

2017 KAISER PERMANENTE MEMBER HEALTH SURVEY

CONFIDENTIAL

This questionnaire should <u>only</u> be completed for:	Do we have your correct information? Please print any CHANGES below.
	Address:
	Daytime phone: ()
	Email address:
We are doing this survey to loom about our	adult mambarabin'a baalth ralated no
We are doing this survey to learn about our and preferred methods of communication with and health care.	• • • • • • • • • • • • • • • • • • •

IMPORTANT:

- YOUR information is very important even if you are healthy, rarely use Kaiser Permanente services, or are not totally happy with the services you have received.
- Solution YOU will be entered into a drawing for one of 100 \$100 gift cards when we receive your completed questionnaire (make your selection below).
- This questionnaire should be filled out only for the person whose name is printed above.
- Solution To complete this online, go to www.mhs2017.kaiser.org/sr or email me at nancy.gordon@kp.org and I will email you a link to the online questionnaire.
- Mark the box with an X or ✓ to indicate your answer. If none of the answers in a list applies to you, leave that question blank.

Your answers are absolutely confidential. They will not become part of your health records or shared with your doctors or anyone outside the Division of Research in a way that identifies you. Your name and Study ID are on the questionnaire so we can note that you returned it and contact you if needed. If you have any questions about the survey, please call toll-free: (800) XXX-XXXX (choose Member Health Surveys) or email me at nancy.gordon@kp.org.

Please return your completed survey in the enclosed postage-paid envelope to: Kaiser Permanente Division of Research, 2000 Broadway, Oakland, CA 94612 attn: NPG

Thank you for taking the time to do this!

Dr. Nancy Gordon Member Health Survey Director

Which of these \$100 gi	ft cards would you	choose if you win the drawing?
☐ Target	☐ Safeway	□ Amazon.com

Your Health and Health-Related Habits

1.	In general, would you say your hea □ Excellent □ Very good □ 0		Fair □ I	Poor			
2.	Health can be thought of as having emotional well-being or mental health general, how would you rate:						
	g e, , e	Excellent	Very Good	d Good	Fair	Poor	
	a. Your physical health						
	b. Your emotional/mental health						
3.	How much does your health interfe	-		her regula A Little Bit	r daily act		te a Bit
	a. Your physical health (including p	oain)					
	b. Your emotional/mental health						
4. During the past 12 months, which of these health treated for? (Check ALL you had, were treated for High blood pressure (diagnosed by a clinician) Heart disease (e.g., heart attack, angina, blocked artery, atrial fibrillation, congestive heart failure) Diabetes (other than only during pregnancy) Prediabetes High cholesterol (diagnosed by a clinician) Stroke Cancer (specify type): Asthma COPD, emphysema, or chronic bronchitis Osteoarthritis ("wear and tear" arthritis) Severe back pain or sciatica Severe neck or shoulder pain Migraine headaches Other type of severe headaches Chronic (frequent or ongoing) pain Frequent heartburn or acid reflux (GERD) Frequent constipation or very hard stools ("poops"		□ Urine ed □ Aft □ Wh □ Vision □ Proble □ Frequ □ Frequ □ day yo □ Frequ □ Some □ up fee □ Depre □ that la □ Anxie	Dr, or used medication or special diet for) □ Urine leakage at least once a week (describe): □ After feeling pressure to urinate □ When coughing, lifting, exercising, etc. □ Vision problem (with or without glasses/lenses) □ Problems with hearing and/or deafness □ Frequent problems with balance or walking □ Frequent problems with memory □ Frequent problems falling or staying asleep □ Frequently felt very sleepy/tired during the time of day you normally work or do other daily activities □ Frequent very loud snoring □ Sometimes stopped breathing in your sleep or woke up feeling like you were choking or gasping for air □ Depression, sadness, or very low spirits that lasted at least 2 weeks □ Anxiety or panic that lasted at least 2 weeks □ None of these problems or conditions				
Э.	Have you EVER had: (Check ALL to Heart disease, heart surgery, or a heart cancer (specify type):	neart attack	□ Chron □ Proble □ A hyst	depression ic (ongoing ems with al terectomy (of these	g) pain <i>(de:</i> cohol or dr	s <i>cribe)</i> : ·ugs	eeks
6.	In the past 12 months, how many til	nes have yo	u fallen to t	he ground	d or fallen	on stairs	? Falls
	Do you have problems with your tee	-		_			
	Do you regularly use a hearing aid ☐ Yes ☐ No ☐ I am deaf or	?					.,

9. Do you have difficulty driving, or watching TV of because of your eyesight? ☐ Yes ☐ N	
10. Which of the following describes your situation □ I usually need help from another person to mo □ I usually use a motorized wheel chair or motor □ I usually use a cane, walker, or poles when I was a cane, walker, or poles when I was a cane in a lambda to get around the control of th	ve around rized scooter to move around valk around al aid, but have some trouble getting around
 11. Do you need help from another person with an Getting to places out of walking distance Shopping for groceries, etc. Doing routine household chores Preparing meals Managing money Managing and taking your medicines Communicating with your health care providers 	 □ Getting in and out of bed or chairs □ Using the telephone □ Bathing in a tub or shower □ Dressing □ Eating food and drinking liquids □ Using the toilet
12. If for any reason you need help with activities of shopping, managing finances, etc., do you get□ Don't need any help□ Get all the help I need	
13. Considering all things, how well can you take o ☐ Not at all able ☐ Not very well ☐ Fairly	· · · · · · · · · · · · · · · · · · ·
	ds or arrange for the help/care you would need? Spouse/partner Relative Friend Other the following prescription or non-prescription
 □ Low dose aspirin to prevent stroke, heart attack, or cancer □ Asthma medicine or spray □ Heart medicine (not including aspirin) □ High blood pressure medicine □ Insulin or other diabetes medicine □ Cholesterol/lipid lowering medicine □ Osteoporosis medicine □ Heartburn/acid reflux medicine (<i>Pepcid</i>, etc.) □ Laxatives/other products for constipation 	 □ Anti-inflammatory medicine (NSAIDS like Advil, ibuprofen, etc.) □ Prescription pain medicine □ Non-prescription (OTC) pain medicine □ Prescription or non-prescription sleep medicine □ Nicotine gum or patch, other quit smoking medicine □ Prescription or non-prescription weight loss medicine □ Prescription medicine for depression □ Prescription medicine for anxiety or panic □ None of these
16. How many <u>prescription</u> medicines do you regu	larly take? Prescription medicines
17. During the past 12 months, did you use any he remedies to treat or prevent your own health p □ Daily multivitamin □ Calcium with or without vitamin D included □ Vitamin D (separate from calcium or multivitam) □ Fish oil, flaxseed oil, other omega-3 fatty acids □ Probiotics	roblems? (Check ALL that apply and list others) □ Glucosamine □ Melatonin or sleep formula containing melatonin

	blems? <i>(Check ALL that appl</i>	y)				
☐ Chiropractic		☐ Vegetarian or vegan diet				
□ Acupuncture		☐ Other special diet:				
☐ Massage therapy		☐ Prayer or spiritual practice you do yourself				
☐ Yoga or Pilates		☐ Religious or spiritual healing by others				
□ Tai Chi, Chi Gong		☐ Psychological counseling or therapy				
	nindfulness meditation, or tress management technique	□ 12-Step program or other self-help/support group□ None of these				
19. How tall are you with	nout shoes? Feet	Inches				
20. How much do you w	eigh without your shoes and	clothes? Pounds				
	lay, about how many servings (1 serving = a half cup or a med	s of fruits and vegetables dium piece) Servings per day				
drinks like regular s (e.g., Gatorade), and	oda, fruit drinks, vitamin wate I energy drinks (e.g., Red Bull	ne or more sugar- or corn syrup-sweetened er, bottled teas, coffee drinks, sports drinks l)? Do not count diet drinks. ys □ 2 days □ 1 day □ Less than once a week/never				
canned, packaged, p	23. How often do you try to avoid eating foods that are high in salt or sodium (like most canned, packaged, processed, and "fast" foods and foods seasoned with a lot of salt)? □ All the time □ Most of the time □ Some of the time □ A little of the time □ Never					
24. How often do you usually do physical activity or exercise (such as walking, running, swimming, tennis, soccer, gardening, dancing, yoga, exercise class, etc.)? □ 7 days/week □ 5 days/week □ 3 days/week □ 1 day/week □ Never → If NEVER, go □ 6 days/week □ 4 days/week □ 2 days/week □ Less than once a week to Question 25						
24b. On days you ex □ Light (barely □ Moderate (n	tercise, what type of exercise increasing your breathing and noticeably increasing your breath	es do you usually exercise? Minutes per day do you usually get? (Check ONE only) heart rate, like an easy walk or swim) ning and heart rate, like walking fast or uphill) breathing and heart rate, like running or swimming fast)				
•	ettes now, even occasionally noked or I smoked less than 100					
□ NO, but I used to smoke regularly→ Answer a-c	a. When did you last smoke?b. How many total years didc. How often did you usually	☐ 6-12 months ago ☐ Over 5 years ago				
□ YES, I smoke → Answer <u>d-g</u>	e. How many cigarettes do y	smoke? □ Every day □ Some days □ Very rarely you usually smoke per day? Cigarettes e you smoked? Years tempt to quit smoking in the past year? □ Yes □ No				
☐ E-cigarettes, vape	pens, or e-hookah ☐ Pipe	e following? (Check ALL that apply) □ Cigars □ Bidis □ Hookah or water pipe				

☐ Almost every day ☐ 2-4 times a month	illy had a drink containing alcohol?			
\Box 5 to 6 times a week \Box 1 time a month or les	_			
☐ 3 to 4 times a week ☐ Never in the past 12 i				
·	months (never drank as adult) Question 28			
27a. On days when you had a drink, how many drink (1 drink = a 12-oz. can of beer, 5 oz. of wine, or a				
28. On a typical <u>weekday</u> , how many <u>total hours</u> of sleep	do you usually get, including naps? Hours			
29. How would you rate the usual quality of your sleep? □ Very good □ Good □ Fair □ Poor □ Very poor	r			
30. During the past 12 months, how often have you felt v ☐ Never ☐ A little of the time ☐ Some of the time	rery stressed, tense or anxious? ☐ Much of the time ☐ Most of the time			
31. During the <u>past four weeks</u> , how much have you bee such as feeling anxious, irritable, depressed or sad? □ Not at all □ A little □ Somewhat □ Quite	•			
32. How often do you feel lonely or isolated from those a □ Never □ Rarely □ Sometimes □ Often □	around you? □ Always			
33. In general, how satisfied are you with your life? □ Very satisfied □ Satisfied □ Dissatisfied	□ Very dissatisfied			
34. Are you currently doing any of the following to impro	ove or maintain your health?			
(Check ALL that apply) ☐ Getting moderate or vigorous exercise most days	☐ Trying to manage stress effectively			
	☐ Trying to manage stress effectively ☐ Trying to get enough sleep to feel well-rested			
-	☐ Doing enjoyable activities at least once a week			
	 □ Doing activities to keep your brain stimulated 			
	☐ Visiting with people at least once a week			
	☐ Taking all medicines as prescribed			
, ,	·			
☐ Limiting alcohol to 1 drink a day or none at all	☐ Taking actions to reduce risk of falling			
35. How much do you think habits/lifestyle (such as exer can affect your health?				
□ Not at all □ A little bit □ Moderately □	Quite a bit Extremely			
36. How much do you think stress and emotional trouble can affect your health?	es (such as depression or anxiety)			
□ Not at all □ A little bit □ Moderately □	Quite a bit Extremely			
37. During the past 12 months, did any of these situation	ns or problems occur? (Check ALL that apply)			
☐ You were physically or emotionally hurt or felt threa				
someone else you knew → Who? □ Current spouse/pa				
☐ You felt harassed or discriminated against				
☐ You worried about your or your family's safety due to neighborhood violence , robberies, etc.				
☐ You worried a great deal about your or your family's financial security				
☐ You worried that your food might run out before you h				
☐ You worried that you might not be able to pay for nee	, , ,			
☐ You had problems making ends meet at the end of a month				
☐ Other major life stress such as loss of a job, separation				
38. During the past 12 months, did you provide unpaid c				
or was seriously ill or has a physical, developmental, (Helping with personal needs, managing finances, arrangements)	·			

39.	During the past 12 months, did you:				
	a. Start to take a medicine in smaller doses or decide not to fill a prescription <u>because</u>		□ Yes □ No		
	b. Delay or <u>not</u> get medical care you though	□ Yes □ No			
	c. Delay or <u>not</u> get dental care you thought	you needed because of the cost?	□ Yes □ No		
	d. Eat <u>less</u> fruit and vegetables than you wa	anted to <u>because of the cost</u> ?	□ Yes □ No		
Нє	ealth-Related Care Inside and Outs	ide of Kaiser Permanente			
40.	Did you get a flu (influenza) shot between § ☐ Yes, at Kaiser Permanente ☐ Yes, out	September 2016 and March 31, 2017? tside Kaiser Permanente □ No			
41.	When did you last have your teeth cleaned ☐ Less than 7 months ago ☐ 7-12 months a				
42.	Do you have insurance that pays for routing	e dental check-ups and teeth cleaning	? □ Yes □ No		
43.	During the <u>past 12 months</u> , how many visit (doctor, chiropractor, etc.) did you make fo				
44.	Do you have insurance that helps pay for c	osts of <u>non</u> -Kaiser Permanente medica	al visits? □ Yes □ No		
45.	During the <u>past 12 months</u> , how many of <u>years</u> at <u>non-Kaiser Permanente</u> (KP) pharmacies		l Prescriptions		
46.	During the past 12 months, did you frequer (Check ALL that apply)	ntly use any of the following services fo	or yourself?		
	☐ Housekeeper or house cleaner	☐ Transportation service (e.g., parati	ansit)		
	☐ Home-delivered meals	\square Paid caregiver, companion or atter			
	☐ Shopping/food delivery service	☐ Unpaid caregiver (e.g., relative or f	riend)		
47.	Do you have an Advance Directive for Heal able to make medical and end-of-life health				
48.	In the <u>past 12 months</u> , have you received a (KP) doctor, nurse, health educator, health (Check ALL that apply)				
	☐ Your diet (salt, fats, fiber, etc.)	\square Stress or emotional problems like depre	ession or anxiety		
		☐ How to reduce your risk of falling			
		☐ Health screening tests recommended f	•		
		☐ Immunizations (shots) recommended for you			
	☐ Quitting smoking	☐ A review of all the medicines and suppl	ements you take		
49.	How would you rate Kaiser Permanente on to improve your health and well-being?	•	eived about how		
	□ Excellent □ Very good □ Good	□ Fair □ Poor			
Y	our Communication Tools and Pre	ferences			
50.	Do you have any of the following types of n ☐ Cell phone ☐ Smartphone (e.g., iPhone,		r) ⊐ None of these		
51.	Do you have access to a desktop, laptop or (use the Internet)? (Check ALL that apply) ☐ Yes, at home ☐ Yes, at work ☐ Yes, a	r tablet computer that you can (or could at another location (library, neighbor, etc.)			

JZ.	. Do you use the internet (go	omme, to get imormat	ion, waten videos, illi out ioinis, pa	y ioi tiiligs, etc.
	☐ Yes, I use it by myself ☐ Yes, but someone else helps or uses it for me	□ Desktop or laptop	you/your helper usually use to go o computer □ Tablet (e.g., iPad) □ martphone □ Other:	E-reader
	□ No, I don't use the Internet	b. Can you easily prin ☐ Yes ☐ No	t information/forms you get from th	ne Internet?
53.	. If you use the Internet, where	e do you use it: □ At l	home □ At work □ Other:	□ Don't use it
54.	. Are you able to send and red	ceive/check email, and	l if so, what type of device do you ບ	se for email?
	 ☐ Yes, I do this myself ☐ Yes, but someone else helps or does this for me ☐ No, I don't use email 		o you/your helper usually use to se op computer Cell phone Smar	
55.	. Are you able to: 🗆 Send an	d receive text message	s □ Use apps	
56.	. Would you be willing to ente the kp.org website if you we		online questionnaire/form on or kp.org secure message? □ Yes	□ No □ Not sure
57.	□ Participated in any Kaiser III Used any quit smoking properties Used any weight loss or Hindividual in-person counses III Got help from a Kaiser Perbehaviors (e.g., diet, exercicle Used Kaiser Permanente properties III Got health or medication-results Got health or medication-results Got health information from II Used any online education surgery, managing pain, or III Listened to a kp.org pode III Used any health app to he III Used the kp.org website to III Used the kp.org website to III Used III III III III III III III III III I	Permanente group or in rogram/service (wellne lealthy Eating, Active eling, web-based, email manente health education elated information or a leated i	tor or wellness coach with changing aronic health condition like diabetes materials (handouts, pamphlets, etc. dvice from Kaiser Permanente's well dvice from a non-Kaiser Permanente well page on the Kaiser Permanente well Permanente website (preparing for a	service -based, etc.) bach, group, g health-related) bite e website procedure or c. her staff
58.	conditions and make change	es in health behaviors	ormation and advice about how to didiet, exercise, etc.)? <i>(Check ALL t</i>	that apply)
	☐ Telephone sessions with		☐ Get information from your doctor	r's home page
	☐ In-person counseling with	•	□ Watch DVDs at home	th topics
	☐ Video visit with a patient e☐ Video visit with a doctor	ducator	☐ Watch online videos about heal	-
	☐ Information/advice by text i	mossagos	 □ Listen to podcasts or online aud □ Watch live webinars or talks 	no programs
	☐ Information/advice by kp.o	•	☐ One-session class, workshop or	group program
	☐ Print materials (e.g., brock	~	☐ Multi-session class or group pro	• •
	☐ Health information/newsle	• •	•	grain
			☐ Online interactive program	or emartohene
	☐ Health information/newsle		☐ Use a health app on your tablet o	•
	□ Get information from Internation	iet wedsites	□ Join an online chat room/online	community

Information Describing Who Participated in this Survey

59.	What is your gender? □ Male □ F	emale □1	ransgender Male	☐ Transgender Female ☐ Other
60.	What is your date of birth? (Year sho	ould not be 2	2017) / MONTH DAY	
61.	What describes your race and ethnic	city? <i>(Check</i>		ILAN
•	☐ White or of European descent	ony i (oncon	☐ Filipino	
	☐ African-American		_ Japanese	
	□ Other Black (specify):		•	
	☐ Mexican or Central American ancest			an (specify):
	☐ Other Hispanic/Latino (specify):	•		pecify):
	☐ Middle Eastern, North African, Irania			n/Pacific Islander
	☐ South Asian (Indian, Pakistani, Afgha	an, etc.)	☐ Native America	an Indian or Alaska Native
	□ Chinese	•	☐ Other (specify)	:
62.	What is the <u>highest</u> level of school y	ou <u>complete</u>	ed? (Check ONE	only)
	☐ 8th grade or less (primary or middle s	school)	☐ Some college	(no degree)
	□ 9th - 11th grade (some high school)		□ Associate's De	gree <i>(e.g., AA, AS)</i>
	□ 12th grade (high school graduate or	G.E.D.)	☐ Bachelor's Deg	gree (e.g., BA), teaching credential
	☐ Technical/trade school certificate		☐ Graduate or pr	ofessional degree (e.g., MA, MD)
63	What is your current work status? <i>(C</i>	heck ALL th	at apply)	
	☐ Working for pay → How many hour	s/week?	□ Retired	
	☐ Self-employed → How many hours	s/week?	☐ Full-time home	maker or unpaid caregiver
	☐ Unemployed or laid off		☐ Part-time or ful	I-time student
	\square Unable to work due to health or a dis	ability	□ Do volunteer w	ork at least once a week
64.	Are you currently: (Check ONE only	•		
	☐ Married ☐ In a committed rela	ationship [□ Widowed □	Single, divorced, or separated
65.	(Optional) Are you gay/lesbian or bis	sexual?	□ No □ Yes, gay	or lesbian □ Yes, bisexual
66.	Which of the following best describe	•	household (family	y) income from all sources
	in 2016, before taxes? (Check ONE	• •	000	□ \$00,004 \$400,000
		35,001 - \$50,		□ \$80,001 - \$100,000
		50,001 - \$65,		□ \$100,001 - \$150,000
	□ \$25,001 - \$35,000 □ \$6	65,001 - \$80,	000	☐ More than \$150,000
67.	Which of the following best describe			
	\square Live alone (or just with a pet) in your	•	•	condo, trailer, etc.)
	Live in a household with spouse/part	-		
	Live in a residence or community wh	•	elp, and social acti	vities are available
	☐ Temporarily living with a relative or f			
	☐ Other (describe):			
68.	When you are going someplace that (Check ALL that apply)	is too far to	walk, how do you	
	☐ I drive myself	☐ Take a ta	xi or Uber/Lyft	□ Other (specify):
	☐ Spouse or housemate drives me	☐ Take the	bus or BART	
	☐ Family member or friend drives me	⊓ I lsa a rida	e service for senior	s or neonle with disabilities

Thank you!