis | 2.0 | 1.0 | 1.5 | 13.1 | 7.3 | 10.3 | 28.9 | 17.6 | 23.9 | 10.6 | 5.7 | 8.3 |
| Pain (back, head, other) | 28.9 | 16.9 | 23.1 | 32.8 | 21.1 | 27.2 | 26.3 | 17.6 | 22.4 | 29.8 | 18.5 | 24.4 |
| Severe back pain/sciatica | 8.3 | 6.4 | 7.3 | 12.0 | 9.4 | 10.8 | 14.9 | 9.4 | 12.5 | 10.7 | 7.9 | 9.4 |
| Severe neck/shoulder pain | 7.8 | 4.8 | 6.3 | 10.5 | 6.6 | 8.6 | 9.3 | 7.7 | 8.6 | 9.0 | 5.8 | 7.5 |
| Migraine headaches | 14.2 | 3.6 | 9.0 | 9.6 | 3.7 | 6.8 | 2.9 | 0.9 | 2.0 | 10.6 | 3.2 | 7.1 |
| Other severe headaches | 6.8 | 2.6 | 4.8 | 6.2 | 2.1 | 4.2 | 2.7 | 1.3 | 2.1 | 5.9 | 2.2 | 4.1 |
| Other frequent lasting pain | 4.8 | 3.9 | 4.4 | 12.1 | 6.9 | 9.6 | 7.6 | 5.0 | 6.4 | 7.9 | 5.1 | 6.6 |

Table 2.Prevalence of Selected Chronic Health Problems Among Members Aged 20 and Over in the Northern California Kaiser Foundation Health
Plan Membership, Spring 20021

Ages 65 and Over Ages 20 and Over Ages 45-64 Ages 20-44 **History of Health Problems** Female Male All Female Male All Female Male Female Male All All During the Past 12 Months % % % % % % % % % % % % Vision problem (not correctable by alasses) 1.3 1.5 1.4 4.4 2.6 3.5 10.5 8.2 9.4 4.0 2.9 3.5 1.1 3.7 3.0 61.3 54.5 11.1 Hearing problem/deafness⁴ 0.8 1.0 2.4 49.0 9.7 10.4 Frequent sleep problems 5.6 3.8 4.7 10.2 6.0 8.2 12.5 7.8 10.4 8.4 5.2 6.9 Depression⁵ 9.6 9.8 6.8 13.0 5.9 17.4 8.3 13.1 6.5 14.5 10.8 12.4 Anxiety/panic⁶ 6.9 2.9 5.0 8.2 3.8 6.1 5.9 2.5 4.4 7.2 3.2 5.3 0.3 0.9 0.7 Problem with alcohol or drugs 0.5 0.6 0.9 0.8 0.6 1.0 0.8 0.1 0.6 History of health conditions (within or longer than past 12 mos): Heart problems or M.I.³ 1.6 1.5 1.6 5.4 11.3 8.2 21.6 33.4 26.8 6.4 9.8 8.0 7.0 Stroke 0.2 0.2 0.2 1.3 1.4 1.3 7.6 7.3 1.8 1.7 1.8 Cancer 1.5 0.9 1.2 8.4 5.7 7.1 18.0 17.9 17.9 6.8 5.1 6.0 High blood pressure³ 6.1 6.1 6.1 26.8 29.7 28.2 55.8 53.4 54.7 22.0 21.6 21.8 Diabetes³ 2.2 2.3 2.2 6.7 10.3 8.4 12.5 17.0 14.5 5.6 7.3 6.4 Chronic pain 8.1 6.5 19.3 13.6 8.9 7.3 11.8 15.7 17.0 9.8 13.8 11.3 Adult depression⁵ 19.0 9.4 14.3 23.8 11.5 17.9 14.9 7.8 11.7 20.0 9.9 15.2 Alcohol or drug problem 2.5 4.5 3.5 2.6 4.7 3.6 2.8 1.8 2.3 4.3 3.3 1.0 Women Onlv 25.5 42.5 Had a hysterectomy 2.8 17.7 ___ ___ ------------Past menopause 59.7 1.3 ___ ___ --___ How much health interferes with work or regular daily activities Physical health (incl. pain) Not at all 54.6 47.0 34.539.6 36.8 48.5 ----------31.4 31.3 31.2 31.6 31.6 31.6 A little ___ ___ --___ ------Moderately 9.6 13.0 19.5 18.4 19.0 12.5 --------------Quite a bit 4.7 8.7 14.4 10.4 12.6 7.7 ___ ----___ ----

Table 2.Prevalence of Selected Chronic Health Problems Among Members Aged 20 and Over in the Northern California Kaiser Foundation Health
Plan Membership, Spring 2002¹

Table 2.Prevalence of Selected Chronic Health Problems Among Members Aged 20 and Over in the Northern California Kaiser Foundation Health
Plan Membership, Spring 20021

| | <u>Aç</u> | ges 20-44 | <u>1</u> | <u>Ag</u> | es 45-64 | <u>.</u> | <u>Ages</u> | 65 and O | ver | Ages | 20 and (| <u>Dver</u> |
|---|-----------|-----------|----------|-----------|----------|----------|-------------|----------|------|--------|----------|-------------|
| History of Health Problems During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Emotional/mental health | | | | | | | | | | | | |
| Not at all | 57.2 | | | 62.0 | | | 62.2 | 67.8 | 64.7 | 59.7 | | |
| A little | 30.2 | | | 26.6 | | | 22.9 | 20.0 | 21.6 | 27.8 | | |
| Moderately | 8.3 | | | 7.7 | | | 11.5 | 9.2 | | 8.6 | | |
| Quite a bit | 4.2 | | | 3.6 | | | 3.4 | 2.9 | 3.2 | 3.9 | | |

From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 18604 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in April 2002.

² Based on self-report data not validated by medical record review or physician's report.

³ Estimate based on indication of the health condition or reported use of medication to control that health condition.

⁴ Estimates for members aged 65+ based on responses to a health condition checklist and a question about use of/need for a hearing aid asked only of seniors. Estimates for those aged 20-64 based only on response to health condition checklist.

⁵ Depression was estimated from indication of depression, sadness, or very low spirits lasting at least 2 weeks in a health condition checklist or indication of use of a prescription anti-depressant during the previous 12 months.

⁶ Anxiety/panic was estimated from indication of anxiety or panic for at least 2 weeks in a health condition checklist or indication of use of prescription anxiety medicine during the previous 12 months.

| Ages 20- | | <u>ges 20-44</u> | <u>l</u> | Ag | es 45-64 | | <u>Ages</u> | 65 and O | ver | Ages | 20 and (| <u>Dver</u> |
|--|--------|------------------|----------|--------|----------|------|-------------|----------|------|--------|----------|-------------|
| Behavioral/Psychosocial Risks During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| History of Tobacco Use | | | | | | | | | | | | |
| Current cigarette smoker | 10.9 | 15.9 | 13.4 | 11.4 | 13.8 | 12.6 | 7.6 | 8.3 | 7.9 | 10.5 | 14.0 | 12.2 |
| Former cigarette smoker | 11.3 | 10.4 | 10.9 | 26.3 | 31.5 | 28.8 | 32.3 | 47.6 | 39.1 | 20.2 | 23.5 | 21.7 |
| Never smoked regularly | 77.7 | 73.6 | 75.7 | 62.3 | 54.7 | 58.6 | 60.2 | 44.0 | 53.0 | 69.3 | 62.5 | 66.0 |
| Weight | | | | | | | | | | | | |
| BMI < 18.5 (underweight) | 3.4 | 1.0 | 2.2 | 1.1 | 0.7 | 0.9 | 3.3 | 1.0 | 2.3 | 2.6 | 0.9 | 1.8 |
| BMI 18.5 to 25 (normal weight) | 54.2 | 39.1 | 46.7 | 42.5 | 26.6 | 34.8 | 43.3 | 33.1 | 38.7 | 48.1 | 33.8 | 41.2 |
| BMI 25 to 30, < 2 risk factors (overweight) ² | 21.9 | 39.7 | 30.8 | 19.9 | 23.4 | 21.6 | 9.1 | 12.8 | 10.7 | 19.0 | 29.9 | 24.3 |
| BMI 25 to 30, \geq 2 risk factors (overweight, high risk) ² | 0.6 | 1.2 | 0.9 | 7.8 | 22.0 | 14.6 | 22.7 | 34.1 | 27.8 | 7.0 | 13.5 | 10.1 |
| BMI 30 to < 35 (obese) | 11.1 | 12.7 | 11.9 | 16.1 | 19.8 | 17.9 | 14.7 | 15.5 | 15.0 | 13.5 | 15.7 | 14.5 |
| BMI <u>></u> 35 (very obese) | 8.7 | 6.1 | 7.5 | 12.6 | 7.5 | 10.2 | 7.1 | 3.6 | 5.5 | 9.8 | 6.2 | 8.1 |
| Exercise Frequency | | | | | | | | | | | | |
| 5 or more times/week | 15.1 | 23.2 | 19.0 | 22.1 | 30.5 | 26.1 | 27.7 | 34.9 | 30.9 | 19.7 | 27.5 | 23.4 |
| 3-4 times/week | 31.9 | 29.8 | 30.9 | 30.4 | 30.4 | 30.4 | 29.3 | 34.3 | 31.6 | 30.9 | 30.7 | 30.8 |
| 1-2 times/week | 31.6 | 28.7 | 30.2 | 28.2 | 23.5 | 25.9 | 23.4 | 18.4 | 21.2 | 29.0 | 25.3 | 27.2 |
| Less than 1 time/week | 19.2 | 15.7 | 17.5 | 17.2 | 13.3 | 15.3 | 12.4 | 8.7 | 10.8 | 17.3 | 13.8 | 15.7 |
| Never | 2.2 | 2.5 | 2.3 | 2.3 | 2.2 | 2.2 | 7.3 | 3.6 | 5.6 | 3.1 | 2.6 | 2.8 |
| Diet | | | | | | | | | | | | |
| Doesn't try to eat lowfat/nonfat foods most of time | 60.2 | 69.6 | 64.8 | 48.0 | 55.8 | 51.7 | 42.2 | 45.1 | 43.5 | 52.8 | 61.0 | 56.7 |
| Eats less than 5 servings of fruit/vegetables per day | 88.5 | 94.0 | 91.2 | 84.2 | 90.6 | 87.2 | 80.8 | 88.6 | 84.3 | 85.7 | 92.0 | 88.7 |

| | Ages 20-44 | | | Ag | es 45-64 | | <u>Ages</u> | 65 and O | ver | <u>Ages</u> | 20 and (| <u>Dver</u> |
|--|------------|------|------|--------|----------|------|-------------|----------|------|-------------|----------|-------------|
| Behavioral/Psychosocial Risks During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Alcohol Consumption | | | | | | | | | | | | |
| Never drinks | 25.0 | 19.3 | 22.2 | 25.7 | 20.1 | 23.0 | 39.1 | 28.3 | 34.2 | 27.6 | 20.9 | 24.4 |
| Drinks less than once/week | 49.7 | 40.7 | 45.3 | 41.0 | 32.9 | 37.1 | 32.0 | 25.5 | 29.1 | 43.7 | 35.7 | 39.9 |
| Drinks 1-2 days/week | 13.5 | 19.4 | 16.3 | 11.6 | 15.1 | 13.2 | 8.2 | 10.6 | 9.3 | 11.9 | 16.5 | 14.1 |
| Drinks 3-4 days/week | 6.5 | 10.9 | 8.6 | 8.2 | 11.5 | 9.8 | 5.6 | 8.6 | 6.9 | 7.0 | 10.7 | 8.8 |
| Drinks <u>></u> 5 days/week | 5.3 | 9.7 | 7.4 | 13.5 | 20.4 | 16.8 | 15.1 | 27.1 | 20.5 | 9.8 | 16.1 | 12.8 |
| At-Risk drinker based on: | | | | | | | | | | | | |
| Drinks per day ³ | 12.8 | 9.7 | 11.3 | 6.7 | 3.8 | 5.3 | 3.0 | 2.2 | 2.6 | 9.1 | 6.5 | 7.8 |
| Drinks per week ⁴ | 0.8 | 4.2 | 2.5 | 0.7 | 4.2 | 2.4 | 0.4 | 4.2 | 2.1 | 0.7 | 4.2 | 2.4 |
| Drinks per day or week ⁵ | 12.8 | 10.7 | 11.8 | 6.7 | 6.2 | 6.5 | 3.0 | 4.5 | 3.7 | 9.1 | 8.2 | 8.7 |
| Total hours of sleep per 24 hour day | | | | | | | | | | | | |
| < 6 hours | 6.6 | 5.8 | 6.2 | 7.8 | 6.4 | 7.1 | 7.8 | 4.4 | 6.3 | 7.2 | 5.8 | 6.5 |
| 6-8 hours | 80.3 | 84.1 | 82.2 | 81.9 | 86.2 | 84.0 | 71.2 | 72.0 | 71.5 | 79.3 | 83.0 | 81.1 |
| > 8 hours | 13.2 | 10.1 | 11.7 | 10.3 | 7.4 | 8.9 | 21.0 | 23.6 | 22.2 | 13.5 | 11.2 | 12.4 |
| <u>Psychosocial Risks in Past 12</u> months | | | | | | | | | | | | |
| Job loss, layoff, other work- related change ⁶ | 15.5 | | | 11.1 | | | 1.5 | 1.1 | 1.3 | 11.5 | | |
| Fear of job loss or change in job hours ⁶ | 16.3 | | | 10.1 | | | 0.6 | 0.5 | 0.6 | 11.4 | | |
| Other problems related to work or school ⁶ | 31.9 | | | 21.1 | | | 1.5 | 1.9 | 1.7 | 22.8 | | |
| Harassment or discrimination ⁶ | 5.6 | | | 4.3 | | | 1.5 | 1.2 | 1.4 | 4.4 | | |
| Trouble with personal or family relationships ⁶ | 38.4 | | | 30.9 | | | 17.0 | 11.0 | 14.4 | 32.1 | | |

| <u>Ages 20-44</u> | | <u>1</u> | <u>Ag</u> | es 45-64 | <u>l</u> | <u>Ages</u> | 65 and O | ver | <u>Ages</u> | 20 and (| <u>Dver</u> | |
|---|--------|----------|-----------|----------|----------|-------------|----------|------|-------------|----------|-------------|------|
| Behavioral/Psychosocial Risks During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| New or worsening health problem ⁶ | 14.5 | | | 19.0 | | | 20.6 | 17.2 | 19.1 | 17.1 | | |
| New or worsening health problems of family member ⁶ | 16.1 | | | 23.0 | | | 18.6 | 11.5 | 15.4 | 18.9 | | |
| Major illness/death of close family/friend ⁶ | 16.7 | | | 21.7 | | | 19.0 | 10.0 | 15.0 | 18.8 | | |
| Worry about personal/family safety due to threats of terrorism ⁶ | 11.2 | | | 8.6 | | | 6.0 | 2.5 | 4.5 | 9.4 | | |
| Worry about personal/family safety for other reasons (neighborhood violence, robberies, gangs, etc.) ⁶ | 7.1 | | | 5.7 | | | 3.4 | 2.5 | 3.0 | 6.0 | | |
| Fear for personal/family safety because of anger/threats from a current or former spouse, partner or boy/girlfriend ⁶ | 4.3 | | | 1.9 | | | 0.8 | 0.6 | 0.7 | 2.8 | | |
| Worry about finances/financial security ⁶ | 40.6 | | | 31.4 | | | 15.2 | 11.9 | 13.7 | 33.0 | | |
| Felt very stressed, tense, or anxious most/all the time | 29.6 | 21.0 | 25.4 | 20.3 | 14.6 | 17.6 | 9.8 | 4.1 | 7.3 | 22.9 | 16.2 | 19.7 |
| Felt dissatisfied with life in general | 16.6 | | | 17.6 | | | 16.9 | 12.8 | 15.1 | 17.0 | | |
| Felt dissatisfied with own health | 15.2 | | | 20.2 | | | 21.6 | 17.2 | 19.7 | 18.1 | | |

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| | <u>Ag</u> | ges 20-44 | <u>1</u> | <u>Ag</u> | es 45-64 | : | Ages | 65 and O | ver | <u>Ages</u> | 20 and (| <u>Dver</u> |
|--|-----------|-----------|----------|-----------|----------|------|--------|----------|------|-------------|----------|-------------|
| Behavioral/Psychosocial Risks During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Belief about extent to which lifestyle/habits can affect health | | | | | | | | | | | | |
| Not at all | 4.1 | 5.6 | 4.8 | 3.8 | 3.4 | 3.6 | 12.2 | 13.1 | 12.6 | 5.4 | 6.0 | 5.7 |
| A little | 10.4 | 12.0 | 11.2 | 9.2 | 8.5 | 8.8 | 18.3 | 18.6 | 18.5 | 11.3 | 11.8 | 11.5 |
| Moderately | 16.8 | 20.5 | 18.6 | 15.7 | 17.9 | 16.8 | 21.8 | 22.5 | 22.1 | 17.3 | 19.9 | 18.5 |
| Quite a bit/extremely | 68.7 | 61.9 | 65.4 | 71.3 | 70.3 | 70.8 | 47.6 | 45.8 | 46.8 | 66.0 | 62.4 | 64.3 |
| Belief about extent to which stress/emotional troubles (e.g. depression or anxiety) can affect health | | | | | | | | | | | | |
| Not at all | 5.1 | 8.5 | 6.7 | 5.3 | 6.9 | 6.1 | 14.7 | 21.8 | 17.9 | 6.8 | 10.0 | 8.3 |
| A little | 16.3 | 21.4 | 18.8 | 15.2 | 16.5 | 15.8 | 26.2 | 25.8 | 26.1 | 17.6 | 20.4 | 18.9 |
| Moderately | 16.9 | 18.9 | 17.9 | 15.4 | 17.0 | 16.2 | 18.8 | 17.7 | 18.3 | 16.7 | 18.1 | 17.4 |
| Quite a bit/extremely | 61.8 | 51.2 | 56.6 | 64.0 | 59.5 | 61.8 | 40.3 | 34.7 | 37.8 | 58.9 | 51.6 | 55.4 |

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 18604 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in April 2002.

² Risk factors = heart disease, high blood pressure, diabetes, high cholesterol, current smoker, age (\geq 45 for male, \geq 55 for female)

³ Drank \geq 3 drinks per drinking day (women) or \geq 5 drinks per drinking day (men).

⁴ Estimated \geq 21 drinks per week.

⁵ Drank \geq 3 drinks per drinking day (women) or \geq 5 drinks per drinking day (men), or an estimated \geq 21 drinks per week.

⁶ Situations/problems that caused individual a great deal of stress or turmoil in their life.

Table 4.Use of Selected Complementary or Alternative Medicine, Modalities in Past 12 Months to Treat or Prevent Own Health Problems,
Members Aged 20 and Over in the Northern California Kaiser Foundation Health Plan Membership, Spring 2002¹

| 5 | <u>Ages 20-44</u> | | Ag | es 45-64 | <u> </u> | <u>Ages</u> | 65 and O | <u>ver</u> | <u>Ages</u> | 20 and (| <u> Over</u> | |
|---|-------------------|------|------|----------|----------|-------------|----------|------------|-------------|----------|--------------|------|
| Selected Complementary or Alternative Medicine | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Chiropractic | 13.2 | 8.8 | 11.0 | 13.1 | 11.7 | 12.4 | 6.7 | 6.7 | 6.7 | 12.0 | 9.5 | 10.8 |
| Acupuncture | 4.0 | 1.9 | 3.0 | 5.1 | 2.6 | 3.9 | 3.1 | 1.9 | 2.6 | 4.2 | 2.2 | 3.2 |
| Acupressure | 1.6 | 1.0 | 1.3 | 2.7 | 1.1 | 1.9 | 0.7 | 0.6 | 0.7 | 1.8 | 1.0 | 1.4 |
| Massage Therapy | 21.1 | 10.9 | 16.1 | 18.7 | 11.1 | 15.1 | 5.4 | 4.2 | 4.8 | 17.5 | 9.9 | 13.9 |
| Deep breathing, mindfulness, or other relaxation/meditation technique | 17.8 | 9.2 | 13.6 | 19.4 | 10.8 | 15.3 | 9.7 | 6.0 | 8.0 | 17.0 | 9.3 | 13.3 |
| Guided imagery/visualization techniques | 3.4 | 1.2 | 2.3 | 4.3 | 2.0 | 3.2 | 1.5 | 0.6 | 1.1 | 3.4 | 1.4 | 2.4 |
| Hypnosis or self-hypnosis | 0.9 | 0.3 | 0.6 | 1.9 | 0.9 | 1.4 | 0.5 | 0.5 | 0.5 | 1.2 | 0.6 | 0.9 |
| Biofeedback | 0.5 | 0.2 | 0.4 | 0.4 | 0.3 | 0.3 | 0.3 | 0.3 | 0.3 | 0.4 | 0.2 | 0.3 |
| Yoga | 13.0 | 3.7 | 8.4 | 8.8 | 4.0 | 6.5 | 2.5 | 1.2 | 1.9 | 9.7 | 3.4 | 6.7 |
| Tai Chi, Chi Gong, other movement therapy | 2.1 | 1.6 | 1.8 | 3.1 | 1.8 | 2.4 | 3.1 | 1.4 | 2.3 | 2.6 | 1.6 | 2.1 |
| Body work (e.g., Feldenkreis) | 1.5 | 0.8 | 1.2 | 2.1 | 1.0 | 1.6 | 1.0 | 0.8 | 0.9 | 1.6 | 0.9 | 1.3 |
| Herbal medicine/herbal supplement | 17.9 | 11.3 | 14.7 | 20.3 | 15.8 | 18.2 | 10.2 | 9.6 | 9.9 | 17.4 | 12.6 | 15.1 |
| Megavitamin/high dose vitamin therapy | 2.5 | 1.9 | 2.2 | 4.3 | 3.2 | 3.8 | 2.9 | 2.6 | 2.7 | 3.2 | 2.5 | 2.9 |
| Homeopathic medicine | 4.1 | 1.9 | 3.1 | 4.1 | 2.2 | 3.2 | 1.4 | 0.6 | 1.0 | 3.6 | 1.8 | 2.8 |
| Very low fat diet | 2.1 | 0.9 | 1.5 | 3.2 | 2.5 | 2.9 | 3.1 | 3.2 | 3.2 | 2.7 | 1.8 | 2.3 |
| Prayer or spiritual practice | 21.4 | 13.0 | 17.3 | 26.5 | 12.0 | 19.6 | 24.2 | 12.9 | 19.2 | 23.7 | 12.6 | 18.4 |
| Religious/spiritual healing by others | 3.9 | 2.2 | 3.1 | 3.9 | 1.9 | 2.9 | 3.0 | 2.1 | 2.6 | 3.7 | 2.1 | 3.0 |
| Energy healing | 2.1 | 1.2 | 1.7 | 3.5 | 1.8 | 2.7 | 2.4 | 1.6 | 2.0 | 2.6 | 1.5 | 2.1 |
| Psychological counseling | 8.9 | 3.1 | 6.1 | 8.3 | 4.3 | 6.4 | 3.2 | 1.5 | 2.4 | 7.7 | 3.3 | 5.6 |
| 12-Step/Self-help Program | 1.8 | 1.5 | 1.7 | 2.5 | 2.2 | 2.4 | 0.8 | 0.9 | 0.9 | 1.9 | 1.7 | 1.8 |

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 18604 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan members.

Table 5.Use of Selected Health Information Sources During the Past 12 Months, Members Aged 20 and Over in the Northern California KaiserFoundation Health Plan Membership, Spring 20021

| | <u>Ac</u> | ges 20-44 | <u>4</u> | <u>Ag</u> | es 45-64 | <u>.</u> | <u>Ages</u> | <u>65 and O</u> | <u>ver</u> | Ages | 20 and (| <u>Over</u> |
|--|-----------|-----------|----------|-----------|----------|----------|-------------|-----------------|------------|--------|----------|-------------|
| Use of selected health information sources | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Attended a KP health educ. program | 9.1 | 7.4 | 8.3 | 13.3 | 11.7 | 12.6 | 10.3 | 11.6 | 10.9 | 10.8 | 9.7 | 10.3 |
| Received one-on-one counseling from KP staff for behavior change or chronic health problem | | | | | | | | | | | | |
| management | 4.3 | 4.1 | 4.2 | 7.6 | 10.2 | 8.7 | 8.3 | 9.3 | 8.8 | 6.1 | 7.1 | 6.6 |
| Used KP health ed. materials | 15.7 | 11.3 | 13.8 | 22.5 | 18.7 | 20.9 | 21.7 | 21.8 | 21.7 | 19.1 | 15.8 | 17.7 |
| Read articles in <i>KP Partners in Health</i> newsletter | 38.0 | 23.5 | 31.7 | 60.7 | 46.9 | 54.7 | 70.3 | 61.2 | 66.2 | 51.6 | 38.4 | 45.8 |
| Used KP Healthwise Handbook | 41.0 | 30.7 | 36.5 | 43.3 | 31.4 | 38.1 | 43.9 | 35.3 | 40.1 | 42.3 | 31.7 | 37.7 |
| Used KP Health Phone | 2.4 | 1.4 | 2.0 | 3.2 | 2.3 | 2.8 | 3.6 | 2.0 | 2.9 | 2.9 | 1.8 | 2.4 |
| Obtained health or advice info from Internet website (KP or non-KP) | 16.3 | 16.2 | 16.3 | 19.9 | 20.7 | 20.3 | 8.1 | 8.3 | 8.2 | 16.1 | 16.4 | 16.2 |
| Used KP Online to get health info or participate in an online | 3.3 | 3.8 | 3.5 | 2.6 | 4.4 | 3.4 | 1.5 | 1.8 | 1.6 | 2.7 | 3.7 | 3.2 |
| chatroom/group | 3.3 | 3.0 | 3.0 | 2.0 | 4.4 | 3.4 | C.1 | 1.0 | 1.0 | 2.7 | 3.7 | 3.2 |
| Used KP Online to make an appt. or communicate with KP medical staff | 6.4 | 5.4 | 6.0 | 7.1 | 5.1 | 6.2 | 3.0 | 4.0 | 3.4 | 6.0 | 5.1 | 5.6 |

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 18604 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in April 2002.

Table 6.Preferred methods for learning about health (such as how to take care of problems and how to improve your health), Members Aged 20
and Over in the Northern California Kaiser Foundation Health Plan Membership, Spring 2002¹

| | <u>Ac</u> | ges 20-44 | <u>1</u> | Ag | <u>es 45-64</u> | <u> </u> | <u>Ages</u> | <u>65 and O</u> | ver | <u>Ages</u> | 20 and (| <u>Dver</u> |
|--|-----------|-----------|----------|--------|-----------------|----------|-------------|-----------------|------|-------------|----------|-------------|
| Preferred Methods for Learning about Health ^{2,3} | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Small gp. appointments with a clinician for chronic disease mgt | 7.5 | 8.1 | 7.8 | 15.0 | 14.7 | 14.9 | 12.4 | 12.1 | 12.3 | 11.0 | 11.1 | 11.0 |
| Individual counseling from a health educator | 30.2 | 29.5 | 29.9 | 30.0 | 32.2 | 30.9 | 16.3 | 16.2 | 16.2 | 27.7 | 28.0 | 27.8 |
| Brief telephone counseling sessions | 21.5 | 17.6 | 19.8 | 24.2 | 22.1 | 23.3 | 13.2 | 11.3 | 12.4 | 21.0 | 18.0 | 19.7 |
| Patient education classes | | | | | | | | | | | | |
| One half to one day workshop | 6.8 | 5.0 | 6.0 | 9.5 | 6.5 | 8.2 | 5.6 | 4.6 | 5.2 | 7.5 | 5.5 | 6.6 |
| One session program | 7.0 | 5.8 | 6.5 | 10.0 | 8.3 | 9.3 | 4.9 | 4.3 | 4.6 | 7.7 | 6.4 | 7.1 |
| Multi-session program | 8.2 | 6.9 | 7.6 | 10.7 | 7.0 | 9.1 | 5.1 | 2.8 | 4.0 | 8.5 | 6.2 | 7.5 |
| Watch health videos at home | 14.7 | 15.8 | 15.2 | 17.7 | 15.5 | 16.7 | 9.3 | 11.5 | 10.3 | 14.8 | 14.9 | 14.9 |
| Listen to taped health phone messages | 4.5 | 3.0 | 3.9 | 6.8 | 4.2 | 5.7 | 4.9 | 3.3 | 4.2 | 5.4 | 3.4 | 4.5 |
| Access information by computer ³ | 22.3 | 32.9 | 26.9 | 23.4 | 33.7 | 27.9 | 6.7 | 11.7 | 8.9 | 20.0 | 29.4 | 24.1 |
| from home/work/other | 21.4 | 32.3 | 26.1 | 22.0 | 32.5 | 26.5 | 5.8 | 11.1 | 8.2 | 18.9 | 28.5 | 23.1 |
| at Kaiser | 2.6 | 3.6 | 3.0 | 3.7 | 3.3 | 3.5 | 1.4 | 2.0 | 1.7 | 2.8 | 3.2 | 2.9 |
| Access information from the Internet | 35.8 | 41.3 | 38.2 | 29.8 | 37.8 | 33.3 | 7.3 | 12.1 | 9.4 | 28.7 | 34.9 | 31.4 |
| Mailed health newsletters | 34.4 | 35.0 | 34.7 | 41.2 | 38.7 | 40.1 | 44.0 | 38.4 | 41.5 | 38.5 | 36.9 | 37.8 |
| Brochure/short articles | 40.9 | 38.6 | 39.9 | 44.7 | 40.9 | 43.1 | 37.1 | 31.4 | 34.6 | 41.6 | 38.1 | 40.1 |
| Self-care tip sheets | 36.1 | 32.0 | 34.3 | 37.8 | 35.3 | 36.7 | 27.9 | 25.2 | 26.7 | 35.3 | 31.9 | 33.8 |

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 18604 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in April 2002.

² Respondents were instructed to check as many methods as they would use.

³ We have been told anecdotally that young and middle-aged adults who do most of their work on computer are not likely to respond to a paper and pencil survey. Therefore, these statistics probably underestimate the proportion of members wanting to access information by methods other than coming into the medical facility.

| - | <u>Ac</u> | ges 65-74 | <u>1</u> | Ag | es 75-79 | <u>)</u> | Ages | 80 and O | ver | <u>Ages</u> | 65 and (| <u>Dver</u> |
|---|-----------|-----------|----------|--------|----------|---------------|--------|----------|------|-------------|----------|-------------|
| Living/Care Arrangements | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Type of Dwelling | | | | | | | | | | | | |
| House, condo, apt., or mobile home | 93.3 | 96.9 | 95.0 | 89.3 | 95.0 | 91.8 | 78.4 | 90.5 | 83.1 | 88.9 | 95.3 | 91.8 |
| Someone else's home | 4.3 | 2.0 | 3.2 | 4.8 | 1.9 | 3.5 | 8.9 | 2.0 | 6.2 | 5.5 | 2.0 | 3.9 |
| Senior citizen housing | 1.8 | 0.8 | 1.3 | 5.4 | 1.7 | 3.8 | 8.2 | 5.5 | 7.1 | 4.1 | 1.9 | 3.1 |
| Nursing home | 0.3 | 0.1 | 0.2 | 0.3 | 0.8 | 0.5 | 4.2 | 1.6 | 3.2 | 1.2 | 0.5 | 0.9 |
| Usual mode of transportation | | | | | | | | | | | | |
| Drive self | 79.9 | 93.0 | 86.0 | 70.7 | 86.4 | 77.5 | 48.1 | 75.5 | 58.8 | 70.4 | 88.3 | 78.4 |
| Spouse/housemate drives | 16.9 | 4.2 | 11.0 | 18.6 | 9.0 | 14.4 | 10.8 | 10.4 | 10.6 | 15.8 | 6.4 | 11.6 |
| Family/friend drives | 9.8 | 2.3 | 6.3 | 16.1 | 4.2 | 10.9 | 40.0 | 12.7 | 29.3 | 18.2 | 4.7 | 12.2 |
| Takes bus/BART | 7.7 | 5.3 | 6.6 | 7.8 | 5.6 | 6.8 | 8.7 | 7.5 | 8.2 | 7.9 | 5.8 | 7.0 |
| Takes a taxi or paratransit | 1.4 | 0.8 | 1.1 | 2.0 | 0.7 | 1.4 | 2.6 | 2.0 | 2.4 | 1.8 | 1.0 | 1.5 |
| <u>Has someone could count on to</u> help/arrange for help if suddenly became too sick to care for self | | | | | | | | | | | | |
| Yes, spouse | 52.8 | 79.1 | 65.1 | 38.2 | 73.4 | 53.6 | 18.6 | 54.1 | 32.5 | 41.8 | 73.3 | 55.8 |
| Yes, relative | 0.4 | 0.1 | 0.3 | | 0.1 | 0.0 | 0.4 | 0.3 | 0.4 | 0.3 | 0.1 | 0.2 |
| Yes, friend | 9.7 | 7.4 | 8.6 | 11.3 | 6.8 | 9.3 | 11.5 | 12.0 | 11.7 | 10.4 | 8.1 | 9.4 |
| Yes, other | 1.1 | 0.1 | 0.7 | 1.0 | 0.8 | 0.9 | 2.4 | 1.9 | 2.2 | 1.4 | 0.6 | 1.0 |
| More than one source | 15.9 | 13.1 | 14.6 | 12.3 | 13.6 | 12.9 | 11.6 | 10.0 | 11.0 | 14.1 | 12.6 | 13.5 |
| No one | 5.3 | 4.0 | 4.7 | 6.4 | 4.2 | 5.5 | 6.4 | 2.6 | 4.9 | 5.8 | 3.8 | 4.9 |
| Has Advance Health Care Directive | 44.0 | 41.4 | 42.7 | 54.6 | 52.6 | 53.7 | 63.4 | 60.9 | 62.4 | 50.8 | 47.3 | 49.2 |
| Has AHCD on file at KP | 19.7 | 15.2 | 17.6 | 28.8 | 27.2 | 28.1 | 40.1 | 30.6 | 36.5 | 26.2 | 20.3 | 23.6 |
| Has discussed end-of-life care preferences with a Kaiser doctor or nurse | 16.6 | 13.6 | 15.2 | 22.3 | 21.9 | 22.1 | 31.7 | 27.1 | 29.9 | 21.3 | 17.8 | 19.7 |
| | 10.0 | 10.0 | 10.2 | 22.0 | 21.5 | <i>LL</i> . I | | 27.1 | 20.0 | 21.0 | 17.0 | 10.7 |

 Table S1.
 Current Living and Health Care Arrangements of Members Aged 65 and Over in the Northern California Region Membership, Spring 2002¹

Footnotes for Table S1:

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of members aged 20 and over conducted in Spring 2002. Estimates are based on data from 6897 respondents, weighted to the age-, gender-, and geographic distribution of the membership in fourth quarter 2001.

Table S2. Prevalence of Selected Health Problems and Potential Health Risks Among Members Aged 65 and Over in the Northern California Region Membership, Spring 2002¹ (See also Table 2 and 3 for full list of health conditions, functional limitations, and health risks among the adult membership)

| | <u>Aç</u> | ges 65-74 | <u>1</u> | <u>Ag</u> | es 75-79 | <u>)</u> | <u>Ages</u> | 80 and O | <u>ver</u> | <u>Ages</u> | 65 and (| <u> Dver</u> |
|--|-----------|-----------|----------|-----------|----------|----------|-------------|----------|------------|-------------|----------|--------------|
| Health Problems/ Health Risks ² | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Overall rating of health: | | | | | | | | | | | | |
| Excellent | 8.7 | 9.0 | 8.9 | 5.9 | 4.8 | 5.4 | 5.1 | 4.8 | 5.0 | 7.3 | 7.4 | 7.3 |
| Very Good | 31.3 | 34.1 | 32.6 | 24.0 | 24.3 | 24.2 | 22.9 | 23.8 | 23.2 | 27.8 | 30.2 | 28.9 |
| Good | 41.8 | 41.5 | 41.6 | 43.5 | 44.8 | 44.0 | 39.6 | 42.9 | 40.8 | 41.6 | 42.4 | 42.0 |
| Fair | 16.0 | 13.7 | 14.9 | 22.9 | 22.9 | 22.9 | 27.4 | 22.9 | 25.7 | 20.1 | 17.3 | 18.9 |
| Poor | 2.2 | 1.7 | 2.0 | 3.6 | 3.1 | 3.4 | 5.0 | 5.6 | 5.2 | 3.1 | 2.7 | 3.0 |
| Falls in past 12 mos. | | | | | | | | | | | | |
| 1 or more | 24.4 | 19.7 | 22.2 | 31.0 | 22.8 | 27.4 | 40.8 | 35.2 | 38.6 | 29.7 | 23.2 | 26.8 |
| 2 or more | 9.8 | 9.1 | 9.5 | 15.5 | 12.1 | 14.0 | 20.2 | 19.0 | 19.7 | 13.4 | 11.6 | 12.6 |
| 3 or more | 4.8 | 4.2 | 4.5 | 7.9 | 6.5 | 7.2 | 10.4 | 10.2 | 10.3 | 6.8 | 5.8 | 6.3 |
| Problems with teeth, gums or mouth that make eating or talking difficult | 6.5 | 6.6 | 6.5 | 8.8 | 6.9 | 8.0 | 12.8 | 8.7 | 11.2 | 8.4 | 7.1 | 7.8 |
| Vision problem (not correctable by glasses | 7.2 | 5.7 | 6.5 | 12.3 | 11.0 | 11.7 | 16.4 | 13.0 | 15.1 | 10.5 | 8.2 | 9.4 |
| Can read newsprint with at least one eye | 97.6 | 98.1 | 97.8 | 96.1 | 97.1 | 96.5 | 91.5 | 94.4 | 92.7 | 95.8 | 97.2 | 96.4 |
| Hearing problem or deafness ³ | 42.8 | 56.9 | 49.4 | 50.8 | 66.6 | 57.7 | 61.8 | 69.6 | 64.9 | 49.0 | 61.3 | 54.5 |
| Uses a hearing aid | | | | | | | | | | | | |
| Yes (all) | 3.8 | 9.0 | 6.2 | 10.8 | 19.8 | 14.8 | 22.8 | 25.3 | 23.8 | 9.7 | 14.3 | 11.8 |
| Yes (restricted to those with hearing problem but not deafness) | 8.9 | 16.0 | 12.7 | 21.4 | 29.9 | 25.7 | 37.2 | 36.4 | 36.9 | 20.1 | 23.5 | 21.8 |
| Felt depressed much or all of past 12 months | 4.7 | 1.9 | 3.4 | 4.2 | 2.8 | 3.6 | 6.1 | 4.9 | 5.6 | 4.9 | 2.7 | 3.9 |

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Table S2. Prevalence of Selected Health Problems and Potential Health Risks Among Members Aged 65 and Over in the Northern California Region Membership, Spring 2002¹ (See also Table 2 and 3 for full list of health conditions, functional limitations, and health risks among the adult membership)

| | <u>Ac</u> | ges 65-74 | <u>1</u> | <u>Ag</u> | <u>es 75-79</u> | | <u>Ages</u> | 80 and O | ver | <u>Ages</u> | <u>65 and (</u> | <u>Dver</u> |
|--|-----------|-----------|----------|-----------|-----------------|------|-------------|----------|------|-------------|-----------------|-------------|
| Health Problems/ Health Risks ² | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Mobility Limitations | | | | | | | | | | | | |
| Must stay in house most of time | 2.4 | 1.6 | 2.0 | 3.9 | 3.6 | 3.8 | 6.8 | 4.0 | 5.7 | 3.7 | 2.4 | 3.1 |
| Needs help from another person in getting around | 1.2 | 0.6 | 0.9 | 2.2 | 0.6 | 1.5 | 5.2 | 3.1 | 4.4 | 2.3 | 1.0 | 1.8 |
| Needs help of cane, walker, wheelchair, etc., to get around | 5.9 | 4.0 | 5.0 | 10.9 | 7.0 | 9.2 | 24.6 | 14.4 | 20.6 | 11.3 | 6.6 | 9.2 |
| Doesn't need help from another person/special aid, but has trouble getting around freely | 8.9 | 8.9 | 8.9 | 14.3 | 13.8 | 14.1 | 19.8 | 15.3 | 18.0 | 12.6 | 11.1 | 11.9 |
| Not limited in any of these ways | 81.7 | 85.0 | 83.2 | 68.7 | 75.0 | 71.5 | 43.6 | 63.2 | 51.3 | 70.1 | 78.9 | 74.0 |

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 6897 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in fourth quarter 2001.

² Based on self-report data not validated by medical record review or physician's report.

³ Based on self-report of hearing problem/deafness in health condition checklist or regular use of a hearing aid or non-use but severe hearing problem.

Table S3.Proportion of Members Aged 65 and Over in the Northern California Region Membership Who Receive/Need Help with Activities of Daily
Living Because of A Disability, Health Problem, or Frailty Due to Age, Spring 2002¹

| | <u>Ages 65-74</u> | | Ag | es 75-79 | | <u>Ages</u> | <u>80 and O</u> | ver | <u>Ages</u> | <u>65 and (</u> | <u>Dver</u> | |
|--|-------------------|------|------|----------|------|-------------|-----------------|------|-------------|-----------------|-------------|------|
| Activity for Which Help is Needed/Received | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Travel beyond walking distance | 8.2 | 3.4 | 5.9 | 15.3 | 8.2 | 12.2 | 35.5 | 19.1 | 29.1 | 16.1 | 7.3 | 12.2 |
| Shopping for groceries, etc. | 6.7 | 2.8 | 4.9 | 13.2 | 4.9 | 9.6 | 30.3 | 14.6 | 24.2 | 13.7 | 5.5 | 10.0 |
| Routine household chores | 6.9 | 2.8 | 5.0 | 12.6 | 4.6 | 9.1 | 24.2 | 11.4 | 19.2 | 12.2 | 4.8 | 8.9 |
| Laundry | 3.0 | 2.1 | 2.6 | 5.7 | 3.2 | 4.6 | 15.9 | 8.9 | 13.2 | 6.6 | 3.6 | 5.3 |
| Preparing meals | 2.3 | 2.3 | 2.3 | 6.3 | 3.3 | 5.0 | 15.0 | 9.8 | 13.0 | 6.1 | 3.9 | 5.2 |
| Eating food/drinking liquids | 0.3 | 0.1 | 0.2 | 0.8 | 0.8 | 0.8 | 2.1 | 1.6 | 1.9 | 0.8 | 0.5 | 0.7 |
| Managing money | 1.3 | 0.9 | 1.1 | 3.9 | 2.2 | 3.2 | 11.4 | 6.3 | 9.4 | 4.2 | 2.2 | 3.3 |
| Taking medicines | 1.1 | 1.0 | 1.1 | 3.0 | 3.7 | 3.3 | 9.2 | 7.2 | 8.4 | 3.4 | 2.8 | 3.1 |
| Using the telephone | 0.6 | 0.6 | 0.6 | 1.7 | 1.4 | 1.6 | 7.7 | 5.9 | 7.0 | 2.5 | 1.8 | 2.2 |
| Bathing in a tub/shower | 2.3 | 1.1 | 1.7 | 4.1 | 2.7 | 3.5 | 10.0 | 7.1 | 8.9 | 4.5 | 2.5 | 3.6 |
| Dressing | 1.0 | 1.0 | 1.0 | 2.0 | 2.2 | 2.1 | 6.8 | 5.0 | 6.1 | 2.6 | 2.0 | 2.3 |
| Using the toilet | 0.7 | 0.4 | 0.6 | 1.1 | 1.3 | 1.2 | 4.2 | 2.6 | 3.6 | 1.6 | 1.0 | 1.4 |
| Cutting toe nails | 10.3 | 8.8 | 9.6 | 19.3 | 16.6 | 18.1 | 39.1 | 24.3 | 33.3 | 19.0 | 13.3 | 16.5 |
| Getting in and out of bed/chairs | 1.4 | 1.0 | 1.2 | 2.8 | 2.2 | 2.5 | 6.1 | 5.0 | 5.7 | 2.8 | 2.0 | 2.4 |
| How well can take care of self at present time | | | | | | | | | | | | |
| Completely able | 68.3 | 71.4 | 69.8 | 52.3 | 57.0 | 54.3 | 30.5 | 42.9 | 35.4 | 56.0 | 63.1 | 59.2 |
| Very well | 19.6 | 17.6 | 18.7 | 24.7 | 22.5 | 23.7 | 32.0 | 26.1 | 29.7 | 23.6 | 20.2 | 22.1 |
| Fairly well | 9.4 | 9.5 | 9.4 | 18.6 | 16.0 | 17.5 | 26.8 | 22.0 | 24.9 | 15.4 | 13.2 | 14.4 |
| Not very well | 2.2 | 1.1 | 1.7 | 3.6 | 3.3 | 3.5 | 5.3 | 6.6 | 5.8 | 3.2 | 2.6 | 2.9 |
| Not at all able | 0.5 | 0.4 | 0.4 | 0.8 | 1.3 | 1.0 | 5.4 | 2.4 | 4.2 | 1.7 | 0.9 | 1.4 |

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 6897 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in fourth quarter 2001.

Table S4.Reported Use of Selected Health Care and Home Support Services During the Past 12 Months by Members Age 65 and Over in the
Northern California Region Membership, Spring 20021

| | <u>Ag</u> | ges 65-74 | <u> </u> | <u>Ag</u> | <u>es 75-79</u> | | <u>Ages</u> | 80 and O | ver | Ages | 65 and (| <u> Over</u> |
|---|-----------|-----------|----------|-----------|-----------------|-----|-------------|----------|-----|--------|----------|--------------|
| Health/Home Support Services | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Nursing/convalescent home | 0.7 | 0.8 | 0.8 | 1.5 | 1.9 | 1.7 | 4.8 | 3.0 | 4.1 | 1.8 | 1.4 | 1.7 |
| Adult day care/Adult day health care program | 0.2 | 0.2 | 0.2 | 0.6 | 0.4 | 0.5 | 1.2 | 0.3 | 0.8 | 0.5 | 0.2 | 0.4 |
| Visiting nurse | 0.9 | 2.6 | 1.7 | 2.7 | 3.1 | 2.8 | 8.1 | 4.5 | 6.7 | 3.0 | 3.0 | 3.0 |
| Home health aide, paid companion, or attendant | 0.7 | 0.5 | 0.6 | 2.1 | 1.3 | 1.8 | 3.9 | 1.3 | 2.9 | 1.7 | 0.8 | 1.3 |
| Social worker/case manager | 0.9 | 0.6 | 0.8 | 1.4 | 1.3 | 1.4 | 3.3 | 2.4 | 3.0 | 1.6 | 1.1 | 1.4 |
| Mental health/counseling services | 3.7 | 1.8 | 2.8 | 2.4 | 2.0 | 2.2 | 1.7 | 1.8 | 1.7 | 3.0 | 1.8 | 2.5 |
| Therapist (PT, speech, etc.) | 6.9 | 6.9 | 6.9 | 8.6 | 5.3 | 7.1 | 6.6 | 5.0 | 6.0 | 7.2 | 6.2 | 6.8 |
| Housekeeper or errand service | 0.9 | 0.3 | 0.6 | 2.2 | 1.1 | 1.7 | 4.3 | 1.2 | 3.1 | 1.9 | 0.7 | 1.4 |
| Home-delivered meals | 0.5 | 0.2 | 0.3 | 1.0 | 0.9 | 0.9 | 2.0 | 0.6 | 1.5 | 0.9 | 0.4 | 0.7 |
| Transportation service | 0.7 | 0.2 | 0.5 | 1.5 | 1.5 | 1.5 | 4.3 | 1.5 | 3.2 | 1.7 | 0.7 | 1.3 |

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 6897 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in fourth quarter 2001.

| | <u>A</u> g | ges 65-74 | <u>1</u> | Ag | es 75-79 | <u>)</u> | Ages | 80 and O | ver | Ages | 65 and (| <u> Dver</u> |
|--|------------|-----------|----------|--------|----------|----------|--------|----------|------|--------|----------|--------------|
| Medication-Related Issues | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Total number of Rx medicines regularly taken ² | | | | | | | | | | | | |
| 0 | 12.2 | 17.6 | 14.7 | 8.3 | 11.8 | 9.8 | 8.1 | 13.3 | 10.1 | 10.4 | 15.6 | 12.7 |
| 1 | 14.2 | 17.7 | 15.8 | 12.2 | 14.0 | 13.0 | 12.2 | 13.3 | 12.6 | 13.3 | 16.1 | 14.6 |
| 2 | 18.4 | 20.5 | 19.4 | 16.4 | 19.9 | 18.0 | 16.1 | 17.5 | 16.7 | 17.5 | 19.8 | 18.5 |
| 3 | 15.7 | 14.0 | 14.9 | 16.9 | 14.8 | 16.0 | 15.7 | 16.9 | 16.2 | 15.9 | 14.7 | 15.4 |
| 4 | 14.7 | 11.8 | 13.3 | 14.8 | 11.7 | 13.4 | 16.4 | 13.8 | 15.4 | 15.1 | 12.1 | 13.8 |
| <u>></u> 5 | 24.7 | 18.6 | 21.8 | 31.3 | 27.8 | 29.8 | 31.5 | 25.1 | 29.0 | 27.7 | 21.7 | 25.0 |
| Selected medications/ supplements used in past 12 months | | | | | | | | | | | | |
| Baby aspirin to prevent heart attack/stroke | 27.3 | 33.5 | 30.2 | 32.2 | 33.8 | 32.9 | 34.1 | 32.9 | 33.6 | 29.9 | 33.5 | 31.5 |
| Antacids | 29.0 | 24.5 | 26.9 | 32.9 | 28.0 | 30.8 | 24.2 | 26.1 | 24.9 | 28.7 | 25.5 | 27.3 |
| Rx or OTC sleep medicine | 16.5 | 9.6 | 13.3 | 15.3 | 10.0 | 13.0 | 17.6 | 11.9 | 15.4 | 16.5 | 10.2 | 13.7 |
| Rx or OTC pain medicine | 37.6 | 30.4 | 34.2 | 39.9 | 30.0 | 35.6 | 37.9 | 27.9 | 34.0 | 38.2 | 29.8 | 34.5 |
| OTC pain medicine | 23.9 | 17.7 | 21.0 | 23.3 | 15.0 | 19.7 | 21.1 | 14.2 | 18.4 | 23.1 | 16.5 | 20.1 |
| Anti-inflammatory medicine for joint/muscle/arthritis pain | 37.2 | 27.4 | 32.7 | 36.3 | 24.8 | 31.3 | 33.0 | 22.7 | 28.9 | 36.0 | 26.0 | 31.6 |
| Glucosamine | 25.1 | 18.5 | 22.0 | 24.2 | 18.8 | 21.8 | 20.6 | 13.0 | 17.6 | 23.9 | 17.5 | 21.0 |
| Calcium (including Tums/Rolaids) | 56.3 | 21.7 | 40.2 | 54.6 | 23.8 | 41.2 | 50.1 | 27.2 | 41.2 | 54.5 | 23.1 | 40.6 |
| Ginkgo biloba | 8.7 | 6.0 | 7.5 | 9.6 | 6.2 | 8.1 | 6.7 | 5.5 | 6.2 | 8.4 | 5.9 | 7.3 |

 Table S5.
 Medication-Related Issues Among Members Aged 65 and Over in the Northern California Region Membership, Spring 2002¹

| Table S5. | Medication-Related Issues Among | Members Aged 65 and Over in the Northern | California Region Membership, Spring 2002 ¹ |
|-----------|-----------------------------------|--|--|
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| | <u>A</u> | ges 65-74 | <u>1</u> | <u>Ag</u> | <u>es 75-79</u> | <u>)</u> | <u>Ages</u> | <u>80 and O</u> | <u>ver</u> | <u>Ages</u> | 65 and (| <u> Over</u> |
|---|----------|-----------|----------|-----------|-----------------|----------|-------------|-----------------|------------|-------------|----------|--------------|
| Medication-Related Issues | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Last complete Rx and OTC medication review with current personal MD or pharmacist | | | | | | | | | | | | |
| Within the past 12 months | 69.9 | 71.3 | 70.6 | 75.2 | 76.7 | 75.8 | 76.2 | 76.9 | 76.4 | 72.5 | 73.5 | 73.0 |
| More than 12 months ago | 14.5 | 12.8 | 13.7 | 13.5 | 11.2 | 12.5 | 13.5 | 11.3 | 12.7 | 14.1 | 12.2 | 13.2 |
| Never had this done by current PCP or pharmacist. | 15.6 | 15.9 | 15.7 | 11.4 | 12.1 | 11.7 | 10.3 | 11.9 | 10.9 | 13.4 | 14.3 | 13.8 |

From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 6897 respondents aged 65 and over, weighted to the age-, gender-, and geographic distribution of the Health 1 Plan membership in fourth quarter 2001. Based on self-reported data, not validated by a medication review.

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Table 1S.Selected Sociodemographic Characteristics of Members Aged 65 and Over in the Northern California Kaiser Foundation Health Plan
Membership, Spring 20021

| | <u>Ac</u> | ges 65-74 | <u>1</u> | Ag | es 75-79 | <u>)</u> | <u>A</u> | <u>ges 80+</u> | | Ages | 65 and (| <u>Dver</u> |
|---|-----------|-----------|----------|--------|----------|----------|----------|----------------|------|--------|----------|-------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Race/ethnicity | | | | | | | | | | | | |
| Everyone assigned to only one race/ethnicity by algorithm used in previous MHS reports ² | | | | | | | | | | | | |
| White, non-Hispanic | 74.3 | 79.4 | 76.7 | 81.3 | 80.8 | 81.1 | 87.1 | 85.3 | 86.4 | 78.8 | 80.8 | 79.7 |
| African-American/Black | 5.4 | 5.4 | 5.4 | 6.0 | 3.9 | 5.1 | 3.5 | 4.0 | 3.7 | 5.1 | 4.8 | 5.0 |
| Latino/Hispanic | 8.6 | 5.7 | 7.2 | 5.2 | 6.5 | 5.8 | 4.7 | 3.9 | 4.4 | 7.0 | 5.5 | 6.3 |
| Asian, non-Hispanic ³ | 10.2 | 7.2 | 8.8 | 6.2 | 6.9 | 6.5 | 4.1 | 5.4 | 4.6 | 7.9 | 6.8 | 7.4 |
| Hawaiian or Pacific Islander, non-Hispanic | 0.2 | 0.3 | 0.2 | 0.1 | 0.1 | 0.1 | <0.1 | 0.3 | 0.1 | 0.1 | 0.3 | 0.2 |
| Native American/Alaskan native, non-Hispanic | 1.1 | 1.4 | 1.3 | 0.8 | 1.6 | 1.1 | 0.1 | 0.9 | 0.4 | 0.8 | 1.4 | 1.0 |
| Other, non-Hispanic | 0.1 | 0.6 | 0.3 | 0.4 | 0.3 | 0.4 | 0.4 | 0.2 | 0.3 | 0.3 | 0.4 | 0.3 |
| Race/Ethnicity - NIH | | | | | | | | | | | | |
| Hispanic/Latino ethnicity | | | | | | | | | | | | |
| Yes | 8.8 | 5.7 | 7.4 | 5.3 | 6.5 | 5.8 | 4.7 | 3.9 | 4.4 | 7.1 | 5.5 | 6.4 |
| No | 91.2 | 94.3 | 92.6 | 94.7 | 93.5 | 94.2 | 95.3 | 96.1 | 95.6 | 92.9 | 94.5 | 93.6 |
| Native Amer./Alaska Native ⁴ | 1.1 | 1.7 | 1.4 | 0.9 | 1.7 | 1.3 | 0.1 | 1.0 | 0.5 | 0.9 | 1.6 | 1.2 |
| Asian ⁴ | 10.2 | 7.3 | 8.8 | 6.2 | 6.9 | 6.5 | 4.5 | 5.7 | 5.0 | 8.0 | 6.9 | 7.5 |
| Hawaiian/Pacific Islander ⁴ | 0.2 | 0.3 | 0.2 | 0.1 | 0.1 | 0.1 | <0.1 | 0.3 | 0.1 | 0.1 | 0.3 | 0.2 |
| African-American/Black ⁴ | 5.4 | 5.4 | 5.4 | 6.0 | 3.9 | 5.1 | 3.5 | 4.0 | 3.7 | 5.1 | 4.8 | 5.0 |
| White ⁴ | 75.4 | 80.1 | 77.6 | 82.0 | 81.5 | 81.8 | 87.4 | 85.5 | 86.6 | 79.6 | 81.4 | 80.4 |
| Other race/ethnicity ⁴ | 7.6 | 5.3 | 6.5 | 4.8 | 5.9 | 5.3 | 4.4 | 3.5 | 4.0 | 6.3 | 5.1 | 5.7 |
| Hispanic/Latino | 7.5 | 4.8 | 6.2 | 4.6 | 5.6 | 5.0 | 4.3 | 3.3 | 3.9 | 6.1 | 4.7 | 5.5 |
| Other | 0.1 | 0.5 | 0.3 | 0.2 | 0.3 | 0.3 | 0.1 | 0.2 | 0.1 | 0.2 | 0.4 | 0.3 |

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| | <u>Ac</u> | ges 65-74 | <u>1</u> | <u>Ag</u> | <u>es 75-79</u> | <u> </u> | <u>A</u> | <u>ges 80+</u> | | Ages | 65 and (| <u>Dver</u> |
|---|-----------|-----------|----------|-----------|-----------------|----------|----------|----------------|------|--------|----------|-------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| <u>Race/Ethnicity - Calif. Dept. of</u> <u>Finance</u> | | | | | | | | | | | | |
| Hispanic/Latino | 8.8 | 5.7 | 7.4 | 5.3 | 6.5 | 5.8 | 4.7 | 3.9 | 4.4 | 7.1 | 5.5 | 6.4 |
| Native Amer./Alaska Native, non-Hispanic | 1.1 | 1.4 | 1.3 | 0.8 | 1.6 | 1.1 | 0.1 | 0.9 | 0.4 | 0.8 | 1.4 | 1.0 |
| Asian, non-Hispanic | 10.2 | 7.2 | 8.8 | 6.2 | 6.9 | 6.5 | 4.1 | 5.4 | 4.6 | 7.9 | 6.8 | 7.4 |
| Black, non-Hispanic | 5.3 | 5.4 | 5.3 | 5.8 | 3.9 | 5.0 | 3.5 | 4.0 | 3.7 | 5.0 | 4.8 | 4.9 |
| White, non-Hispanic | 74.3 | 79.4 | 76.7 | 81.3 | 80.8 | 81.1 | 87.1 | 85.3 | 86.4 | 78.8 | 80.8 | 79.7 |
| Other, non-Hispanic | 0.4 | 0.8 | 0.6 | 0.5 | 0.4 | 0.5 | 0.4 | 0.5 | 0.4 | 0.4 | 0.7 | 0.5 |
| One race/ethnicity or multiple race/ethnicity | | | | | | | | | | | | |
| White, non-Hispanic only | 74.3 | 79.4 | 76.7 | 81.3 | 80.8 | 81.1 | 87.1 | 85.3 | 86.4 | 78.8 | 80.8 | 79.7 |
| African-American/Black only | 5.0 | 5.3 | 5.1 | 5.3 | 3.8 | 4.6 | 3.2 | 3.9 | 3.4 | 4.6 | 4.7 | 4.7 |
| Latino/Hispanic only | 7.5 | 4.7 | 6.2 | 4.6 | 5.6 | 5.0 | 4.3 | 3.3 | 3.9 | 6.1 | 4.6 | 5.5 |
| Asian only | 9.6 | 7.2 | 8.5 | 5.8 | 6.7 | 6.2 | 3.8 | 5.1 | 4.3 | 7.4 | 6.7 | 7.1 |
| Hawaiian or Pacific Islander only | 0.2 | 0.3 | 0.2 | 0.1 | 0.0 | 0.1 | <0.1 | 0.3 | 0.1 | 0.1 | 0.2 | 0.2 |
| Nat. Amer./Alaska native only | 0.4 | 0.1 | 0.3 | 0.1 | 0.5 | 0.3 | 0.1 | 0.3 | 0.2 | 0.3 | 0.2 | 0.2 |
| Other only | 0.1 | 0.5 | 0.3 | 0.2 | 0.3 | 0.3 | 0.1 | 0.2 | 0.1 | 0.2 | 0.4 | 0.3 |
| Middle Eastern only | 0.1 | 0.6 | 0.3 | 0.3 | 0.3 | 0.3 | 0.1 | 0.2 | 0.1 | 0.1 | 0.4 | 0.3 |
| Two race/ethnicities | 2.7 | 2.5 | 2.6 | 2.2 | 2.2 | 2.2 | 1.1 | 1.4 | 1.2 | 2.2 | 2.2 | 2.2 |
| Three or more race/ethnicities | 0.1 | 0.1 | 0.1 | 0.3 | 0.1 | 0.2 | 0.3 | 0.3 | 0.3 | 0.2 | 0.1 | 0.2 |

| | <u>Ac</u> | Ages 65-74 | | | es 75-79 | | <u>A</u> | <u>ges 80+</u> | | Ages | 65 and (| <u> Dver</u> |
|--|-----------|------------|------|--------|----------|------|----------|----------------|------|--------|----------|--------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| This race/ethnicity, alone or in combination with other race/ethnic categories | | | | | | | | | | | | |
| White | 76.6 | 81.5 | 78.9 | 83.4 | 83.0 | 83.2 | 88.1 | 86.9 | 87.6 | 80.8 | 82.8 | 81.7 |
| African-American/Black | 5.4 | 5.4 | 5.4 | 6.0 | 3.9 | 5.1 | 3.5 | 4.0 | 3.7 | 5.1 | 4.8 | 5.0 |
| Latino/Hispanic | 8.8 | 5.7 | 7.4 | 5.3 | 6.5 | 5.8 | 4.7 | 3.9 | 4.4 | 7.1 | 5.5 | 6.4 |
| Asian | 10.2 | 7.3 | 8.8 | 6.3 | 6.9 | 6.6 | 4.5 | 5.7 | 5.0 | 8.0 | 6.9 | 7.5 |
| Hawaiian or Pacific Islander | 0.2 | 0.3 | 0.2 | 0.2 | 0.1 | 0.1 | <0.1 | 0.3 | 0.1 | 0.1 | 0.3 | 0.2 |
| Nat. Amer./Alaska native | 1.5 | 1.8 | 1.7 | 1.2 | 1.7 | 1.5 | 0.4 | 1.0 | 0.7 | 1.2 | 1.7 | 1.4 |
| Other | 0.1 | 0.6 | 0.4 | 0.4 | 0.3 | 0.4 | 0.4 | 0.2 | 0.3 | 0.3 | 0.5 | 0.4 |
| Middle Eastern | 0.1 | 0.6 | 0.3 | 0.3 | 0.3 | 0.3 | 0.1 | 0.2 | 0.1 | 0.1 | 0.4 | 0.3 |
| Education Level | | | | | | | | | | | | |
| 11 years or less | 12.4 | 10.6 | 11.5 | 14.1 | 16.2 | 15.0 | 15.9 | 19.7 | 17.4 | 13.6 | 13.4 | 13.5 |
| 12 years (H.S. graduate) | 28.6 | 15.7 | 22.6 | 32.7 | 19.1 | 26.8 | 35.6 | 22.8 | 30.6 | 31.1 | 17.7 | 25.2 |
| Some college/technical school | 35.5 | 35.4 | 35.5 | 35.5 | 33.6 | 34.6 | 29.7 | 32.5 | 30.8 | 34.2 | 34.5 | 34.3 |
| College graduate | 23.5 | 38.3 | 30.4 | 17.7 | 31.2 | 23.6 | 18.7 | 25.1 | 21.2 | 21.1 | 34.3 | 27.0 |

| | <u>Aç</u> | ges 65-74 | <u>1</u> | Ag | <u>es 75-79</u> | <u> </u> | <u>A</u> | <u>ges 80+</u> | | <u>Ages</u> | 65 and (| <u>Dver</u> |
|---|-----------|-----------|----------|--------|-----------------|----------|----------|----------------|------|-------------|----------|-------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Household Income in 1998 | | | | | | | | | | | | |
| \$15,000 or less | 16.2 | 6.4 | 11.5 | 23.2 | 10.0 | 17.2 | 30.8 | 12.5 | 23.2 | 21.1 | 8.2 | 15.1 |
| \$15,001-\$25,000 | 20.4 | 15.1 | 17.8 | 27.3 | 19.9 | 24.0 | 32.3 | 23.6 | 28.7 | 24.6 | 17.7 | 21.4 |
| \$25,001-\$35,000 | 18.6 | 15.9 | 17.3 | 22.1 | 20.1 | 21.2 | 15.7 | 23.3 | 18.9 | 18.7 | 18.2 | 18.4 |
| \$35,001-\$50,000 | 19.3 | 21.4 | 20.3 | 12.9 | 21.2 | 16.6 | 10.8 | 18.0 | 13.8 | 15.9 | 20.7 | 18.2 |
| \$50,001-\$65,000 | 8.8 | 13.2 | 10.9 | 5.7 | 11.5 | 8.3 | 5.2 | 10.5 | 7.4 | 7.3 | 12.3 | 9.7 |
| \$65,001-\$80,000 | 7.6 | 11.1 | 9.3 | 4.7 | 6.9 | 5.7 | 1.4 | 3.6 | 2.3 | 5.6 | 8.8 | 7.1 |
| \$80,001-\$100,000 | 4.3 | 8.6 | 6.4 | 2.5 | 6.1 | 4.1 | 1.5 | 5.0 | 3.0 | 3.3 | 7.4 | 5.2 |
| Over \$100,000 | 4.8 | 8.3 | 6.5 | 1.6 | 4.3 | 2.8 | 2.2 | 3.4 | 2.7 | 3.5 | 6.6 | 4.9 |
| Marital Status | | | | | | | | | | | | |
| Married/living as part of a couple | 58.4 | 82.7 | 69.7 | 43.7 | 80.6 | 59.8 | 25.5 | 66.5 | 41.5 | 47.6 | 79.2 | 61.6 |
| Current Employment Status | | | | | | | | | | | | |
| Working for pay | 15.2 | 18.2 | 16.6 | 3.9 | 5.3 | 4.5 | 1.7 | 3.1 | 2.2 | 9.6 | 12.7 | 11.0 |
| Unemployed, laid off, or on strike | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 |
| Full-time homemaker/parent/ caregiver | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 |
| Full-time or almost full-time student | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 | <0.1 |
| Retired ⁵ or unable to work due to health/disability | 83.8 | 81.5 | 82.7 | 95.5 | 94.0 | 94.8 | 96.8 | 96.5 | 96.6 | 89.3 | 86.9 | 88.2 |
| Other | 1.0 | 0.3 | 0.7 | 0.6 | 0.8 | 0.7 | 1.6 | 0.4 | 1.1 | 1.1 | 0.4 | 0.8 |

| | <u>Ac</u> | Ages 65-74 Female Male All | | | <u>es 75-79</u> | | <u>A</u> | <u>ges 80+</u> | | Ages | 65 and (| <u>Dver</u> |
|-------------------------------------|-----------|-------------------------------|------|--------|-----------------|------|----------|----------------|------|--------|----------|-------------|
| Sociodemographic Characteristics | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Computer Access | | | | | | | | | | | | |
| PC at any location | 56.0 | 65.9 | 60.6 | 35.8 | 47.4 | 40.9 | 22.5 | 30.7 | 25.7 | 44.0 | 55.5 | 49.1 |
| PC at home | 50.9 | 62.6 | 56.4 | 32.9 | 43.5 | 37.6 | 19.5 | 27.7 | 22.7 | 39.7 | 52.1 | 45.2 |
| PC at other location | 7.0 | 6.6 | 6.8 | 2.3 | 5.0 | 3.5 | 2.5 | 2.3 | 2.4 | 5.0 | 5.4 | 5.2 |
| Has access to Internet ⁶ | 51.4 | 62.0 | 56.4 | 30.7 | 42.9 | 36.1 | 20.2 | 28.4 | 23.4 | 39.8 | 51.9 | 45.2 |
| At home | 45.7 | 57.9 | 51.4 | 27.4 | 38.9 | 32.4 | 16.7 | 25.6 | 20.2 | 35.0 | 47.9 | 40.7 |
| At other location | 6.6 | 7.0 | 6.8 | 2.4 | 4.3 | 3.3 | 2.6 | 1.9 | 2.3 | 4.8 | 5.5 | 5.1 |
| Can receive e-mail ⁶ | 48.7 | 58.9 | 53.5 | 30.3 | 41.8 | 35.3 | 19.3 | 29.6 | 23.4 | 38.0 | 49.9 | 43.3 |
| At home | 44.3 | 55.7 | 49.6 | 27.9 | 38.5 | 32.5 | 16.9 | 27.0 | 20.8 | 34.3 | 46.7 | 39.8 |
| At other location | 4.9 | 5.1 | 5.0 | 1.8 | 3.3 | 2.5 | 1.4 | 1.7 | 1.5 | 3.4 | 4.1 | 3.7 |

Table 1S.Selected Sociodemographic Characteristics of Members Aged 65 and Over in the Northern California Kaiser Foundation Health Plan
Membership, Spring 20021

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 6897 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in April 2002.

² Algorithm for assigning individuals to one race/ethnicity for purposes of estimation was as follows: White if only White/Euro-American indicated; African-American/Black if African-American or Other Black indicated alone or with any other race/ethnicity; Latino/Hispanic if that category indicated alone or in combination with any other race/ethnicity except for African-American/Black; Asian if one or more of Chinese, Japanese, Korean, Filipino, Southeast Asian, Indian/Pakistani, or Other Asian category indicated and African-American/Black and Latino/Hispanic not indicated; Hawaiian or Pacific Islander if ethnicities in this group were indicated but not African-American/Black, Latino/Hispanic, or Asian race/ethnic categories. Native American/Alaska Native if this category was the only one indicated; and Other if Middle Eastern or Other indicated, but not African-American/Black, Latino/Hispanic, or Asian race/ethnic categories. The sum across these broad categories should be approximately 100%. More detailed race/ethnicity information and estimated percentages of members of different race/ethnicities based on only one category indicated (all others put into "multiracial/ethnic category") and based on people assigned to more than one category (sum of percentages exceeds 100%) follow. See "Latino/Hispanic alone or in combination with other race/ethnic categories" for overall percentage of members of Hispanic/Latino origin.

³ Asian race/ethnic category includes Chinese, Japanese, Korean, Filipino, Southeast Asian, South Asian (e.g., Indian/Pakistani), or other Asian subgroup.

⁴ Includes persons who consider themselves Hispanic/Latino.

⁵ People aged \geq 65 who reported working less than 10 hours per week are also included in this category.

⁶ Makes no assumptions that person has computer access.

| | - <u>A</u> | Ages 65-74 | | | <u>es 75-79</u> | <u> </u> | <u>A</u> | <u>ges 80+</u> | | <u>Ages</u> | 65 and C | <u>Dver</u> |
|---|------------|------------|------|--------|-----------------|----------|----------|----------------|------|-------------|----------|-------------|
| History of Health Problems During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Overall Rating of Health Now | | | | | | | | | | | | |
| Excellent | 8.7 | 9.0 | 8.9 | 5.9 | 4.8 | 5.4 | 5.1 | 4.8 | 5.0 | 7.3 | 7.4 | 7.3 |
| Very Good | 31.3 | 34.1 | 32.6 | 24.0 | 24.3 | 24.2 | 22.9 | 23.8 | 23.2 | 27.8 | 30.2 | 28.9 |
| Good | 41.8 | 41.5 | 41.6 | 43.5 | 44.8 | 44.0 | 39.6 | 42.9 | 40.8 | 41.6 | 42.4 | 42.0 |
| Fair | 16.0 | 13.7 | 14.9 | 22.9 | 22.9 | 22.9 | 27.4 | 22.9 | 25.7 | 20.1 | 17.3 | 18.9 |
| Poor | 2.2 | 1.7 | 2.0 | 3.6 | 3.1 | 3.4 | 5.0 | 5.6 | 5.2 | 3.1 | 2.7 | 3.0 |
| Rating of Physical Health (including pain) | | | | | | | | | | | | |
| Excellent | 11.1 | 11.7 | 11.4 | 7.6 | 7.4 | 7.5 | 7.5 | 7.7 | 7.6 | 9.5 | 10.1 | 9.8 |
| Very Good | 30.6 | 34.3 | 32.3 | 25.5 | 25.5 | 25.5 | 25.2 | 24.3 | 24.9 | 28.3 | 30.7 | 29.3 |
| Good | 39.7 | 38.5 | 39.1 | 41.9 | 43.5 | 42.5 | 39.2 | 42.7 | 40.5 | 40.0 | 40.3 | 40.1 |
| Fair | 16.2 | 13.3 | 14.9 | 21.7 | 20.4 | 21.1 | 22.6 | 20.0 | 21.6 | 18.9 | 16.0 | 17.6 |
| Poor | 2.4 | 2.1 | 2.3 | 3.4 | 3.3 | 3.4 | 5.4 | 5.3 | 5.4 | 3.3 | 2.9 | 3.2 |
| Rating of Emotional/Mental Health | | | | | | | | | | | | |
| Excellent | 18.9 | 24.9 | 21.7 | 15.3 | 17.8 | 16.4 | 14.7 | 11.7 | 13.5 | 17.2 | 21.0 | 18.9 |
| Very Good | 34.6 | 38.6 | 36.4 | 32.8 | 33.3 | 33.0 | 28.3 | 34.7 | 30.7 | 32.7 | 36.8 | 34.5 |
| Good | 31.8 | 27.5 | 29.8 | 33.9 | 36.1 | 34.8 | 38.2 | 33.6 | 36.5 | 33.7 | 30.3 | 32.3 |
| Fair | 12.9 | 8.4 | 10.8 | 16.5 | 11.5 | 14.4 | 16.5 | 17.3 | 16.8 | 14.5 | 10.6 | 12.8 |
| Poor | 1.8 | 0.7 | 1.3 | 1.6 | 1.2 | 1.4 | 2.3 | 2.6 | 2.4 | 1.9 | 1.2 | 1.6 |

Table 2S.Prevalence of Selected Chronic Health Problems Among Members Aged 65 and Over in the Northern California Kaiser Foundation Health
Plan Membership, Spring 20021

| | <u>A</u> | <u>ges 65-74</u> | <u>1</u> | Ag | <u>es 75-79</u> | <u> </u> | <u>A</u> | <u>ges 80+</u> | | <u>Ages</u> | <u>65 and (</u> | <u>Dver</u> |
|--|----------|------------------|----------|--------|-----------------|----------|----------|----------------|------|-------------|-----------------|-------------|
| History of Health Problems During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| <u>Health Conditions During Past 12</u> <u>Months</u> | | | | | | | | | | | | |
| Diabetes ³ | 14.1 | 19.2 | 16.5 | 13.0 | 15.7 | 14.2 | 8.1 | 11.1 | 9.3 | 12.5 | 17.0 | 14.5 |
| Heart problems, incl. angina, MI ³ | 11.6 | 21.3 | 16.1 | 21.1 | 32.6 | 26.1 | 28.3 | 38.4 | 32.2 | 17.5 | 26.9 | 21.7 |
| Stroke | 2.6 | 2.6 | 2.6 | 4.1 | 5.6 | 4.7 | 6.2 | 8.7 | 7.2 | 3.8 | 4.4 | 4.0 |
| Cancer | 4.3 | 5.0 | 4.7 | 5.7 | 9.3 | 7.2 | 4.6 | 10.4 | 6.9 | 4.7 | 6.9 | 5.7 |
| High blood pressure (MD dx) 3 | 48.7 | 49.4 | 49.0 | 58.6 | 53.9 | 56.6 | 59.2 | 46.8 | 54.4 | 53.3 | 49.8 | 51.7 |
| High cholesterol (MD dx) ³ | 29.0 | 40.3 | 34.2 | 31.6 | 35.5 | 33.3 | 27.4 | 27.9 | 27.6 | 29.1 | 37.0 | 32.6 |
| Asthma ³ | 14.0 | 8.2 | 11.3 | 12.5 | 9.0 | 10.9 | 12.0 | 6.2 | 9.7 | 13.2 | 8.0 | 10.9 |
| Emphysema/COPD | 3.7 | 2.7 | 3.2 | 3.7 | 4.2 | 3.9 | 4.2 | 3.8 | 4.1 | 3.8 | 3.2 | 3.5 |
| Chronic bronchitis | 3.3 | 2.3 | 2.8 | 3.8 | 2.4 | 3.2 | 4.2 | 3.6 | 4.0 | 3.6 | 2.6 | 3.2 |
| Environmental allergy | 12.1 | 8.4 | 10.4 | 9.3 | 6.7 | 8.2 | 7.6 | 6.1 | 7.0 | 10.4 | 7.6 | 9.2 |
| Enlarged prostate (men only) | | 12.5 | | | 19.0 | | | 19.5 | | | 15.2 | |
| Urinary incontinence | 16.1 | 5.3 | 11.1 | 21.7 | 11.0 | 17.0 | 21.4 | 13.5 | 18.3 | 18.5 | 8.0 | 13.9 |
| Parkinson's disease | 0.5 | 1.0 | 0.8 | 1.0 | 1.2 | 1.1 | 0.7 | 1.9 | 1.2 | 0.7 | 1.2 | 0.9 |
| Osteoporosis | 8.6 | 0.5 | 4.8 | 11.6 | 1.2 | 7.1 | 14.1 | 1.8 | 9.3 | 10.5 | 0.9 | 6.3 |
| Arthritis/rheumatoid arthritis | 25.0 | 15.3 | 20.5 | 32.5 | 21.0 | 27.5 | 34.7 | 21.1 | 29.4 | 28.9 | 17.6 | 23.9 |
| Pain (back, head, other) | 24.9 | 17.1 | 21.3 | 27.4 | 18.0 | 23.3 | 28.7 | 18.6 | 24.8 | 26.3 | 17.6 | 22.4 |
| Severe back pain/sciatica | 12.6 | 8.4 | 10.6 | 16.9 | 11.0 | 14.3 | 18.6 | 11.0 | 15.6 | 14.9 | 9.4 | 12.5 |
| Severe neck/shoulder pain | 8.7 | 7.9 | 8.3 | 9.2 | 6.3 | 8.0 | 11.0 | 8.7 | 10.1 | 9.4 | 7.7 | 8.6 |
| Migraine headaches | 3.5 | 0.8 | 2.3 | 2.3 | 1.1 | 1.8 | 1.9 | 0.7 | 1.4 | 2.9 | 0.9 | 2.0 |
| Other severe headaches | 3.3 | 1.5 | 2.5 | 2.8 | 0.7 | 1.9 | 1.1 | 1.3 | 1.2 | 2.7 | 1.3 | 2.1 |
| Other frequent lasting pain | 7.8 | 4.7 | 6.3 | 7.0 | 6.2 | 6.6 | 7.7 | 4.7 | 6.5 | 7.6 | 5.0 | 6.4 |

Table 2S.Prevalence of Selected Chronic Health Problems Among Members Aged 65 and Over in the Northern California Kaiser Foundation Health
Plan Membership, Spring 20021

| | <u>Ac</u> | ges 65-74 | <u>1</u> | Ag | es 75-79 | <u> </u> | <u>A</u> | <u>ges 80+</u> | | Ages | 65 and (| <u>Dver</u> |
|---|-----------|-----------|----------|--------|----------|----------|----------|----------------|------|--------|----------|-------------|
| History of Health Problems During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Vision problem (not correctable by glasses) | 7.2 | 5.7 | 6.5 | 12.3 | 11.0 | 11.7 | 16.4 | 13.0 | 15.1 | 10.5 | 8.2 | 9.4 |
| Hearing problem/deafness ⁴ | 42.8 | 56.9 | 49.4 | 50.8 | 66.6 | 57.7 | 61.8 | 69.6 | 64.9 | 49.0 | 61.3 | 54.5 |
| Frequent sleep problems | 11.6 | 6.2 | 9.1 | 12.3 | 9.0 | 10.9 | 14.6 | 12.0 | 13.6 | 12.5 | 7.8 | 10.4 |
| Depression ⁵ | 13.3 | 5.3 | 9.6 | 12.8 | 7.3 | 10.4 | 9.9 | 9.4 | 9.7 | 12.4 | 6.5 | 9.8 |
| Anxiety/panic ⁶ | 6.4 | 2.1 | 4.4 | 5.8 | 2.7 | 4.4 | 4.9 | 3.6 | 4.4 | 5.9 | 2.5 | 4.4 |
| Problem with alcohol or drugs | 0.2 | 0.8 | 0.4 | <0.1 | 0.6 | 0.2 | <0.1 | 0.4 | 0.1 | 0.1 | 0.6 | 0.3 |
| <u>History of health conditions (within</u> or longer than past 12 mos): | | | | | | | | | | | | |
| Heart problems or M.I. ³ | 14.8 | 27.2 | 20.5 | 25.2 | 39.7 | 31.5 | 34.7 | 46.3 | 39.2 | 21.6 | 33.4 | 26.8 |
| Stroke | 4.5 | 4.9 | 4.7 | 8.0 | 9.9 | 8.8 | 12.1 | 13.7 | 12.7 | 7.0 | 7.6 | 7.3 |
| Cancer | 15.6 | 15.3 | 15.5 | 19.2 | 21.3 | 20.1 | 22.5 | 22.6 | 22.6 | 18.0 | 17.9 | 17.9 |
| High blood pressure ³ | 51.3 | 53.3 | 52.2 | 61.2 | 57.4 | 59.5 | 61.4 | 49.6 | 56.8 | 55.8 | 53.4 | 54.7 |
| Diabetes ³ | 14.1 | 19.2 | 16.5 | 13.0 | 15.7 | 14.2 | 8.1 | 11.1 | 9.3 | 12.5 | 17.0 | 14.5 |
| Chronic pain | 16.5 | 9.7 | 13.3 | 17.0 | 10.9 | 14.4 | 18.1 | 9.1 | 14.6 | 17.0 | 9.8 | 13.8 |
| Adult depression ⁵ | 16.2 | 6.8 | 11.9 | 14.9 | 8.5 | 12.1 | 11.7 | 10.1 | 11.1 | 14.9 | 7.8 | 11.7 |
| Alcohol or drug problem | 1.3 | 3.1 | 2.2 | 0.7 | 2.2 | 1.3 | 0.5 | 2.7 | 1.3 | 1.0 | 2.8 | 1.8 |
| Women Only | | | | | | | | | | | | |
| Had a hysterectomy | 42.4 | | | 45.6 | | | 39.9 | | | 42.5 | | |
| How much health interferes with work or regular daily activities | | | | | | | | | | | | |
| Physical health (incl. pain) | | | | | | | | | | | | |
| Not at all | 41.3 | 45.0 | 43.0 | 30.9 | 32.8 | 31.7 | 21.3 | 29.2 | 24.4 | 34.5 | 39.6 | 36.8 |
| A little | 32.0 | 30.4 | 31.2 | 29.6 | 33.0 | 31.0 | 32.4 | 34.2 | 33.1 | 31.6 | 31.6 | 31.6 |
| Moderately | 16.0 | 16.5 | 16.2 | 25.0 | 21.7 | 23.5 | 23.0 | 20.9 | 22.2 | 19.5 | 18.4 | 19.0 |
| Quite a bit | 10.7 | 8.1 | 9.5 | 14.6 | 12.5 | 13.7 | 23.2 | 15.8 | 20.3 | 14.4 | 10.4 | 12.6 |

Table 2S.Prevalence of Selected Chronic Health Problems Among Members Aged 65 and Over in the Northern California Kaiser Foundation Health
Plan Membership, Spring 20021

Table 2S.Prevalence of Selected Chronic Health Problems Among Members Aged 65 and Over in the Northern California Kaiser Foundation Health
Plan Membership, Spring 20021

| | <u>Ac</u> | ges 65-74 | <u> </u> | <u>Ag</u> | <u>es 75-79</u> | <u>)</u> | <u>A</u> | <u>ges 80+</u> | | <u>Ages</u> | 65 and (| <u>Dver</u> |
|---|-----------|-----------|----------|-----------|-----------------|----------|----------|----------------|------|-------------|----------|-------------|
| History of Health Problems During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Emotional/mental health | | | | | | | | | | | | |
| Not at all | 66.5 | 72.2 | 69.2 | 58.7 | 63.8 | 60.9 | 54.9 | 57.4 | 55.8 | 62.2 | 67.8 | 64.7 |
| A little | 22.2 | 17.5 | 20.0 | 22.5 | 22.5 | 22.5 | 25.2 | 25.9 | 25.5 | 22.9 | 20.0 | 21.6 |
| Moderately | 9.4 | 8.1 | 8.7 | 15.1 | 10.4 | 13.1 | 13.4 | 11.8 | 12.8 | 11.5 | 9.2 | 10.5 |
| Quite a bit | 2.0 | 2.2 | 2.1 | 3.6 | 3.4 | 3.5 | 6.5 | 5.0 | 5.9 | 3.4 | 2.9 | 3.2 |

From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 6897 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in April 2002.

² Based on self-report data not validated by medical record review or physician's report.

³ Estimate based on indication of the health condition or reported use of medication to control that health condition.

⁴ Estimates for members aged 65+ based on responses to a health condition checklist and a question about use of/need for a hearing aid asked only of seniors.

⁵ Depression was estimated from indication of depression, sadness, or very low spirits lasting at least 2 weeks in a health condition checklist or indication of use of a prescription anti-depressant during the previous 12 months.

⁶ Anxiety/panic was estimated from indication of anxiety or panic for at least 2 weeks in a health condition checklist or indication of use of prescription anxiety medicine during the previous 12 months.

| | <u>Ac</u> | <u>ges 65-74</u> | <u>l</u> | <u>Ag</u> | es 75-79 | | <u>A</u> | <u>ges 80+</u> | | <u>Ages</u> | 65 and C | <u>Dver</u> |
|--|-----------|------------------|----------|-----------|----------|------|----------|----------------|------|-------------|----------|-------------|
| Behavioral/Psychosocial Risks During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| History of Tobacco Use | | | | | | | | | | | | |
| Current cigarette smoker | 9.3 | 10.2 | 9.8 | 5.9 | 6.6 | 6.2 | 4.8 | 4.1 | 4.5 | 7.6 | 8.3 | 7.9 |
| Former cigarette smoker | 32.7 | 46.6 | 39.2 | 32.9 | 51.8 | 41.2 | 30.6 | 46.2 | 36.8 | 32.2 | 47.6 | 39.1 |
| Never smoked regularly | 58.0 | 43.1 | 51.1 | 61.1 | 41.6 | 52.6 | 64.6 | 49.6 | 58.7 | 60.2 | 44.0 | 53.0 |
| <u>Weight</u> | | | | | | | | | | | | |
| BMI < 18.5 (underweight) | 2.4 | 0.7 | 1.6 | 3.6 | 1.7 | 2.8 | 5.3 | 1.1 | 3.7 | 3.3 | 1.0 | 2.3 |
| BMI 18.5 to 25 (normal weight) | 40.3 | 28.1 | 34.6 | 43.1 | 35.6 | 39.8 | 50.6 | 46.9 | 49.2 | 43.3 | 33.1 | 38.7 |
| BMI 25 to 30, < 2 risk factors (overweight) ² | 10.2 | 13.5 | 11.8 | 7.1 | 12.1 | 9.3 | 8.0 | 11.1 | 9.2 | 9.1 | 12.8 | 10.7 |
| BMI 25 to 30, <u>></u> 2 risk factors (overweight, high risk) ² | 21.5 | 35.1 | 27.8 | 26.5 | 34.1 | 29.8 | 22.1 | 31.0 | 25.5 | 22.7 | 34.1 | 27.8 |
| BMI 30 to < 35 (obese) | 16.4 | 17.9 | 17.1 | 14.0 | 14.4 | 14.2 | 10.9 | 8.5 | 10.0 | 14.6 | 15.5 | 15.0 |
| BMI <u>></u> 35 (very obese) | 9.2 | 4.7 | 7.1 | 5.8 | 2.0 | 4.2 | 3.2 | 1.4 | 2.5 | 7.1 | 3.6 | 5.5 |
| Exercise Frequency | | | | | | | | | | | | |
| 5 or more times/week | 28.7 | 34.0 | 31.2 | 26.1 | 37.6 | 31.2 | 26.5 | 34.9 | 29.8 | 27.7 | 34.9 | 30.9 |
| 3-4 times/week | 32.3 | 35.6 | 33.8 | 30.7 | 31.3 | 30.9 | 20.9 | 33.6 | 25.9 | 29.3 | 34.3 | 31.6 |
| 1-2 times/week | 22.0 | 19.0 | 20.6 | 25.2 | 18.6 | 22.3 | 25.0 | 15.9 | 21.5 | 23.4 | 18.4 | 21.1 |
| Less than 1 time/week | 12.4 | 8.5 | 10.6 | 11.7 | 8.1 | 10.1 | 12.8 | 10.3 | 11.8 | 12.4 | 8.8 | 10.8 |
| Never | 4.5 | 2.9 | 3.8 | 6.2 | 4.4 | 5.4 | 14.8 | 5.2 | 11.0 | 7.3 | 3.6 | 5.7 |
| <u>Diet</u> | | | | | | | | | | | | |
| Doesn't try to eat lowfat/nonfat foods most of time | 42.6 | 45.2 | 43.8 | 42.1 | 44.7 | 43.2 | 41.5 | 45.0 | 42.9 | 42.2 | 45.1 | 43.5 |
| Eats less than 5 servings of fruit/vegetables per day | 80.6 | 89.6 | 84.8 | 79.5 | 87.5 | 83.0 | 82.4 | 86.3 | 83.9 | 80.8 | 88.6 | 84.3 |

| | <u>Ac</u> | Ages 65-74 | | | es 75-79 | | <u>A</u> | <u>ges 80+</u> | | <u>Ages</u> | 65 and C | <u>Dver</u> |
|--|-----------|------------|------|--------|----------|------|----------|----------------|------|-------------|----------|-------------|
| Behavioral/Psychosocial Risks During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Alcohol Consumption | | | | | | | | | | | | |
| Never drinks | 36.1 | 26.4 | 31.5 | 41.0 | 28.9 | 35.6 | 45.0 | 33.6 | 40.3 | 39.1 | 28.3 | 34.2 |
| Drinks less than once/week | 32.4 | 25.2 | 29.0 | 30.7 | 25.2 | 28.3 | 32.4 | 27.0 | 30.2 | 32.0 | 25.5 | 29.1 |
| Drinks 1-2 days/week | 8.6 | 10.4 | 9.5 | 7.2 | 11.0 | 8.9 | 8.1 | 10.8 | 9.2 | 8.2 | 10.6 | 9.3 |
| Drinks 3-4 days/week | 6.3 | 9.7 | 7.9 | 5.1 | 8.5 | 6.6 | 4.2 | 5.2 | 4.6 | 5.6 | 8.6 | 7.0 |
| Drinks <u>></u> 5 days/week | 16.6 | 28.3 | 22.1 | 16.0 | 26.5 | 20.7 | 10.4 | 23.4 | 15.7 | 15.1 | 27.0 | 20.5 |
| At-Risk drinker based on: | | | | | | | | | | | | |
| Drinks per day ³ | 3.9 | 2.9 | 3.4 | 2.2 | 1.1 | 1.7 | 1.6 | 1.1 | 1.4 | 3.0 | 2.2 | 2.6 |
| Drinks per week ⁴ | 0.4 | 5.2 | 2.7 | 0.3 | 2.9 | 1.4 | 0.3 | 2.1 | 1.0 | 0.4 | 4.2 | 2.1 |
| Drinks per day or week ⁵ | 3.9 | 5.4 | 4.6 | 2.2 | 3.1 | 2.6 | 1.6 | 2.9 | 2.2 | 3.0 | 4.5 | 3.7 |
| Total hours of sleep per 24 hour day | | | | | | | | | | | | |
| < 6 hours | 6.8 | 4.3 | 5.6 | 8.5 | 4.0 | 6.6 | 9.5 | 5.3 | 7.8 | 7.8 | 4.4 | 6.3 |
| 6-8 hours | 75.5 | 75.8 | 75.6 | 70.3 | 70.8 | 70.5 | 61.9 | 60.9 | 61.5 | 71.2 | 72.0 | 71.5 |
| > 8 hours | 17.8 | 19.9 | 18.8 | 21.2 | 25.1 | 22.9 | 28.7 | 33.8 | 30.7 | 21.1 | 23.6 | 22.2 |
| <u>Psychosocial Risks in Past 12</u> months | | | | | | | | | | | | |
| Trouble with personal or family relationships ⁶ | 19.6 | 12.0 | 16.0 | 14.3 | 10.1 | 12.5 | 13.6 | 8.8 | 11.7 | 17.1 | 11.0 | 14.4 |
| New or worsening health problem ⁶ | 17.4 | 16.3 | 16.9 | 22.1 | 18.7 | 20.6 | 26.8 | 18.7 | 23.6 | 20.6 | 17.2 | 19.1 |
| New or worsening health problems of family member ⁶ | 19.4 | 10.1 | 15.1 | 18.2 | 13.7 | 16.2 | 16.8 | 13.7 | 15.6 | 18.5 | 11.5 | 15.4 |
| Major illness/death of close family/friend ⁶ | 20.8 | 9.3 | 15.4 | 18.4 | 11.1 | 15.2 | 15.3 | 10.9 | 13.5 | 19.0 | 10.0 | 15.0 |

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| | <u>Ages 65-74</u> | | | <u>Ages 75-79</u> | | | <u>Ages 80+</u> | | | Ages 65 and Over | | |
|---|-------------------|------|------|-------------------|------|------|-----------------|------|------|------------------|------|------|
| Behavioral/Psychosocial Risks During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| Worry about personal/family safety due to threats of terrorism ⁶ | 7.1 | 2.4 | 4.9 | 5.3 | 2.5 | 4.1 | 4.2 | 2.9 | 3.7 | 6.0 | 2.5 | 4.5 |
| Worry about personal/family safety for other reasons (neighborhood violence, robberies, gangs, etc.) ⁶ | 3.4 | 2.7 | 3.1 | 3.8 | 2.4 | 3.2 | 3.1 | 2.3 | 2.8 | 3.4 | 2.5 | 3.0 |
| Fear for personal/family safety because of anger/threats from a current or former spouse, partner or boy/girlfriend ⁶ | 1.0 | 0.6 | 0.8 | 0.7 | 0.6 | 0.6 | 0.2 | 0.5 | 0.3 | 0.8 | 0.6 | 0.7 |
| Worry about finances/financial security ⁶ | 18.4 | 14.2 | 16.4 | 13.7 | 8.6 | 11.5 | 9.2 | 8.0 | 8.7 | 15.2 | 11.9 | 13.7 |
| Felt very stressed, tense, or anxious most/all the time | 11.2 | 2.8 | 7.3 | 9.0 | 4.7 | 7.1 | 7.3 | 7.4 | 7.4 | 9.8 | 4.1 | 7.3 |
| Felt dissatisfied with life in general | 15.8 | 10.9 | 13.5 | 16.9 | 16.0 | 16.5 | 19.4 | 15.8 | 18.0 | 16.9 | 12.8 | 15.1 |
| Felt dissatisfied with own health | 19.8 | 14.7 | 17.5 | 23.5 | 20.5 | 22.2 | 24.4 | 21.8 | 23.4 | 21.6 | 17.2 | 19.7 |
| <u>Belief about extent to which</u> lifestyle/habits can affect health | | | | | | | | | | | | |
| Not at all | 10.8 | 10.1 | 10.5 | 13.8 | 15.6 | 14.6 | 14.3 | 20.2 | 16.7 | 12.3 | 13.1 | 12.6 |
| A little | 15.4 | 16.1 | 15.7 | 21.0 | 22.2 | 21.5 | 23.2 | 22.9 | 23.0 | 18.3 | 18.6 | 18.5 |
| Moderately | 20.1 | 21.7 | 20.8 | 21.6 | 22.4 | 22.0 | 26.1 | 25.3 | 25.8 | 21.8 | 22.5 | 22.1 |
| Quite a bit/extremely | 53.7 | 52.1 | 53.0 | 43.6 | 39.8 | 41.9 | 36.4 | 31.6 | 34.5 | 47.6 | 45.8 | 46.8 |

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| | <u>Ages 65-74</u> | | | <u>Ages 75-79</u> | | | <u>Ages 80+</u> | | | <u>Ages</u> | Ages 65 and Over | | | |
|--|-------------------|------|------|-------------------|------|------|-----------------|------|------|-------------|------------------|------|--|--|
| Behavioral/Psychosocial Risks During the Past 12 Months | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All | | |
| | % | % | % | % | % | % | % | % | % | % | % | % | | |
| Belief about extent to which stress/emotional troubles (e.g. depression or anxiety) can affect health | | | | | | | | | | | | | | |
| Not at all | 12.9 | 19.2 | 15.9 | 15.9 | 23.7 | 19.3 | 17.9 | 28.5 | 22.1 | 14.7 | 21.8 | 17.9 | | |
| A little | 23.4 | 24.4 | 23.8 | 27.1 | 28.9 | 27.9 | 32.6 | 27.2 | 30.4 | 26.3 | 25.8 | 26.1 | | |
| Moderately | 17.3 | 16.8 | 17.1 | 19.8 | 18.3 | 19.1 | 21.3 | 19.5 | 20.6 | 18.8 | 17.6 | 18.2 | | |
| Quite a bit/extremely | 46.4 | 39.6 | 43.2 | 37.2 | 29.1 | 33.7 | 28.2 | 24.7 | 26.8 | 40.3 | 34.7 | 37.8 | | |

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 6897 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in April 2002.

² Risk factors = heart disease, high blood pressure, diabetes, high cholesterol, current smoker, age (\geq 45 for male, \geq 55 for female)

³ Drank \geq 3 drinks per drinking day (women) or \geq 5 drinks per drinking day (men).

⁴ Estimated \geq 21 drinks per week.

⁵ Drank \geq 3 drinks per drinking day (women) or \geq 5 drinks per drinking day (men), or an estimated \geq 21 drinks per week.

⁶ Situations/problems that caused individual a great deal of stress or turmoil in their life.

Table 6S.Preferred methods for learning about health (such as how to take care of problems and how to improve your health), Members Aged 65
and Over in the Northern California Kaiser Foundation Health Plan Membership, Spring 2002¹

| | <u>Ages 65-74</u> | | | Ag | Ages 75-79 | | | <u>ges 80+</u> | | <u>Ages</u> | Ages 65 and Over | | |
|--|-------------------|------|------|--------|------------|------|--------|----------------|------|-------------|------------------|------|--|
| Preferred Methods for Learning about Health ^{2,3} | Female | Male | All | Female | Male | All | Female | Male | All | Female | Male | All | |
| | % | % | % | % | % | % | % | % | % | % | % | % | |
| Small gp. appointments with a clinician for chronic disease mgt | 14.4 | 13.8 | 14.1 | 12.3 | 10.5 | 11.5 | 7.8 | 8.3 | 8.0 | 12.4 | 12.1 | 12.3 | |
| Individual counseling from a health educator | 18.8 | 17.6 | 18.2 | 15.7 | 15.2 | 15.5 | 11.1 | 12.8 | 11.7 | 16.3 | 16.2 | 16.2 | |
| Brief telephone counseling sessions | 15.6 | 12.4 | 14.1 | 11.4 | 9.2 | 10.4 | 9.2 | 9.9 | 9.5 | 13.2 | 11.3 | 12.3 | |
| Patient education classes | | | | | | | | | | | | | |
| One half to one day workshop | 6.7 | 5.6 | 6.2 | 6.0 | 4.1 | 5.2 | 2.7 | 2.2 | 2.5 | 5.6 | 4.6 | 5.2 | |
| One session program | 6.0 | 5.0 | 5.5 | 4.6 | 3.0 | 3.9 | 2.5 | 3.3 | 2.8 | 4.9 | 4.3 | 4.6 | |
| Multi-session program | 6.7 | 3.8 | 5.4 | 4.1 | 1.5 | 3.0 | 2.0 | 0.9 | 1.6 | 5.1 | 2.8 | 4.0 | |
| Watch health videos at home | 10.7 | 12.3 | 11.5 | 8.3 | 10.2 | 9.2 | 6.8 | 10.0 | 8.0 | 9.3 | 11.5 | 10.3 | |
| Listen to taped health phone messages | 5.4 | 3.8 | 4.6 | 5.3 | 2.5 | 4.1 | 3.4 | 2.4 | 3.0 | 4.9 | 3.3 | 4.2 | |
| Access information by computer ³ | 9.4 | 14.6 | 11.8 | 4.9 | 7.5 | 6.0 | 1.7 | 7.2 | 3.8 | 6.7 | 11.7 | 8.9 | |
| from home/work/other | 8.3 | 13.9 | 10.9 | 4.6 | 6.7 | 5.5 | 1.2 | 6.8 | 3.4 | 5.8 | 11.1 | 8.2 | |
| at Kaiser | 1.8 | 1.7 | 1.8 | 1.3 | 1.8 | 1.5 | 0.7 | 2.8 | 1.5 | 1.4 | 2.0 | 1.7 | |
| Access information from the Internet | 10.3 | 15.4 | 12.7 | 5.1 | 7.7 | 6.2 | 2.0 | 6.1 | 3.6 | 7.3 | 12.1 | 9.4 | |
| Mailed health newsletters | 45.0 | 38.1 | 41.8 | 43.1 | 39.7 | 41.6 | 42.4 | 38.1 | 40.7 | 44.0 | 38.4 | 41.5 | |
| Brochure/short articles | 39.0 | 33.1 | 36.3 | 35.0 | 31.1 | 33.3 | 34.5 | 26.4 | 31.3 | 37.1 | 31.4 | 34.6 | |
| Self-care tip sheets | 30.8 | 26.9 | 29.0 | 27.4 | 23.2 | 25.5 | 21.4 | 21.8 | 21.6 | 27.9 | 25.2 | 26.7 | |

¹ From the 2002 Division of Research Member Health Survey, a random sample survey of Health Plan members aged 20 and over conducted in Spring 2002. Estimates are based on data from 6897 respondents, weighted to the age-, gender-, and geographic distribution of the Health Plan membership in April 2002.

² Respondents were instructed to check as many methods as they would use.

³ We have been told anecdotally that young and middle-aged adults who do most of their work on computer are not likely to respond to a paper and pencil survey. Therefore, these statistics probably underestimate the proportion of members wanting to access information by methods other than coming into the medical facility.