



2008 KAISER PERMANENTE MEMBER HEALTH SURVEY

CONFIDENTIAL

<name></name>	Do we have your correct information? Please print any CHANGES below.
<street address=""> <city, state,="" zipcode=""></city,></street>	Address:
	Daytime phone: ()
	Email address:
Study ID : 123456	Passcode: 1234567

Your participation is very important to us, even if you rarely use Kaiser for your medical care.

The survey results will be used to help Kaiser:

- Learn about the health-related needs and interests of our culturally diverse adult membership.
- Make decisions about current and new health information and services.
- **Conduct** research to improve the health of our members and the communities we serve.

Your answers are absolutely confidential. No reports using survey information will use your name, and your individual responses will not be given to anyone outside the research division. Your name and Study ID number are on the questionnaire so that we can note that you returned the questionnaire and re-contact you, if needed, to clarify your answers.

Please refer to the enclosed letter for more details. If you still have any questions about confidentiality, the purpose of the survey, or how to complete the survey, please call toll-free: **(800) 723-8055 (choose Member Health Surveys)** or email us: **dor.mhs@kp.org**.

Because people are specially selected for this survey based on their age, sex and medical facility, this questionnaire **must be filled out ONLY** by or for the person named above.

To complete this survey online at our secure website, go to www.dor.kaiser.org/studies/mhs2008/ and use the Study ID and Passcode printed above to start the survey.

Thank you for your participation!

Nancy Gordon

Member Health Survey Director

Many P Goden

Please return your survey in the enclosed postage-paid envelope to:
Kaiser Permanente, Division of Research, P.O. Box 12916
Oakland, CA 94604

These questions are about your health and health-related habits.

1.	In general, would y	you say your heal ☐ Very good	th is: ☐ Good	☐ Fair	☐ Poor			
2.	. Health can be thought of as having two components, emotional well-being or mental health (such as wheth In general, how would you rate:					•	-	
	,	•	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	
	a. Your physical h	nealth						
	b. Your emotional	l/mental health						
3.	How much does y	our health interfer	e with your w	ork or oth	er regular o	daily act	ivities?	
			NOT A	AT ALL	A LITTLE BIT	MODERA	TELY QUITE A BI	T
	a. Your physical h	nealth (including p	ain)]				
	b. Your emotional	I/mental health	ſ	J				
4.	Overall, how satis	fied are you with y	our health?					
	Very satisfied	I ☐ Satisfied	☐ Dissatisfie	ed 🗖	Very dissati	sfied		
	☐ Heart problem ☐ Stroke ☐ High blood pr ☐ High choleste ☐ Cancer (special contents) ☐ Asthma ☐ Chronic brone ☐ Emphysema/ ☐ Environmenta ☐ Parkinson's contents ☐ Osteoporosis ☐ Arthritis or rhe ☐ Frequent hear	ek ALL you had, we or myocardial infarcans, including anginates and including anginates are (diagnosed by a cify type): Her than only during the chitis COPD al allergy (hay fever lisease (brittle bones) eumatism artburn or acid reflux pain or sciatica	re treated for, of the stion at	or took me Sevee Migr. Othe Chro (des Urine feelii coug Prob Heai Men Spirit	edication for) ere neck or seaine headace er type of seconic (frequencribe): eleaks (at leag pressure ghing, lifting, elem seeing ring problem opause symuent problem ression, sad es lasting at	shoulder ches vere head at or ongo east once to urinate exercising even with or deafre ptoms (heast 2 we least 2 we lasting a	pain daches bing) pain e a week) after e or when ng, etc. n glasses ness ot flashes, etc. leep very low spirits eeks t least 2 weeks)
6.	☐ A stroke ☐ High blood pr	ad: (Check ALL thans or a heart attack ressure (hypertensider than only during	on)	☐ Adul ☐ Prob	cer (specify t depression lems with al onic (ongoing	n lasting a lcohol or		5
7.	Have you had a hy	sterectomy (opera	ation to remov	e the ute	rus or wom	ıb)? □	Yes ☐ No	
8.	Are you past mendat least 12 months			meaning	you have n	ot had a	menstrual per	riod for

	During the past 12 months, did you use any of the fo	ollowing prescription or OTC (not requiring a
	prescription) medicines? (Check ALL that apply) Asthma medicine or spray Heart medicine (not including aspirin) Aspirin (low dose) to prevent stroke/heart attack High blood pressure medicine Insulin or other diabetes medicine Cholesterol/lipid lowering medicine Osteoporosis medicine Medicine for heartburn/acid reflux (Prilosec, etc.) Antacids for upset stomach, ulcer, etc. Prescription or OTC sleep medicine	 □ Prescription or OTC quit smoking medicine □ Prescription or OTC weight loss medicine □ Prescription pain medicine □ OTC pain medicine □ Anti-inflammatory medicine for joint/muscle or arthritis pain (Advil, Motrin, ibuprofen, etc.) □ Prescription medicine for depression □ Prescription medicine for anxiety or panic □ Progesterone cream □ Hormone replacement therapy
	During the past 12 months, did you use any herbal remedies to treat or prevent your own health problabile Daily multiple vitamin Calcium with Vitamin D Calcium without Vitamin D (incl. Tums or Rolaids) Vitamin C Fish oil or Omega-3 Fatty Acid Glucosamine Melatonin	ems? (Check ALL that apply and list others) Black cohosh/formula containing black cohosh Ginkgo biloba St. John's Wort Chinese herbal remedies for cold/flu: Herbal/homeopathic remedies for cold/flu: Other herbals, supplements, or medicinal teas:
11.	During the past 12 months, did you use any of the your own health problems? (Check ALL that apply) Chiropractic Acupuncture Acupressure Massage therapy Yoga Body work (Feldenkrais method, etc.) Tai Chi, Chi Gong, other movement therapy Deep breathing, mindfulness, or other relaxation or meditation technique Guided imagery/visualization technique Hypnosis or self-hypnosis Biofeedback Any homeopathic medicine	☐ Any herbal medicine, herbal supplement or herbal medicinal tea ☐ Megavitamin/high dose vitamin therapy (do not include daily multiple vitamins) ☐ Very low fat diet (Pritikin, Dean Ornish, etc.) ☐ Very low carb diet (Atkins, South Beach, etc.) ☐ Other special diet: ☐ Energy healing (magnets, laying on of hands, special energy-emitting machines, etc.) ☐ Prayer or spiritual practice you do yourself ☐ Religious or spiritual healing by others ☐ Psychological counseling or therapy ☐ 12-Step program or other type of self-help group
12.	. How tall are you without shoes? Feet	_ Inches
	How much do you weigh without your shoes and c 13a. Compared to this time <u>last year</u> , do you weigh	: ☐ About the same ☐ More ☐ Less
14.	How often do you usually get physical exercise (su tennis, etc.)? 5 or more times a week 2 to 4 times a week 14a. On days you exercise, how many total minute 14b. On days you exercise, what type of exercise of Low impact (barely increasing your breathing Moderate (noticeably increase in your breathing Vigorous (causing a large increase in your breathing tennis to the control of	Donce a month or less Donce a month or less
15.	How often do you usually try to eat reduced fat (lov ☐ All the time ☐ Most of the time ☐ Some of the	

16.	During an average <u>day</u> , about how many servings of fruits and vegetables do you usually eat? (1 serving = a half cup or a medium piece) Servings per day							
17.	•	ve you ever regularly smoked cigarettes (that is, smoked daily for at least a year)? I Yes I No I have never smoked cigarettes (If Never, go to Question 19)						
18.	Do you smoke	e cigarettes now, even occasionally?						
	☐YES →	a. How often do you usually smoke? Every day Some days Very rarely						
		b. How many cigarettes do you usually smoke per day? Cigarettes						
		c. How many total years have you smoked? Years						
		d. Have you made a serious attempt to quit in the past 12 months? ☐ Yes ☐ No						
		e. Are you planning to try to quit smoking in the next 6 months?						
	□NO →	a. How many cigarettes did you usually smoke per day? Cigarettes						
		b. How many total years did you smoke? Years						
		c. When did you last smoke?						
		☐ 6-12 months ago ☐ Over 5 years ago						
19.	☐ Almost eve ☐ 5 to 6 time ☐ 3 to 4 time	During the past 12 months, how often have you usually had a drink containing alcohol? ☐ Almost every day ☐ 5 to 6 times a week ☐ 3 to 4 times a week ☐ 1 to 2 times a week ☐ Never in the past 12 months (used to drink) ☐ Never, go to Question 20						
	19a. On days when you had a drink, how many drinks did you usually have? (1 drink = a 12-oz. can of beer, 4 oz. of wine, or 1 oz. shot of hard liquor) Drinks							
20.	How many tota	Il hours of sleep do you usually get in a 24 hour day, including naps? Hours						
21.		et 12 months, how often have you felt very stressed, tense or anxious? The time						
22 .	During the pas	t 12 months, did any of these situations or problems occur? (Check ALL that apply)						
	 ☐ Feared for your safety because of anger or threats of a current or former spouse, partner, or boyfriend/girlfriend → Did you get help from Kaiser with this situation? ☐ Yes ☐ No ☐ Felt harassed or discriminated against ☐ Worried about your or your family's safety due to neighborhood violence, robberies, etc. ☐ Worried a great deal about your or your family's financial security 							
23.	How satisfied ☐ Very satisfied	have you been with your life in general over the <u>past 12 months</u> ? ed ☐ Satisfied ☐ Dissatisfied ☐ Very dissatisfied						
24.	How much do can affect you	you think habits/lifestyle (such as exercise, what you eat, and your weight) health?						
	☐ Not at all	☐ A little bit ☐ Moderately ☐ Quite a bit ☐ Extremely						
25.	How much do can affect you	you think stress and emotional troubles (such as depression or anxiety) health?						
	□ Not at all	☐ A little bit ☐ Moderately ☐ Quite a bit ☐ Extremely						
26.	Are you current (Check ALL that	atly doing any of the following to improve or maintain your health? of apply)						
	☐ Take daily v☐ Try to eat m☐ Trying to los	oderate or vigorous exercise most days valks or doing 10,000 Steps program ostly healthy foods Try to manage stress effectively Try to get enough sleep to feel well-rested Limit alcohol to 1-2 drinks daily or don't drink Do enjoyable activities at least 1-2 times a weels to quit smoking or stay off cigarettes						

This next section asks about your use of and opinions about health services.

	☐ Yes →	In department of:	☐ Adult/Internal☐ Family Praction			Ob/Gy	yn <i>(speci</i> i	f(v)·				
	☐ No		B r arring r ractiv			Otrici	(Specif	·y/·				
28.		et 12 months, how metc.) did you make fo								its		
29.		<u>t 12 months</u> , how ma armacies (including				•	_					
30.	health educate	<u>months,</u> have you re or, or other Kaiser he	ealth care profes	sional al	oout:					e,		
	☐ Your diet (•		Quitting smokingStress or emotional problems (like depression)								
	☐ Losing wei☐ Getting mo			ss or emo th screer								
31.	that applies to y	last have the followi	ıre. For example,	if you ha	d a ch	eckup THIS W	more ITHIN T	than 1 y HE PAST	year ag 「2 YRS. [*]			
				/ER HAD THIS MC	12 ONTHS	2	THIS WI 3 YRS	THIN THE 4-5 YRS	6-10 YRS	HAD 11+ YRS AGO		
	a. Routine hea	ilth checkup or healt	h appraisal									
	b. Blood chole	esterol test										
	DI I	sure check by a healt	(l	_			_	_				
	c. Blood press	sure check by a heal	in professional									
	d. FOBT test to (using a spe bowel move	o check for colon/redecial kit at home, a bit ment is put in a test to hen sent or brought to	ctal cancer of stool/ ube or on							_		
	d. FOBT test to (using a special bowel move paper and the colon/rectal)	o check for colon/redecial kit at home, a bit ment is put in a test to	ctal cancer of stool/ ube or on a Kaiser lab) to check for exible tube			_	_					
	d. FOBT test to (using a special bowel move paper and the colon/rectal inserted into	o check for colon/redecial kit at home, a bit ment is put in a test to hen sent or brought to copy or colonoscopy I cancer or polyps (fl	ctal cancer of stool/ ube or on a Kaiser lab) to check for exible tube uttocks])	0	0		0	0	0	0		
	d. FOBT test to (using a special bowel move paper and the second colon/rectal inserted into second colon col	o check for colon/redecial kit at home, a bit ment is put in a test to hen sent or brought to copy or colonoscopy I cancer or polyps (flotthe rectum [hole in both to colonoscopy to the rectum [hole in both to colonoscopy to colonoscopy to the rectum [hole in both to colonoscopy to	ctal cancer of stool/ ube or on a Kaiser lab) to check for exible tube uttocks]) ienist	o	o o	o	-	0	0	0		
	d. FOBT test to (using a special bowel move paper and the second formula inserted into the second f	co check for colon/rececial kit at home, a bit ment is put in a test to hen sent or brought to copy or colonoscopy I cancer or polyps (flather rectum [hole in but he by a dentist or hygonial cancer or hygonial cancer or polyps)	ctal cancer of stool/ ube or on a Kaiser lab) to check for exible tube uttocks]) ienist doctor		0			0		0		
	d. FOBT test to (using a special bowel move paper and the second formula inserted into the second formula inserted in the second formula in the second formula inserted in the	co check for colon/rececial kit at home, a bit ment is put in a test to hen sent or brought to copy or colonoscopy I cancer or polyps (flothe rectum [hole in but he by a dentist or hygon ion exam by an eye or colonoscopy in by a dentist or hygon exam by an eye or colonoscopy in by a dentist or hygon exam by an eye or colonoscopy ion exam by an eye or colonoscopy ion by a dentist or hygon exam by an eye or colonoscopy ion exam by an eye or colonoscopy in by a dentist or hygon exam by an eye or colonoscopy ion exam by an eye or colonoscopy in by a dentist or hygon exam by an eye or colonoscopy in by a dentist or hygon exam by an eye or colonoscopy in by a dentist or hygon exam by an eye or colonoscopy in by a dentist or hygon exam by an eye or colonoscopy in the colonoscopy in by a dentist or hygon exam by an eye or colonoscopy in the colo	ctal cancer of stool/ ube or on a Kaiser lab) to check for exible tube uttocks]) ienist doctor ex)		0							
	d. FOBT test to (using a special bowel move paper and the second formula inserted into the second formula inserted in the second formula inse	co check for colon/rececial kit at home, a bit ment is put in a test to hen sent or brought to copy or colonoscopy cancer or polyps (flother ectum [hole in both by a dentist or hygoion exam by an eye ceck for cervical cancer (X-ray check for breed)	ctal cancer of stool/ ube or on a Kaiser lab) to check for exible tube uttocks]) ienist doctor er) east cancer 2 plastic plates)		0							

33.	☐ Participated in a Kaiser group or individual health		• .		LL that a	apply)			
	☐ Visited a Kaiser Health Education Center or Re			ıaııı					
	☐ Used Kaiser or non-Kaiser smoking cessation s			ne-on-oi	ne couns	eling, o	r online)	
	Used any Kaiser or non-Kaiser weight loss or Healthy Eating, Active Living program (group, one-on-one counseling, or online)								
	Got health information or advice from any Kais	er or nor	n-Kaiser II	nternet	website				
	☐ Got one-on-one counseling from Kaiser to help or manage a chronic health condition (diabetes	change	health-re	elated be	ehaviors		ing, diet	, etc.)	
	☐ Used Kaiser health education materials (hando					•	١		
	☐ Read one of Kaiser's member newsletters (<i>Part</i>		•		•	, CtO.,	,		
	☐ Used Kaiser's <i>Healthwise Handbook</i> to look up				atroon				
	☐ Used Kaiser's online Health Encyclopedia or Di				Kaiser w	ebsite			
	☐ Used online health education programs (preparation programs for nutrition, weight, stress, was	aring for a	a procedu	re, healt	h calcula		Healthy		
	☐ Used the Kaiser website to make appointments					iser do	ctors/st	aff	
		-, -		J, J.			01010,01		
34.	In addition to talking with your doctor, how would problems and improving your health? (Check AL			arn abo	ut taking	care o	of healt!	h	
	☐ Small group appointments with a clinician		n to " pod	lcasts"	or online	audio	downle	oads	
	or health educator (for diabetes, etc.)		ch a healt						
	☐ Individual counseling with a health educator		newslet						
	☐ Brief telephone counseling sessions		an intera		•				
	☐ ½ to all day health education workshop		health info		-	•			
	☐ Multi-session group program to learn skills		ch health				OBOILO		
	☐ Multi-session group program over the phone		printed				andoute	2	
	☐ Multi-session program using email/Internet		tip shee	•					
35.	Do you have access to a personal computer?	☐ Yes, at home ☐ Yes, at other location ☐ No							
36.	. Do you have access to the Internet? <u>IF YES</u> → Is it: □ Dial up (not high speed) □ High Speed)		☐ Yes, at home ☐ Yes, at other location ☐ No Speed DSL ☐ Broadband (cable) ☐ Other:						
37.	Can you receive email? ☐ Yes, at home ☐ Y	Yes, at of	ther locati	on 🗖	No				
38.	How would you rate Kaiser Permanente on:			VERY					
	•	EX	CELLENT	GOOD	GOOD	FAIR	POOR		
	a. Medical care you've received when sick or inju	ured							
	b. Preventive medicine services you've received (screening tests, immunizations, etc.)		О						
	c. The information and advice you've received at	bout							
	how to improve your health and well-being								
39.	An Advance Health Care Directive (AHCD) is a leggive instructions about your medical care or mak unable to speak for yourself. Have you filled out Health Care Directive form? *	ce end-of	f-life care	decisio	ns for y	ou if yo	ou are	gally	
*	To get an AHCD, go to "Contact Member Services" a	nt www.kg	o.org or ca	all (800)	464-4000)			

Your answers to these last questions will help us describe the group of members who participated in this survey and analyze how their experiences and needs differ. This is confidential and will only be used for research purposes.

40.	What is your sex? ☐ Male ☐ Female ☐ Tra	ansgender (describe):
41.	What is your date of birth? (Year should not be 2	2008) / /
42.		☐ Filipino ☐ Japanese ☐ Korean ☐ Southeast Asian (specify): ☐ Other Asian (specify): ☐ Hawaiian/Pacific Islander (specify):
43.	What is the <u>highest</u> level of school you comple ☐ 8th grade or less ☐ 9th - 11th grade ☐ 12th grade (high school graduate or G.E.D.)	☐ Some college or technical school (incl. AA degree ☐ Completed 4-year college degree (B.A., B.S., etc.
44.	What language do you most prefer to use wher ☐ English ☐ Spanish ☐ Cantonese	n talking about or learning about your health? ☐ Other:
45 .	What is your current work status? (Check ALL : ☐ Working for pay → How many hours/week? _ ☐ Unemployed, laid off, on strike ☐ Retired or unable to work due to health/disabi ☐ Fulltime homemaker, parent or unpaid caregin	☐ Part-time or full-time student ☐ Part-time or full-time volunteer lity ☐ Other (specify):
46.	Are you currently: (Check only ONE answer) ☐ Married ☐ In a committed relationship	☐ Widowed ☐ Single, divorced, or separated
47.	(Optional) Are you lesbian or bisexual?	o ☐ Yes, lesbian ☐ Yes, bisexual
48.		·)
49.	Do you have any comments about health education currently provides or that you would like Kaise	

Thank you very much for your help!