

2008 KAISER PERMANENTE MEMBER HEALTH SURVEY

CONFIDENTIAL

<Name>

<Street Address>

<City, State, Zipcode>

***Do we have your correct information?
Please print any CHANGES below.***

Address: _____

Daytime phone: (____) _____

Email address: _____

Study ID: 123456

Passcode: 1234567

Your participation is very important to us, even if you rarely use Kaiser for your medical care.

The survey results will be used to help Kaiser:

- Learn about the health-related needs and interests of our culturally diverse adult membership.
- Make decisions about current and new health information and services.
- Conduct research to improve the health of our members and the communities we serve.

Your answers are absolutely confidential. No reports using survey information will use your name, and your individual responses will not be given to anyone outside the research division. Your name and Study ID number are on the questionnaire so that we can note that you returned the questionnaire and re-contact you, if needed, to clarify your answers.

Please refer to the enclosed letter for more details. If you still have any questions about confidentiality, the purpose of the survey, or how to complete the survey, please call toll-free: **(800) 723-8055 (choose Member Health Surveys)** or email us: **dor.mhs@kp.org**.

Because people are specially selected for this survey based on their age, sex and medical facility, this questionnaire **must be filled out ONLY by or for the person named above.**

To complete this survey online at our secure website, go to **www.dor.kaiser.org/studies/mhs2008/** and use the Study ID and Passcode printed above to start the survey.

Thank you for your participation!



Nancy Gordon
Member Health Survey Director

Please return your survey in the enclosed postage-paid envelope to:
Kaiser Permanente, Division of Research, P.O. Box 12916
Oakland, CA 94604

These questions are about your health and health-related habits.

1. In general, would you say your health is:

- Excellent Very good Good Fair Poor

2. Health can be thought of as having two components, physical health (including pain) and emotional well-being or mental health (such as whether you feel depressed or anxious).

In general, how would you rate:

- | | EXCELLENT | VERY GOOD | GOOD | FAIR | POOR |
|---------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Your physical health | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Your emotional/mental health | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

3. How much does your health interfere with your work or other regular daily activities?

- | | NOT AT ALL | A LITTLE BIT | MODERATELY | QUITE A BIT |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Your physical health (including pain) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Your emotional/mental health | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

4. Overall, how satisfied are you with your health?

- Very satisfied Satisfied Dissatisfied Very dissatisfied

5. During the **past 12 months**, which of the following health problems did you have or were you treated for? (Check **ALL** you had, were treated for, or took medication for)

- | | |
|---|---|
| <input type="checkbox"/> Heart attack or myocardial infarction | <input type="checkbox"/> Urine leaks (at least once a week) after feeling pressure to urinate or when coughing, lifting, exercising, etc. |
| <input type="checkbox"/> Heart problems, including angina | <input type="checkbox"/> Severe back pain or sciatica |
| <input type="checkbox"/> Stroke | <input type="checkbox"/> Severe neck or shoulder pain |
| <input type="checkbox"/> High blood pressure (diagnosed by a clinician) | <input type="checkbox"/> Migraine headaches |
| <input type="checkbox"/> High cholesterol (diagnosed by a clinician) | <input type="checkbox"/> Other type of severe headaches |
| <input type="checkbox"/> Cancer (specify type): _____ | <input type="checkbox"/> Chronic (frequent or ongoing) pain (describe): _____ |
| <input type="checkbox"/> Diabetes (other than only during pregnancy) | <input type="checkbox"/> Problem seeing even with glasses |
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Hearing problem or deafness |
| <input type="checkbox"/> Chronic bronchitis | <input type="checkbox"/> Frequent problems with sleep |
| <input type="checkbox"/> Emphysema/COPD | <input type="checkbox"/> Depression, sadness, or very low spirits lasting at least 2 weeks |
| <input type="checkbox"/> Environmental allergy (hay fever, etc.) | <input type="checkbox"/> Anxiety or panic lasting at least 2 weeks |
| <input type="checkbox"/> Parkinson's disease | <input type="checkbox"/> Problem with alcohol or drugs |
| <input type="checkbox"/> (MEN) Enlarged prostate or BPH | |
| <input type="checkbox"/> Frequent heartburn or acid reflux | |
| <input type="checkbox"/> Osteoporosis (brittle bones) | |
| <input type="checkbox"/> Arthritis or rheumatism | |

6. Have you **EVER** had: (Check **ALL** that apply)

- | | |
|--|---|
| <input type="checkbox"/> Heart problems or a heart attack | <input type="checkbox"/> Adult depression lasting at least 2 weeks |
| <input type="checkbox"/> A stroke | <input type="checkbox"/> Problems with alcohol or drugs |
| <input type="checkbox"/> High blood pressure (hypertension) | <input type="checkbox"/> Chronic (ongoing) pain (describe): _____ |
| <input type="checkbox"/> Diabetes (other than only during pregnancy) | _____ |
| <input type="checkbox"/> Cancer (specify type): _____ | <input type="checkbox"/> (WOMEN) Hysterectomy (uterus or womb removed) |

7. During the **past 12 months**, how many times have you fallen to the ground? Please include all falls where any part of your body above the ankle hit the floor or ground, and falls on stairs.

(Write "0" if none) _____ Falls

8. Do you have problems with your teeth, gums, or mouth that make it difficult to eat or talk?

- Yes No

9. Do you regularly use a hearing aid?
 Yes No I am deaf or have a problem that a hearing aid won't help
10. Can you see well enough to read newspaper print--with glasses or contact lenses if necessary?
 Yes, with both eyes Yes, but with one eye only No, I cannot see well enough to read
11. Considering all things, how well can you take care of yourself at this time? (Check only ONE)
 Not at all able Not very well Fairly well Very well Completely able
12. Which one of the following statements fits you BEST in terms of your health? (Check only ONE)
 Must stay in the house most of the time
 Need help from another person to get around in the house or outside
 Need the help of a cane, walker, wheelchair, etc. to get around inside or outside
 Don't need help from another person or special aid but have trouble getting around freely
 Not limited in any of these ways
13. **Because of a disability, health problem, or frailty due to age, do you need help from another person with any of these activities?** (Check ALL that apply)
 Getting to places out of walking distance Taking medicines
 Shopping for groceries, etc. Using the telephone
 Doing routine household chores Bathing in a tub or shower
 Doing laundry Dressing
 Preparing meals Eating food and drinking liquids
 Managing money Using the toilet
 Getting in and out of bed or chairs Cutting your toe nails
14. If you became too sick, injured or frail to take care of yourself, is there at least one person living near you who would take care of you or arrange for the care you would need?
 Yes → **Who would help you?** Spouse/partner Other Relative Friend Other: _____
 No **If only spouse/partner, is there anyone else nearby who could help?** Yes No
15. During the past 12 months, did you use any of the following prescription or OTC (not requiring a doctor's prescription) medicines? (Check ALL that apply)
 Asthma medicine or spray Prescription or OTC quit smoking medicine
 Heart medicine (not including aspirin) Prescription or OTC weight loss medicine
 Aspirin (low dose) to prevent stroke/heart attack Prescription pain medicine
 High blood pressure medicine OTC pain medicine
 Insulin or other diabetes medicine Anti-inflammatory medicine for joint/muscle or arthritis pain (Advil, Motrin, ibuprofen, etc.)
 Cholesterol/lipid lowering medicine Prescription medicine for depression
 Osteoporosis medicine Prescription medicine for anxiety or panic
 Medicine for heartburn/acid reflux (Prilosec, etc.) Progesterone cream
 Antacids for upset stomach, ulcer, etc. Hormone replacement therapy
 Prescription or OTC sleep medicine
16. How many prescription medicines do you regularly take? _____ Medicines
17. During the past 12 months, did you use any herbals, nutritional supplements, or other "natural" remedies to treat or prevent your own health problems? (Check ALL that apply and list others)
 Daily multiple vitamin Saw palmetto/formula containing saw palmetto
 Calcium with Vitamin D Ginkgo biloba
 Calcium without Vitamin D (incl. Tums or Rolaids) St. John's Wort
 Vitamin C Chinese herbal remedies for cold/flu: _____
 Fish oil or Omega-3 Fatty Acid Herbal/homeopathic remedies for cold/flu: _____
 Glucosamine Other herbals, supplements, or medicinal teas: _____
 Melatonin

18. During the past 12 months, did you use any of the following methods to treat or prevent your own health problems? (Check **ALL** that apply)
- | | |
|---|---|
| <input type="checkbox"/> Chiropractic | <input type="checkbox"/> Any herbal medicine, herbal supplement or herbal medicinal tea |
| <input type="checkbox"/> Acupuncture | <input type="checkbox"/> Megavitamin/high dose vitamin therapy (do not include daily multiple vitamins) |
| <input type="checkbox"/> Acupressure | <input type="checkbox"/> Very low fat diet (Pritikin, Dean Ornish, etc.) |
| <input type="checkbox"/> Massage therapy | <input type="checkbox"/> Very low carb diet (Atkins, South Beach, etc.) |
| <input type="checkbox"/> Yoga | <input type="checkbox"/> Other special diet (<i>describe</i>): _____ |
| <input type="checkbox"/> Body work (Feldenkrais method, etc.) | <input type="checkbox"/> Energy healing (magnets, laying on of hands, special energy-emitting machines, etc.) |
| <input type="checkbox"/> Tai Chi, Chi Gong, other movement therapy | <input type="checkbox"/> Prayer or spiritual practice you do yourself |
| <input type="checkbox"/> Deep breathing, mindfulness, or other relaxation or meditation technique | <input type="checkbox"/> Religious or spiritual healing by others |
| <input type="checkbox"/> Guided imagery/visualization techniques | <input type="checkbox"/> Psychological counseling or therapy |
| <input type="checkbox"/> Hypnosis or self-hypnosis | <input type="checkbox"/> 12-Step program or other type of self-help group |
| <input type="checkbox"/> Biofeedback | |
| <input type="checkbox"/> Any homeopathic medicine | |
19. How tall are you without shoes? _____ Feet _____ Inches
20. How much do you weigh without your shoes and clothes? _____ Pounds
- 20a. Compared to this time last year, do you weigh: About the same More Less
21. How often do you usually get physical exercise (such as walking, swimming, gardening, golf, tennis, etc.)?
- | | | |
|---|---|---|
| <input type="checkbox"/> 5 or more times a week | <input type="checkbox"/> 1 to 2 times a week | <input type="checkbox"/> Once a month or less |
| <input type="checkbox"/> 3 to 4 times a week | <input type="checkbox"/> 2 to 4 times a month | <input type="checkbox"/> Never (Go to Question 22) |
- 21a. On days you exercise, how many total minutes do you usually exercise? _____ Minutes per Day
- 21b. On days you exercise, what type of exercise do you usually get? (Check **ONE** answer only)
- | |
|--|
| <input type="checkbox"/> Low impact (barely increasing your breathing and heart rate, like an easy walk or swim) |
| <input type="checkbox"/> Moderate (noticeably increasing your breathing and heart rate, like walking fast or uphill) |
| <input type="checkbox"/> Vigorous (causing a large increase in your breathing and heart rate, like running or swimming fast) |
22. Have you ever regularly smoked cigarettes (that is, smoked daily for at least a year)?
- Yes No I have never smoked cigarettes (**If Never, go to Question 24**)
23. Do you smoke cigarettes now, even occasionally?
- YES →
- | |
|--|
| <p>a. How often do you usually smoke? <input type="checkbox"/> Every day <input type="checkbox"/> Some days <input type="checkbox"/> Very rarely</p> <p>b. How many cigarettes do you usually smoke per day? _____ Cigarettes</p> <p>c. How many total years have you smoked? _____ Years</p> <p>d. Have you made a serious attempt to quit in the <u>past 12 months</u>? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>e. Are you planning to try to quit smoking in the <u>next 6 months</u>? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> |
|--|
- NO →
- | |
|--|
| <p>a. How many cigarettes did you usually smoke per day? _____ Cigarettes</p> <p>b. How many total years did you smoke? _____ Years</p> <p>c. When did you last smoke? <input type="checkbox"/> Less than 6 months ago <input type="checkbox"/> 1-5 years ago
<input type="checkbox"/> 6-12 months ago <input type="checkbox"/> Over 5 years ago</p> |
|--|
24. How often do you usually try to eat reduced fat (low-fat or non-fat) foods?
- All the time Most of the time Some of the time A little of the time Never
25. During an average day, about how many servings of fruits and vegetables do you usually eat? (1 serving = a half cup or a medium piece) _____ Servings per Day
26. How many total hours of sleep do you usually get in a 24 hour day, including naps? _____ Hours

27. During the past 12 months, how often have you had a drink containing alcohol?

- Almost every day
- 5 to 6 times a week
- 3 to 4 times a week
- 1 to 2 times a week
- 2-4 times a month
- 1 time a month or less
- Never in the past 12 months (used to drink)
- Never in the past 12 months (never drank as adult)

} If Never, go to Question 28

27a. On days when you had a drink, how many drinks did you usually have?

(1 drink = a 12-oz. can of beer, 4 oz. of wine, or 1 oz. shot of hard liquor) _____ Drinks

28. During the past 12 months, did any of these situations or problems occur? (Check ALL that apply)

- Feared for **your safety because of anger or threats** of a current or former spouse, partner, or boyfriend/girlfriend → **Did you get help from Kaiser with your situation?** Yes No
- Felt **harassed or discriminated against**
- Worried about your or your family's **safety due to neighborhood violence**, robberies, etc.
- Worried a great deal about your or your family's **financial security**

29. During the past 12 months, how often have you felt very stressed, tense or anxious?

- Most of the time
- Much of the time
- Some of the time
- A little of the time
- Never

30. During the past 12 months, how often have you felt depressed or sad?

- Most of the time
- Much of the time
- Some of the time
- A little of the time
- Never

31. How satisfied have you been with your life in general during the past 12 months?

- Very satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied

32. How much do you think habits/lifestyle (such as exercise, what you eat, and your weight) can affect your health?

- Not at all
- A little bit
- Moderately
- Quite a bit
- Extremely

33. How much do you think stress and emotional troubles (such as depression or anxiety) can affect your health?

- Not at all
- A little bit
- Moderately
- Quite a bit
- Extremely

34. Are you currently doing any of the following to improve or maintain your health?

(Check ALL that apply)

- Try to get moderate or vigorous exercise every day
- Take daily walks or doing 10,000 Steps program
- Try to eat mostly healthy foods
- Trying to lose weight by exercising and/or dieting
- Taking steps to quit smoking or stay off cigarettes
- Try to manage stress effectively
- Try to get enough sleep to feel well-rested
- Limit alcohol to 1 drink daily or don't drink at all
- Do enjoyable activities at least 1-2 times a week
- Do activities to keep your brain stimulated
- Visit with people at least once a week
- Take all medicines as prescribed

This next section asks about your use of and opinions about health services.

35. Do you have a Kaiser Permanente doctor or nurse practitioner you consider to be your regular or personal doctor/clinician?

Yes →

In department of: Adult/Internal Medicine Ob/Gyn
 Family Practice Other (specify): _____

No

36. During the past 12 months, how many visits to non-Kaiser health professionals (doctor, chiropractor, etc.) did you make for your own health? (Do NOT include dentists) _____ Visits

37. During the last 12 months, how many of your own prescriptions did you get filled at non-Kaiser pharmacies (including through non-Kaiser websites)? _____ Prescriptions

38. During the past 12 months, did you use any of the following services from Kaiser or community agencies? (Check only the services you've used for yourself)
- | | |
|--|---|
| <input type="checkbox"/> Nursing home or convalescent home | <input type="checkbox"/> Therapist (physical, speech, etc.) |
| <input type="checkbox"/> Adult day care or adult day health care program | <input type="checkbox"/> Housekeeper or errand service |
| <input type="checkbox"/> Home health aide, paid companion or attendant | <input type="checkbox"/> Home-delivered meals |
| <input type="checkbox"/> Visiting nurse | <input type="checkbox"/> Transportation service |
| <input type="checkbox"/> Social worker or case manager | <input type="checkbox"/> Non-Kaiser Hospital (overnight stay) |
| <input type="checkbox"/> Mental health/counseling services | <input type="checkbox"/> Non-Kaiser Emergency Room visit |

39. During the past 12 months, did you:
- a. Start to take a medicine in smaller doses or less frequently than prescribed, or decide not to fill a prescription because of the cost? Yes No
- b. Delay or not get medical care you thought you needed because of the cost? Yes No

40. When did you last have the following health screening procedures? Check the FIRST box that applies to you for EACH procedure. For example, if you had a checkup more than 1 year ago but not more than 2 years ago, you would check the box under "HAD THIS WITHIN THE PAST 2 YRS".

	NEVER HAD THIS	HAD THIS WITHIN THE PAST:					
		12 MONTHS	2 YRS	3 YRS	4-5 YRS	6-10 YRS	HAD 11+ YRS AGO
a. Routine health checkup or health appraisal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Blood cholesterol test	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Blood pressure check by a health professional	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. FOBT test to check for colon/rectal cancer (using a special kit at home, a bit of stool/bowel movement is put in a test tube or on paper and then sent or brought to a Kaiser lab)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Sigmoidoscopy or colonoscopy to check for colon/rectal cancer or polyps (flexible tube inserted into the rectum [hole in buttocks])	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Dental exam by a dentist or hygienist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Eye and vision exam by an eye doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. PSA test for prostate cancer (<i>MEN ONLY</i>)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<u>i, j, k & l should be answered by WOMEN ONLY</u>							
i. Pap test (check for cervical cancer)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Mammogram (X-ray check for breast cancer where breast is pressed between 2 plastic plates)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Breast exam by a clinician to check for lumps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Bone mineral density (BMD) test for osteoporosis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

41. Did you get a flu (influenza) shot or intranasal FluMist immunization between October 2007 and March 31, 2008? Yes No
42. Have you EVER had a pneumonia shot (pneumococcal vaccine)? Yes No Not sure
43. In the past 12 months, have you received advice or counseling from a Kaiser doctor, nurse, health educator, or other Kaiser health care professional about: (Check ALL that apply)
- | | |
|---|---|
| <input type="checkbox"/> Your diet (what you eat) | <input type="checkbox"/> Quitting smoking |
| <input type="checkbox"/> Losing weight | <input type="checkbox"/> Stress or emotional problems (like depression) |
| <input type="checkbox"/> Getting more exercise | <input type="checkbox"/> Health screening tests recommended for you |

44. Has your current regular Kaiser doctor or a Kaiser pharmacist reviewed all the medicines (prescription and non-prescription) you are regularly taking?

- Yes → **When was this last done?** Within the past 12 months More than 12 months ago
 No **Were you also asked about use of supplements (herbs, vitamins, etc.)?** Yes No

45. During the past 12 months, have you done any of the following? (Check **ALL** that apply)

- Participated in a Kaiser group or individual **health education program**
- Visited a Kaiser **Health Education Center** or **Resource Desk**
- Used Kaiser or non-Kaiser **smoking cessation services** (group, one-on-one counseling, or online)
- Used any Kaiser or non-Kaiser **weight loss or Healthy Eating, Active Living** program (group, one-on-one counseling, or online)
- Got **health information** or advice from any Kaiser or non-Kaiser **Internet website**
- Got **one-on-one counseling** from Kaiser to help **change health-related behaviors** (smoking, diet, etc.) or **manage a chronic health condition** (diabetes, hypertension, heart disease, etc.)
- Used Kaiser **health education materials** (handouts, pamphlets, DVDs, videos, tapes, etc.)
- Read one of Kaiser's **member newsletters** (*Partners in Health* or *Senior Outlook*)
- Used Kaiser's **Healthwise Handbook** to look up health information
- Used Kaiser's **online Health Encyclopedia** or **Drug Encyclopedia** on the Kaiser website
- Used **online health education programs** (preparing for a procedure, health calculator, or Healthy Lifestyle programs for nutrition, weight, stress, walking) on the Kaiser website
- Used the **Kaiser website** to make appointments, refill prescriptions, or email Kaiser doctors/staff

46. In addition to talking with your doctor, how would you *prefer* to learn about taking care of health problems and improving your health? (Check **ALL** that apply)

- Small group appointments** with a clinician or health educator (for diabetes, etc.)
- Individual counseling** with a health educator
- Brief telephone counseling** sessions
- ½ to all day health education workshop**
- Multi-session group** program to learn skills
- Multi-session group** program over the phone
- Multi-session** program using email/Internet
- Listen to **“podcasts”** or **online audio downloads**
- Watch a **health video or DVD at home**
- Read **newsletters mailed to your home**
- Use an **interactive computer program**
- Get health information from **Internet websites**
- Watch **health programs on TV**
- Read **printed tip sheets and other handouts**
- Read **tip sheets/articles on doctor’s Home Page**

47. Do you have access to a personal computer? Yes, at home Yes, at other location No

48. Do you have access to the Internet? Yes, at home Yes, at other location No

IF YES → Is it: Dial up (*not high speed*) High Speed DSL Broadband (cable) Other: _____

49. Can you receive email? Yes, at home Yes, at other location No

50. How would you rate Kaiser Permanente on:

	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR
a. Medical care you've received when sick or injured	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Preventive medicine services you've received (screening tests, immunizations, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. The information and advice you've received about how to improve your health and well-being	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

51. An Advance Health Care Directive (AHCD) is a legal document that names someone who can legally give instructions about your medical care or make end-of-life care decisions for you if you are unable to speak for yourself. Have you filled out (or had someone fill out for you) an Advance Health Care Directive form?*

- Yes No Don't Know

* To get an AHCD, go to “Contact Member Services” at www.kp.org or call (800) 464-4000

Your answers to these last questions will help us describe the group of members who participated in this survey and analyze how their experiences and needs differ. This is confidential and will only be used for research purposes.

52. What is your sex? Male Female Transgender (describe): _____

53. What is your date of birth? (Year should **not** be 2008) ___ ___ / ___ ___ / ___ ___
MONTH DAY YEAR

54. What describes your race and ethnicity? (Check **ALL** that apply)

- | | |
|--|---|
| <input type="checkbox"/> White or Euro-American | <input type="checkbox"/> Filipino |
| <input type="checkbox"/> African-American | <input type="checkbox"/> Japanese |
| <input type="checkbox"/> Other Black (specify): _____ | <input type="checkbox"/> Korean |
| <input type="checkbox"/> Mexican or Central American ancestry | <input type="checkbox"/> Southeast Asian (specify): _____ |
| <input type="checkbox"/> Other Hispanic/Latino (specify): _____ | <input type="checkbox"/> Other Asian (specify): _____ |
| <input type="checkbox"/> Middle Eastern, North African, or Central Asian | <input type="checkbox"/> Hawaiian/Pacific Islander (specify): _____ |
| <input type="checkbox"/> South Asian (Indian, Pakistani, etc.) | <input type="checkbox"/> Native American Indian or Alaska Native |
| <input type="checkbox"/> Chinese | <input type="checkbox"/> Other (specify): _____ |

55. What is the **highest** level of school you completed? (Check only **ONE** answer)

- | | |
|--|---|
| <input type="checkbox"/> 8th grade or less | <input type="checkbox"/> Some college or technical school (incl. AA degree) |
| <input type="checkbox"/> 9th - 11th grade | <input type="checkbox"/> Completed 4-year college degree (B.A., B.S., etc.) |
| <input type="checkbox"/> 12th grade (high school graduate or G.E.D.) | <input type="checkbox"/> Completed graduate degree |

56. What language do you prefer to use when talking about or learning about your health

- English Spanish Chinese Other (specify): _____

57. What is your current work status? (Check **ALL** that apply)

- | | |
|---|---|
| <input type="checkbox"/> Working for pay → How many hours/week? _____ | <input type="checkbox"/> Part-time or full-time student |
| <input type="checkbox"/> Unemployed, laid off, on strike | <input type="checkbox"/> Part-time or full-time volunteer |
| <input type="checkbox"/> Retired or unable to work due to health/disability | <input type="checkbox"/> Other (specify): _____ |
| <input type="checkbox"/> Fulltime homemaker, parent or unpaid caregiver | |

58. Are you currently: (Check only **ONE** answer)

- Married In a committed relationship Widowed Single, divorced, or separated

59. (Optional) Are you gay, lesbian or bisexual? No Yes, gay/lesbian Yes, bisexual

60. Which of the following best describes your total household (family) income from all sources in 2007, before taxes? (Check only **ONE** answer)

- | | | |
|--|--|--|
| <input type="checkbox"/> Under \$15,000 | <input type="checkbox"/> \$35,001 - \$50,000 | <input type="checkbox"/> \$80,001 - \$100,000 |
| <input type="checkbox"/> \$15,000 - \$25,000 | <input type="checkbox"/> \$50,001 - \$65,000 | <input type="checkbox"/> \$100,000 - \$150,000 |
| <input type="checkbox"/> \$25,001 - \$35,000 | <input type="checkbox"/> \$65,001 - \$80,000 | <input type="checkbox"/> More than \$150,000 |

61. When you are going someplace that is too far to walk, how do you usually get there?

- | | |
|--|--|
| <input type="checkbox"/> I drive myself | <input type="checkbox"/> I use paratransit |
| <input type="checkbox"/> My spouse or housemate drives me | <input type="checkbox"/> I take a taxi |
| <input type="checkbox"/> A family member or friend drives me | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> I take a bus or BART | |

62. Do you have any comments about **health education and health improvement services** Kaiser currently provides or that you would like Kaiser to consider offering?

Thank you very much for your help!